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April 18, 2001

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ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

FILED³

APR 18 2001

Missouri Public
Service Commission

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

RE: Case No. MC-2000-818

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of the **NOTICE OF SATISFACTION OF COMPLAINT**.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

Bruce H. Bates
Associate General Counsel
(573) 751-7434
(573) 751-9285 (Fax)

BHB/lb
Enclosure
cc: Counsel of Record

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

FILED³

APR 18 2001

Missouri Public
Service Commission

Director of the Manufactured Housing and)
Modular Units Program of the Missouri)
Public Service Commission,)

Complainant,)

v.)

Case No. MC-2000-818

Manufactured Housing Services of Bonne)
Terre, d/b/a Oakcreek Village of Bonne)
Terre,)

Respondent.)

NOTICE OF SATISFACTION OF COMPLAINT

COMES NOW the Director of the Manufactured Housing and Modular Units Program of the Missouri Public Service Commission ("Director"), and for his Notice of Satisfaction of Complaint, states to the Missouri Public Service Commission as follows:

1. The Director initiated this case by filing a formal complaint against Respondent Manufactured Housing Services of Bonne Terre, d/b/a Oakcreek Village of Bonne Terre ("Oakcreek") on June 14, 2000. The Director alleged in the Complaint that code violations had been found in a manufactured home that Oakcreek sold, and that Oakcreek had altered the home or caused it to be altered and had failed to appropriately correct the home after receiving several inspection reports and letters directing that corrections be completed.

2. The Director now believes that there is no longer any need to impose sanctions upon the Respondent, because: 1) Respondent did not renew its registration with the Commission

as a dealer of manufactured homes, and is not now registered as a dealer; 2) Respondent or its successor has already corrected the code violations that were described in the Complaint; and 3) the administrative sanction described in paragraph 7 hereof has already been imposed upon Respondent's successor. Accordingly, granting the relief requested in the Complaint would not achieve the objectives of the Director and the Commission. In further support of this position, the Director provides the additional information in the following Paragraphs 3-12.

3. The following sequence of events took place after the Director filed the Complaint:

Commission issued Notice of Complaint	June 19, 2000
Commission issued Order Finding Default	August 8, 2000
Respondent filed Motion for Reconsideration	August 11, 2000
Commission issued Second Order Finding Default	October 22, 2000
Commission issued Notice Closing Case	October 30, 2000
Director filed Motion to Reopen Case	December 20, 2000
Commission issued Order Granting Motion to Reopen Case	December 22, 2000
Commission conducted Prehearing Conference	February 21, 2001
Staff filed Memorandum of Law and Request for Penalties	March 30, 2001

4. Although the Respondent did hold a certified registration with the Commission at the time the Commission issued its Notice Closing Case, on October 30, 2000, the Commission did not grant any of the relief that the Director had requested prior to closing the Complaint case. Thus, although the Commission found the Respondent in default, and although sanctions could have been imposed at that time, the case was closed without the imposition of any sanctions.

5. Oakcreek's registration with the Commission lapsed on January 15, 2001. It was therefore considered to be an overdue renewal of registration. On February 28, 2001, the Director mailed second notices to Respondent and all other dealers who had failed to renew their registration. The Director informed each such dealer that if a renewal application was not received within 10 days, a prohibitive sale notice would be placed on all inventory of a dealer who remained in business without reregistering with the Commission.

6. Thereafter, the Director received an Application for Certificate of Dealer Registration from Parkland Homes, Inc., which listed Michael J. Havicon as the owner of Parkland Homes, Inc. Michael J. Havicon was also the owner of Respondent Oakcreek. The Director held this application to determine whether it had any implications on the Complaint against Oakcreek.

7. On March 11, 2001, the Director conducted a follow-up inspection of the home that was described in the Complaint, and which gave rise to the Complaint against Respondent. The Director determined that the code violations had not been corrected, and that the Complaint had not been fully resolved. Immediately after the inspection, the Director placed prohibitive sale notices on all of the inventory of Oakcreek and of Parkland Homes, Inc., because the dealership was not registered with the Commission.

8. On March 30, 2001, the Director received an amended application from Mr. Havicon. The amendment simply added an additional owner/partner to the application as originally filed by Parkland Homes, Inc.

9. At the request of Mr. Havicon, the Director conducted another inspection of the subject home on April 10, 2001. The Director determined that all of the corrective work on the subject home had been satisfactorily completed.

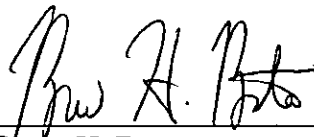
10. The Director thereafter issued a Certificate of Registration to Parkland Homes, Inc. on April 10, 2001, and removed all prohibitive sale notices from the inventories of Respondent and Parkland Homes, Inc.

11. The Director therefore concludes that it is no longer possible to sanction Oakcreek, because it is not now registered with the Commission as a dealer, a sanction has already been imposed against Respondent's successor, and Respondent or its successor has already taken all necessary corrective action. There is, therefore, no need to grant any of the relief that the Director sought when he filed the Complaint herein.

WHEREFORE, the Director requests that the Commission grant no relief against the Respondent, and that this case be closed.

Respectfully submitted,

DANA K. JOYCE
General Counsel

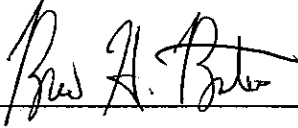


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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 18th day of April, 2001.



**Service List for
Case No. MC-2000-818
Revised: April 18, 2001 (lb)**

**Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102**

**Michael J. Havicon
c/o Oakcreek Village of Bonne Terre
6967 Stormy Lane
Bonne Terre, MO 63628**

**Michael J. McAvoy
McAvoy & Bahn, L.C.
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