

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of an Investigatory Docket)	
to Review the Setup Installation Practices)	<u>Case No. MO-2019-0258</u>
of Brune Mobile Sales)	

MOTION TO CLOSE INVESTIGATORY DOCKET

COMES NOW the Staff of the Missouri Public Service Commission ("Staff") and for its *Motion to Close Investigatory Docket* states as follows:

1. Staff filed its *Motion to Open Investigatory Docket* on March 11, 2019. Subsequently, on March 27, 2019, the Commission issued its *Order Opening an Investigation* directing Staff to undertake an investigation of Brune Mobile Sales' installation and set-up practices.

2. Staff requested additional time in which to file its *Progress Report* and was granted until October 28, 2019.

3. Staff filed its *Progress Report* on October 28, 2019; no response to the *Progress Report* was filed.

4. Staff's *Progress Report* indicated that Manager may file a formal complaint; a formal complaint was filed on November 15, 2019.

5. As such, having filed its *Progress Report* and subsequent formal complaint, Staff considers this investigatory docket to have served its designated purpose, and, as no further action is necessary at this time, recommends that MO-2019-0258 be closed.

WHEREFORE, Staff respectfully submits this *Motion to Close Investigatory Docket* for the Commission's consideration and requests the Commission issue an order closing this Investigatory Docket; and grant such other and further relief as the Commission deems just in the circumstances.

Respectfully submitted,
/s/ Alexandra L. Klaus
Alexandra L. Klaus
Senior Counsel
Missouri Bar No. 67196
Attorney for the Staff of the
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
573-751-1854 (Voice)
573-751-9285 (Fax)
lexi.klaus@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been electronically mailed to all parties and/or counsel of record on this 20th day of November, 2019.

/s/ Alexandra L. Klaus