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May 24, 2000

**VIA HAND DELIVERY**

Mr. Dale Roberts  
Executive Secretary  
Missouri Public Service Commission  
301 West High Street, Suite 530  
Jefferson City, Missouri 65101

**FILED<sup>2</sup>**

MAY 24 2000

Missouri Public  
Service Commission

Re: *In the Matter of the Application of Ionex Communications, Inc., for a Certificate of Service Authority to Provide Basic Local Telecommunications Service, for Waiver of Certain Statutory and Regulatory Provisions, And for Designation as a Competitive Telecommunications Company*  
*Case No. TA-2000-600*

Dear Mr. Roberts:

Enclosed for filing with the Commission are the original and 14 copies of the replacement original pages to the Tariff in connection with the Application of Ionex Communications, Inc., For a Certificate of Service Authority to Provide Basic Local Telecommunications Service and For Designation as a Competitive Telecommunications Company. Please return one copy of the replacement original pages marked "filed" in the envelope enclosed for that purpose.

All changes made to the tariff were made at the request of Commission Staff. Ionex Communications, Inc. agrees to extend the effective date of this tariff to June 12, 2000. The changes made are as follows:

1. Added a telephone number to Title Page;
2. Deleted reference to Section 392.240.1 on Page 1;
3. Updated the Table of Contents on Page 5;
4. Deleted "Calling Party Directory Name and/or Number" on Page 2;
5. Added Page 14;
6. Added language to Section 5.5.1 on Page 41; added Section 5.5.7 on Page 41;

20000868

Mr. Dale Roberts

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Page 2

7. Provided telephone number in Section 5.11 on Page 43;
8. Added telephone number to Section 14.4.1 on Page 66;
9. Added new Section 14.8.1 on Page 89 (this caused all subsequent pages to be renumbered, through Page 123);
10. Add column header in Section 15.1 on Page 95;
11. Corrected misspelling in Section 16.1.A on Page 101.

Thank you for bringing this matter to the attention of the Commission. If you should have any questions, please do not hesitate to contact me.

Very truly yours,

*Lisa Creighton /cmw*  
Lisa C. Creighton

LCC:cmw  
Enclosures

cc: Office of Public Counsel  
Office of General Counsel

Schedule of Rates, Rules and Regulations  
Governing Local Service  
Provided in the State of Missouri

OFFERED BY

**IONEX COMMUNICATIONS, INC.**

5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240

This Tariff contains the descriptions, regulations, and rates applicable to furnishing of service and facilities for competitive basic local exchange telecommunications services with the State of Missouri by Ionex Communications, Inc. This tariff is on file with the Missouri Public Service Commission, and copies may also be inspected, during normal business hours at the following location: 5710 LBJ Freeway, Suite 215, Dallas, Texas 75240. To receive services under the tariff, you can call 1-800-479-4824.

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Effective: May 11, 2000

Issued By:

Sue Weiske, General Counsel  
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**WAIVER OF RULES AND REGULATIONS**

Pursuant to Case No. TA-2000-600, the following Rules and Regulations have been waived for the purpose of offering telecommunications services as set forth herein:

Statutory Provisions

Section 392.210.2	Reports and Records
Section 392.270	Valuation of Property (rate making)
Section 392.280	Depreciation of Accounts
Section 392.290	Issuance of Securities
Section 392.300.2	Transfer of Property
Section 392.310	Stock and Debt Issuance
Section 392.320	Stock Dividend Payment
Section 392.330	Issuance of Securities, Debts and Notes
Section 392.340	Reorganization(s)

Missouri Public Service Commission Rules

4 CSR 240-10.020	Depreciation Fund Income
4 CSR 240-30.010(2)(C)	Rate Schedules
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.030(4)(c)	Exchange Boundary Map
4 CSR 240-33.030	Minimum Charge Rule
4 CSR 240-35	Report of Bypass and Customer Specific Arrangements

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**SECTION 1.0 - DEFINITIONS (continued)**

**Call Forward No Answer** automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

**Call Forward Remote Access** allows a user to forward their incoming calls from a remote location.

**Call Forward Variable** automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

**Call Pickup** allows a group pickup of incoming calls on another phone by dialing a code.

**Call Transfer** enables the user to transfer or add a third party, using the same line.

**Call Waiting** provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone.

**Call Waiting Cancel** allows a User to cancel the Call Waiting feature on a per call basis by dialing a code.

**Called Station** is the terminating point of a call (*i.e.*, the called number).

**Caller ID - Name and Number** allows a person to view the name and number calling in advance of picking up the receiver. Must be used with a caller ID box.

**Caller ID - Number only** allows a person to view the number calling in advance of picking up the receiver. Must be used with a caller ID box.

**Caller ID Block** allows caller to have name and number appear as "unknown" on recipient's caller ID box.

**Calling Station** is the originating point of a call (*i.e.*, the calling number).

**Calling Area** is a specific geographic area so designated for the purpose of applying a specified rate structure.

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**SECTION 1.0 - DEFINITIONS (continued)**

**Service Order** is the written request for network services executed by the customer and the Company. The signing of a service order by the customer and acceptance by the Company begins the respective obligations of the parties in that order and under this tariff. The duration of the service is calculated from the service commencement date.

**Services** are the Company's telecommunications services offered on the Company's network.

**Shared** refers to a facility or equipment system that can be used simultaneously by several customers.

**Speed Dial - 30 Numbers** gives a user the option to call selected directory numbers by dialing a one or two-digit code.

**Speed Dial - 8 Numbers** gives a user the option to call selected directory numbers by dialing a one or two-digit code.

**Station** refers to telephone equipment from or to which calls are placed.

**Three-Way Calling** is when a user can sequentially call two or more parties and add them together to create a three-way conference call.

**Trunk** is a communications path connecting two switching systems in a network, used in the establishment of an end to end communication.

**User** is a Customer or any other person authorized by the Customer to use service provided under this tariff.

**V & H Coordinates** are geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

**WATS** is the Wide Area Telecommunications Service.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (continued)**

**5.5 Discontinuance of Service for Cause**

- 5.5.1** Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability. Failure to pay charges in dispute or charges not subject to the Commission's jurisdiction does not constitute grounds for disconnection.
- 5.5.2** Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving ten (10) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 5.5.3** Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer, or if a condition immediately dangerous or hazardous to life, physical safety or property exists, or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 5.5.4** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- 5.5.5** Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- 5.5.6** Upon the Company's discontinuance of service to the Customer under Section 5.5.1 and Section 5.5.2 above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the tariffs of the Company, may declare all future monthly and other charges which would have been payable by the Customer during, the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent (6%)).
- 5.5.7** There is no assurance that a Customer will retain a phone number after disconnection.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (continued)**

**5.7 Changes in Service Requested**

If the customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer's installation fee shall be adjusted accordingly.

**5.8 Taxes and Fees**

The Customer is responsible for the payment of all sales, use, gross receipts, excise, access, bypass, franchise, or other local, state, and Federal taxes, fees, or charges, however designated, imposed on or based upon the provision, sales or use of the services delivered by the company, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates.

Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

**5.9 Bad Check Charge**

A service charge equal to \$25.00 will be assessed for all checks returned by a bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**5.10 Reconnection Fee**

If service is disconnected or suspended by the Company and later reconnected or restored, Customer shall be subject to a reconnection fee of \$20.00 which must be paid prior to restoration of service.

**5.11 Disputed Bills**

The Customer may dispute a bill by written or oral notice to the Company. For oral notice, the Customer may contact the Company by calling 1-800-479-4824. Unless such notice is received in a timely fashion, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute, which has not been resolved to the Customer's satisfaction, shall be advised by the Company that the Customer may file a formal or informal complaint with the Commission.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.4 Optional Calling Features (continued)**

**14.4.1 Feature Descriptions (continued)**

**G. Call Tracing**

Customers receiving annoying anonymous calls may request:

A telephone number change, which will be provided at no charge by the Company or the ability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (\*57) to automatically request that the following information be recorded:

- The originating telephone number.
- The date and time of the call.
- The date and time Call Trace was activated.

When Call trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the customer should contact Ionex Communications, Inc. by calling 1-800-479-4824 for further instructions. Activation of Call Trace never authorizes Ionex Communications, Inc. to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may necessary to place a manual trap on the Customer's telephone line.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.7 Directory Assistance and Listing Services (continued)**

**14.7.2 Directory Listing Services (continued)**

**14.7.2.B Reserved for future use.**

**14.8 Operator Services**

Provides for live or automated operator treatment when a Customer dials "O." Operator services can be used to help the Customer route or bill a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

**14.8.1 Operator Service Requirements**

- A.** Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- B.** The caller and billed party, if different from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
- C.** Rate quotes will be given upon request, at no charge, including all rate components and any additinoal charges.
- D.** Only tariffed rates approved by this Commission for Company shall appear on any local exchange tlephone company (LEC) billings.
- E.** Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- F.** Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- G.** Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.8 Operator Services (continued)**

**14.8.1 Operator Service Requirements (continued)**

- H.** Upon request, Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- I.** Company will refuse operator services to traffic aggregators that block access to other companies.
- J.** Company will assure that traffic aggregators will post and display information including (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

**14.8.2 Operator Service Call Types**

- A. Customer Dialed Calling/Credit Card Call** charge applies in addition to local usage charges for station to station calls billed to an authorized calling card or commercial credit card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. Operator Dialed Calling/Credit Card Call** charge applies in addition to local usage charges for station to station calls billed to an authorized calling card or commercial credit card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station** charges apply in addition to local usage charges for non-person-to-person calls placed using the assistance of a Company operator and billed to the originating line, collect, to a third party, by deposit of coins in pay telephones, or via some method other than a calling card or commercial credit card.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)****14.8 Operator Services (continued)****14.8.2 Operator Service Call Types (continued)**

- D. Person-to-Person** rates apply in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a calling card, commercial credit card, collect, by deposit of coins in pay telephones, or to a third party. Charges do not apply unless the specified party or an acceptable substitute is available.

**14.9 Presubscription Services**

Carrier presubscription is a procedure where a Customer designates the carrier which the Customer wants to use for intraLATA and interLATA toll calls, where available. Such calls are automatically directed to the designated carrier without the need to dial carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an intraLATA or interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on per-call basis.

**14.9.1 Presubscription Options** - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance presubscription are offered where available. Availability may be limited based on the capabilities of the Customer's serving central office:

**Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

**Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

**Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.9 Presubscription Services (continued)**

**14.9.1 Presubscription Options (continued)**

**Option D:** Customer may select a carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription.

**Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

**Option F:** Customer may select no presubscribed carrier for intraLATA toll calls, which will require the Customer to dial a carrier access code to route all calls to the carrier of choice for each call.

**14.9.2 Rules and Regulations**

Customers will retain their primary interexchange carrier until they request that their dialing arrangements be changed.

Customers may select either Options A, B, C, D or E for intraLATA presubscription. Option F allows the Customer to decline to choose an intraLATA carrier.

Customers may change their selected option or presubscribed toll carrier at any time subject to charges specified in Section 15.1.

**14.9.3 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order for local exchange service. The Company will process the Customer's order for service. All new Customer's initial requests for intraLATA toll service presubscription will be provided free of charge.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.9 Presubscription Services (continued)**

**14.9.3 Presubscription Procedures (continued)**

If a new Customer is unable to select at the time it places an order for local exchange service, the Company will direct the Customer to the local telephone directory to select a carrier. Until the Customer informs the Company of its choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, and will be required to dial a carrier access code to route all toll calls.

**14.10 Miscellaneous Services**

**14.10.1 900/976 Restrict**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

**14.10.2 Hunting Line Service**

This service is used to establish hunting arrangements between two or more of a customer's local exchange service access lines. Customers may choose from one of the following hunt group arrangements:

Series Hunting - The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.

Circle Hunting - Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered the hunting will continue until it reaches the access line that was originally called.

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**SECTION 14.0 – DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.10 Miscellaneous Services (continued)**

**14.10.2 Hunting Line Service (continued)**

Preferential Hunting - Individual access lines in an access line hunt group may have any associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

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**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES****15.1 Service Order, Change Charges and Conversion Charges**

All services offered in this tariff are subject to service order and change charges when the Customer requests new services or changes in existing services. Nonrecurring charges apply to the following: processing service orders for new service, changes to the Customer's primary interexchange carrier (PIC) code, conversion charges and expedited service requests.

	<u>Nonrecurring Charges</u>	
	Business	Business Complex
Service Order new service, per primary line	\$52.25	TBD
PIC change, per primary line, trunk or port	\$5.00	\$ 5.00
PIC change, each additional line, trunk or port	\$1.47	\$ 1.47
Conversion Charges	\$5.00	\$125.00

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)****SECTION 15.0 - SERVICE CHARGES AND SURCHARGES****15.2 Maintenance Visit Charges**

Maintenance visit charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, making changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance visit charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the maintenance visit charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for maintenance of service vary by time per Customer request.

In addition to the maintenance of service charge, the customer shall be responsible for the payment of all time and materials charges incurred during the repair visit.

	<u>Rate</u>
<b>Maintenance of Service Charge</b>	\$30.00
<b>Time and Materials Charge</b>	
First 15 Minutes	\$35.80

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service**

In addition to the charges listed in Section 15 of this tariff the Customer is responsible for nonrecurring and monthly recurring charges.

Recurring charges for standard local service are billed monthly in advance. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company. The applicable local exchange is described in Section 13 of this tariff.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST****16.1 Standard Local Service (continued)****Business Service**

<u>Group</u>	<u>Flat Rate - 1 Party</u>	<u>Non Recurring Charge</u>
A	\$13.50	52.25
B	18.50	52.25
C-Principal	20.55	52.25
C-Metropolitan	22.40	52.25
Calling Area-1		
D Principal	26.85	52.25
D -Metropolitan	28.00	52.25
Calling Area -1		
D-Metropolitan	29.55	52.25
Calling Area - 2		

Additional Extended Area Service (EAS) and Metropolitan Calling Area Service charges (MCA) may apply in addition to line rates as indicated in Section 16.1.A and 16.1.B.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST****16.1 Standard Local Service (continued)****16.1.A Extended Area Service (EAS)**

Extended Area Service is an arrangement whereby customers in one exchange or zone can call customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the monthly additive rate established in the exchanges below.

Exchange	Business
Adrian	1.48
Advance	.94
Agency	8.24
Altenburg-Frohna	2.52
Antonia-Local only	4.99
Antonia-Metropolitan Calling Area-4	4.99
Archie-Local Only	2.83
Archie-Metropolitan Calling Area-5	2.83
Armstrong	8.23
Bell City	2.74
Benton	4.41
Billings-Local	2.30
Billings Metropolitan Calling Area -2	2.30
Bismarck	1.62
Bloomfield	3.51
Bloomsdale	2.07
Bonne Terre	1.85
Boonville	.36
Camdenton	2.38
Cape Girardeau	.95

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST****16.1 Standard Local Service (continued)****16.1.A Extended Area Service (EAS) (continued)**

Exchange	Business
Cardwell	4.41
Carl Junction	4.55
Caruthersville	3.20
Cedar Hill - Local Only	2.30
Cedar Hill- Metropolitan Calling Area 5	2.30
Chaffee	3.29
Charleston	1.85
Chesterfield-Local Only	2.30
Chesterfield - Metropolitan Calling Area- 3	2.30
Clarksville	4.86
Clever-Local Only	7.56
Clever - Metropolitan Calling Area - 2	7.56
Deering	8.24
Dekalb	7.70
Delta	5.00
DeSoto - Local Only	1.62
Desoto - Metropolitan Calling Area - 5	1.62
Dexter	1.26
East Prairie	1.04
Eldon	1.26
Elsberry	.50
Essex	4.86
Eureka - Local	4.19
Eureka - Metropolitan Calling Area - 4	4.19
Farmington	.81
Fayette	1.71
Fenton - Local Only	1.26
Fenton - Metropolitan Calling Area - 3	1.26
Festus Crystal City - Local Only	1.17
Festus Crystal City - Metropolitan Calling Area - 5	1.17
Fisk	5.67
Flat River	3.29
Gideon	3.87
Glasgow	1.71

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST****16.1 Standard Local Service (continued)****16.1.A Extended Area Service (EAS)**

Exchange	Business
Grain Valley - Local Only	NA
Gravois Mills	2.30
Gray Summit - Local Only	2.52
Gray Summit - Metropolitan Calling Area - 5	2.52
Greenwood - Local Only	.27
Harvester - Local Only	1.94
Hayti	4.41
Herculaneum - Pevely Local Only	1.94
Herculaneum - Pevely Metropolitan Calling Area - 4	1.94
Higbee	5.67
High Ridge- Local Only	2.30
High Ridge - Metropolitan Calling Area - 4	2.30
Hillsboro - Local Only	3.29
Hillsboro - Metropolitan Calling Area - 5	3.29
Holcomb	6.12
Hornersville	3.87
Imperial - Local	2.97
Imperial - Metropolitan Calling Area - 3	2.97
Jackson	2.84
Joplin	.36
Kennett	1.71
Lake Ozark - Osage Beach	4.19
Leadwood	1.40
Lilbourn	3.96
Louisiana	.58
Malden	1.17
Manchester - Local Only	1.39
Manchester - Metropolitan Calling Area - 3	1.39
Marston	8.24
Maxville - Local Only	3.51
Mexville - Metropolitan Calling Area - 3	3.51
Moberly	.49
Monett	.95

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST****16.1 Standard Local Service (continued)****16.1.A Extended Area Service (EAS)**

Exchange	Business
Montgomery City	1.04
Morehouse	7.34
Nevada	.58
New Franklin	2.84
New Madrid	2.39
Nixa Zone	5.67
Oak Ridge	8.24
Old Appleton	7.70
Oran	3.65
Pacific -Local Only	4.10
Pacific - Metropolitan Calling Area - 5	4.10
Paynesville	8.24
Perryville	.58
Pierce City	3.29
Pocahontas - New Wells	8.24
Pond-Local Only	7.56
Pond - Metropolitan Calling Area - 4	7.56
Poplar Bluff	.72
Portageville	1.40
Qulin	5.09
Republic Zone	3.20
Risco	8.24
Rushville	7.47
St. Charles - Local Only	.72
St. Charles - Metropolitan Calling Area - 3	.72
Ste. Genevieve	1.04
St. Joseph	.58
St. Marys	8.24
San Antonio	8.24
Scott City	1.58
Senath	7.25
Sikeston	.50
Smithville-Local Only	1.85

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (continued)**

**16.1.A Extended Area Service (EAS)**

Exchange	Business
Trenton	1.49
Tuscumbia	5.09
Union	.95
Valley Park - Local Only	2.30
Valley Park - Metropolitan Calling Area - 3	2.30
Versailles	.72
Wardell	3.87
Ware-Local Only	8.24
Ware - Metropolitan Calling Area - 5	8.24
Webb City	1.62
Wyatt	4.77

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST****16.1 Standard Local Service (continued)****16.1.B OPTIONAL METROPOLITAN CALLING AREA (MCA)**

**Monthly MCA rates apply in the exchanges listed below.**

Exchange	Business
Springfield MCA-2	
Flat Rate Option	19.58
Measured 1-Party Option	10.76
St. Louis/Kansas City MCA-3	
Flat Rate Option	22.32
Measured 1-Party Option	12.29
St. Louis/Kansas City MCA-4	
Flat Rate Option	42.08
Measured 1-Party Option	23.18
St. Louis/Kansas City MCA-5	
Flat Rate Option	63.63
Measured 1-Party Option	35.01

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.2 PBX Trunk Service**

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
Digital Trunks	\$2.30	NA
Per DS-1 Arrangement	\$212.00	\$700.00

<u>Group</u>	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$17.55	52.25
B	24.05	52.25
C-Principal	26.50	52.25
C-Metropolitan Calling Area-1	29.15	52.25
D Principal	34.90	52.25
D -Metropolitan Calling Area -1	36.40	52.25
D-Metropolitan Calling Area - 2	38.40	52.25

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.3 Direct Inward Dialing (DID) Service**

DID permits calls incoming to a PBX system or other CPE to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the Customer's responsibility.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in Section 16.2. Each arrangement provides two-way transmission for a capacity on 24 line termination.

DID Number Blocks	Monthly Rate	Installation Charge
Activated Non-DID, each per line termination	4.25	75.00
Activated DID Type, each per line termination	3.90	75.00
Per Line Termination (Basic)		
Rate Group A	4.50	NA
Rate Group B	10.95	NA
Rate Group C - Principal Zone	13.45	NA
Rate Group C - Metropolitan Calling Area (MCA) 1 Zones	16.10	NA
Rate Group D - MCA-Principal Zone	21.80	NA
Rate Group D-MCA-1 Zones	23.30	NA
Rate Group D-MCA-2 Zones	25.30	NA

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**SECTION 15.0 - LOCAL SERVICES PRICE LIST (continued)****16.4 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

<b>Business</b>	<b><u>Monthly Rate</u> <u>First</u></b>	<b><u>Nonrecurring</u> <u>charge</u></b>
Anonymous Call Rejection	1.80	14.50
Auto Redial	3.60	14.50
Calling Number Delivery	7.65	14.50
Calling Name Delivery	7.65	14.50
Call Return	3.60	14.50
Call Waiting	7.20	14.50
Call Waiting ID	4.50	14.50
Call Waiting Option	.90	14.50
Call Blocker	3.60	14.50
Call Transfer Disconnect	13.50	14.50
Remote Access to Call Forwarding	2.50	14.50
Three Way Calling	3.60	14.50
Speed Calling (30)	3.60	14.50
Call Forward	5.40	14.50
Call Forwarding-Busy Line	2.70	14.50
Call Forwarding-Don't Answer	2.70	14.50
Call Forwarding Busy Line/Don't Answer	3.60	14.50
Call Forwarding - Selective	3.60	14.50
Personalized Ring		
1 <sup>st</sup> Dependant	5.40	---
2 <sup>nd</sup> Dependant	1.80	---
Priority Call	3.60	14.50
Privacy Manager	3.60	14.50
Simultaneous Call Forwarding	3.90	14.50

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.4 Optional Calling Features (continued)**

Call Trace	Per Successful Activation 6.00	
	Per Activation	Maximum Monthly Charge
Auto Redial	.55	4.40
Call Return	.55	4.40
Three-Way Calling	.75	6.00

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.5 ISDN SERVICE**

**Basic Rate Interface**

Single Line ISDN Service Basic Rate Access is offers flat rated or measured local calling. The Customer may have only one type of Basic Rate Access on an account. The Company will provide flat and measured Basic Rate Access at the same address, for the same Customer; however, the flat and measured services must reside on separate accounts.

Usage charges apply to all outgoing calls when using the measured without usage allowance option.

Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services provided by the Company.

Single Line ISDN Service Basic Rate access with a usage allowance includes up to either 600 minutes or 7200 minutes per month of aggregate usage for circuit-switched voice and circuit-switched data. Usage is aggregated at the account level rather than the summary bill level. Additional usage in excess of the usage allowance in a monthly billing period, will incur usage charges.

When BRI is arranged for circuit-switched voice service, Optional Calling Features offered in Section 16.4 of this tariff are available, where such features are compatible with the ISDN service.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.5 ISDN SERVICE (continued)**

**16.5.1 Basic Rate Interface Rates**

**A. Nonrecurring Charges**

Flat Rate Access                      \$250.00

**B. Monthly Recurring Charges**

Rate Element	Monthly Recurring Charges
Flat Rate ISDN Loop Access Line 2B + D Channel on U interface	\$36.40

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**SECTION 15.0 - LOCAL SERVICES PRICE LIST (continued)****16.5 ISDN SERVICE (continued)****16.5.1 Basic Rate Interface Rates****C. Optional Features**

	<u>Monthly Charge</u>
Link Extension, No term Plan	\$32.40
Link Extension Facility	\$07.90
B Channel Packet Switching, Permanent	\$40.50
On Demand B Channel Packet Switching	\$22.50
D Channel Packet Switching	\$04.50

**D. Custom Configurations**

The Customer may request customized configurations of service components and/or equipment, and the Company may choose to offer the customized configuration on an individual case basis. Tariffed monthly recurring rate elements will apply at the rates specified in this tariff; nonrecurring charges may be bundled with non-tariffed inside wiring and equipment for a lump sum price.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.5 ISDN SERVICE (continued)****16.5.2 Primary Rate Interface Rates****A. Smart Trunk Interface**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Month to Month	\$3540.00	562.50

**B. Optional Features**

SmartTrunk Port	\$3000.00	\$454.50
D-Channel Backup	\$15.00	\$36.00
Trunks {1}	---	\$90.00
CLID Interface	\$100.00	\$100.00
B Channel Packet Switching, Permanent Per B Channel	\$00	\$135.00
Loop Protection Interface	\$328.00	\$126.00
Link Extension Interface	\$360.00	\$225.00

{1} Rates and charges stated are in addition to those specified for DID Trunks in Section 16.3 and Section 16.3 of this tariff.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.6 Centrex Services**

Rates for Centrex Services will be offered on an Individual Case Basis (ICB).

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A directory assistance charge applies per local directory assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number.

Each local directory assistance call	\$0.50
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.7 Directory Assistance and Listing Services (continued)****16.7.2 Directory Listings**

The following rates apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the directory assistance records of the Company.

One listing for each individual line service, auxiliary line or PBX system are provided at no additional charge to the Customer.

**Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer.

Type of Listing	Monthly Charge		Nonrecurring Charge	
		Business		Business
- Each Additional Listing		\$2.20		\$9.50
- Alternate Listings		\$2.20		\$9.50

These rates pertain to Customers who establish new service or to existing Customers who add or change their nights, Sundays or holidays' listings or listings indented under calling instructions.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.7 Directory Assistance and Listing Services (continued)**

**16.7.2 Directory Listings**

**16.7.2.A Reserved for future use.**

**16.7.2.B Reserved for future use.**

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.8 Operator Services**

The Company's Local Operator Assisted Calling is available for use by presubscribed Customers as well as transient end users served from aggregated locations. Calls are billed in one minute increments with additional per call charges reflecting the level of operator assistance and billing arrangement requested by the Customer.

**Available Billing Arrangements**

- A. Bill to Line** is a billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. Calling Card** is a billing arrangement whereby the originating caller may bill the charges for a call to an approved local exchange carrier issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. Collect Billing** - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**16.8 Operator Services (continued)**

**16.8.1 Rates for Local Operator Assisted Services**

	<u>Per call charge</u>
Customer dialed calling/credit card	\$0.35
Operator dialed calling/credit card	\$1.10
Operator station	
Billed collect	\$1.10
Billed to third party	\$1.10
Person-to-person	\$2.40

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.8 Operator Services****16.8.2 Busy Line Verification and Line Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per call</u>
Busy Line Verification	\$1.20
Line Interruption	\$1.85

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.9 Presubscription Services****16.10****16.9.1 Presubscription Changes**

After a Customer's initial selection of a presubscribed toll carrier, any change in the Customer's intraLATA or interLATA carriers will incur a PIC change charge under Section 15.1.

**16.9.2 Presubscription Charges**

	<u>Monthly Rate</u>
Single Line Business	\$1.04
Multi-Line Business	\$2.29
ISDN	
BRI-per wire pair	\$2.29
PRI-per service	\$11.45
Centrex CO and	
Centrex CO - Like	
-Nine or more lines, per line	\$0.25
-Eight or less lines, per service	\$2.29

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)****16.10 Miscellaneous Services****16.10.1 900/976 Restrict**

Nonrecurring charge \$18.25

**Toll Restrict**

Monthly Charge \$18.00

Nonrecurring Charge \$08.25

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for hunting.

	<u>Monthly Business</u>	<u>Nonrecurring Charge</u>
Circle Hunting	\$0.70	\$3.25
Preferential Hunting	\$2.25	\$0.25

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### **SECTION 17.0 PROMOTIONS**

From time to time, Ionex Communications, Inc. may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all business customer will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to business service.

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**SECTION 18.0 INDIVIDUAL CASE BASIS ARRANGEMENTS**

A. Rates for Non-Switched Local Exchange, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB Rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

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