

Missouri Public Service Commission
Public Comments Report

Date : 1/25/2006

Public Comment ID.	Utility Type	Company Name	First Name	Last Name	City	State	Public Comments	Office Receiving Comment	Staff person	Resolution
P200600192	Sewer	Taneycomo Highlands, Inc.-(Sewer)	Lena	Libberton	Branson	MO	(Pam) Opposes rate increase. Company does no maintenance. Doesn't deserve any increase.	PSC	BN	Customer was satisfied with explanation of Small Company rate case procedure.
P200600193	Sewer	Taneycomo Highlands, Inc.-(Sewer)	Jimmie	Morgan	Branson	MO	(Pam) Opposes rate increase. Paid \$10,000 so he wouldn't have to pay extra on his sewer bill.	PSC	BN	When he purchased his lot (not the present owner of Company) he was told he would not have to pay any utilities. He presently does not occupy the lot and is not a customer.
P200600196	Sewer	Taneycomo Highlands, Inc.-(Sewer)	Talia	Noakes	Branson	MO	Her husband helped build the sewer plant. States that they do not know how to run the system. Either have too many or too few chemicals. Doesn't think they should be increasing rates when they don't even know how to run the system now.	PSC	BN	Stated the sewer line has a flat spot that plugs 8 to 10 times a year and feels this should not be included in rates. Also feels any improvements should be completed before including in rates.
E-mail	Sewer	Taneycomo Highlands, Inc.-(Sewer)	Russ & Jackie	Dinley	Branson	MO	See attached.	PSC	BN	Customer was away in Texas. Talked to neighbor who have not had any problems. System is well maintained and believe this complaint is rate case driven.