



Mpower Communications Corp.

Corporate Crossings
175 Sully's Trail, Suite 300
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Legal Department

September 18, 2000

Mr. Dale Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
200 Madison Street
Suite 100
Jefferson City, MO 65101

FILED²
SEP 18 2000
Missouri Public
Service Commission

Dear Mr. Roberts:

RE: Tariff Revisions to MO. PSC No. 1 – Case No. TA-2000-812

Mpower Communications Corp. files an Original and 5 copies of the following revised sheets to the Basic Local Exchange Tariff. A self-addressed stamped envelope is enclosed to return a copy to the company.

Sheets included in this filing:

1st Revised Sheet 44 canceling Original Sheet 44
1st Revised Sheet 44 canceling Original Sheet 45
1st Revised Sheet 44 canceling Original Sheet 46
1st Revised Sheet 44 canceling Original Sheet 47
1st Revised Sheet 44 canceling Original Sheet 48
1st Revised Sheet 44 canceling Original Sheet 49
1st Revised Sheet 44 canceling Original Sheet 50
1st Revised Sheet 44 canceling Original Sheet 51

This filing removes the previous pricing for business access and Centrex lines and offers the customer a choice of a discounted package including their choice of the number of lines, a custom calling feature package and Intrastate/InterLATA long distance minutes or components priced separately. It also increases the charge for Line Connection, revises pricing for Operator Services and reduces the charge for Custom Calling Features, Caller ID and Vanity Numbers. Pages were renumbered to accommodate the addition of the new business and Centrex pricing options.

The Company requests that these revisions be approved by October 18, 2000.

If there are any questions on this filing, please call me at 716-218-8680.

Sincerely,

Carol H. Lisowski
Carol H. Lisowski

CHL:kd

Enclosures

200100283

BASIC LOCAL EXCHANGE SERVICES

SECTION 4 - RATES4.1 Rates**Local Exchange Service**

(D)

Packages

(D)

Flat Rate Service Package

(N)

<u>Number of Lines</u>	<u>Monthly Recurring Charge</u>
1-4	\$26.80
5-10	\$26.00
11-50	\$25.20
51-500	\$24.40
501+	\$23.60
<u>Feature Package, per Line</u>	\$10.50
<u>Long Distance # of Minutes</u>	
300	\$18.00
500	\$28.50
1000	\$54.00
2000	\$102.00
Minutes purchased in excess	\$0.07

Flat Rate Service-Separately Priced Components

<u>Number of Lines</u>	<u>Monthly Recurring Charge</u>
1-4	\$29.48
5-10	\$28.60
11-50	\$27.72
51-500	\$26.84
501+	\$25.96
<u>Feature Package per Line</u>	\$11.50
<u>Long Distance # of Minutes</u>	
300	\$19.80
500	\$31.35
1000	\$59.40
2000	\$112.20
Minutes purchased in excess	\$0.07

(N)

(D) Indicates material has been deleted

(N) Indicates new material

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 Sr. Vice President, General Counsel
 175 Sully's Trail
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BASIC LOCAL EXCHANGE SERVICES

SECTION 4 – RATES – CONT'D4.1 Rates (Cont'd)

(L1)

Line Connection Charges

	<u>Non-Recurring Charges</u>
New Service Per Line	\$15.00
Transfer of Service-Additional Lines	\$15.00
Conversion From Another Telephone Company to Mpower	\$15.00
Change Telephone Number-Additional Lines	\$15.00

Service Order Charges

	<u>Non-Recurring Charges</u>
New Service	\$35.00
Add Additional Lines After Initial Order	\$35.00
Transfer of Service-First Line	\$35.00
Conversion From Another Telephone Company to Mpower	\$35.00
Change Telephone Number-First Line	\$35.00
Change Existing Services	\$15.00
Restoration Charge for Suspension of Service Per Line	\$55.00

Record Order Charges

	<u>Non-Recurring Charges</u>
Record Change Charge Per Line	\$5.00
PIC Change	\$5.00

(L1)

Maintenance Charges

	<u>Non-Recurring Charges</u>
Premises Visit Charge	\$25.00
<i>Labor Charge</i>	
Basic Time - First Hour	\$80.00
Overtime – First Hour	\$100.00
Premium Time – First Hour	\$120.00
Each Additional ¼ Hour	\$20.00
Missed Appointment Charge	\$25.00

(L2)

(L2)

(L1) Indicates material has been relocated from Original Sheet 44

(L2) Indicates material has been relocated from Original Sheet 45

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BASIC LOCAL EXCHANGE SERVICES

SECTION 4 – RATES – CONT'D4.1 Rates (Cont'd)**Directory Listings**

	Monthly Recurring Charges
Additional Listings	\$2.45
Non Published Service	\$1.60
Non Listed Service	\$1.20
Joint User Listing	\$1.00

Operator Services

	Per Call	
Directory Assistance – Local Calling Area	\$0.51	(I)
Directory Assistance – National	\$0.85	(D)
Directory Assistance Call Completion	\$0.30	(I)
Person-to-Person	\$2.55	(I)
Station-to-Station	\$1.15	(R)
Customer Dialed Calling Card	\$0.35	(I)
Busy Line Verification	\$1.29	(I)
Emergency Interrupt	\$1.99	(I)

Centrex Service

(D)

Centrex Business Line**Flat Rate Centrex Service Package**

(N)

5-10 lines	\$26.00
11-50 lines	\$25.20
Feature Package, per line	\$10.50

Long Distance # Minutes

300	\$18.00
500	\$28.50
1000	\$54.00
2000	\$102.00
Minutes purchased in excess	\$0.07

(N)

(D) Indicates material has been deleted

(I) Indicates rate increase

(L) Indicates material has been relocated from Original Sheet 45

(N) Indicates new material

(R) Indicates rate reduction

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BASIC LOCAL EXCHANGE SERVICES

SECTION 4 - RATES - CONT'D4.1 Rates (Cont'd)**Central Office Services**

	<u>Monthly Recurring Charges</u>	
PBX Trunk (Two-Way)	\$34.90	(R)
DID Per Trunk	\$72.50	(I)
DOD Per Trunk	\$34.90	(R)
Additional DID Numbers	\$.20	

Non-Recurring Charges

Establish Trunk Group (Inc. 20 Numbers)	\$100.00
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Customer Owned Pay Telephone (COPT) Service

	<u>Monthly Recurring Charges</u>
Payphone	\$40.00

Central Office Features

	<u>Monthly Recurring Charges</u>	
Call Forwarding	\$2.00	(R)
Call Forwarding/Busy	\$2.00	
Call Forwarding/No Answer	\$2.00	
Call Forwarding Group/No Answer	\$2.00	
Call Forwarding Group/Busy	\$2.00	
Remote Call Forward	\$16.50	
Call Waiting/Cancel Call Waiting	\$2.00	
Speed Dial 8	\$2.00	
Three Way Calling	\$2.00	
Repeat Dialing	\$2.00	
Return Call	\$2.00	(R) (L)

(I) Indicates rate increase

(L) Indicates material has been relocated from Original Sheet 46

(R) Indicates rate reduction

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BASIC LOCAL EXCHANGE SERVICES

SECTION 4 – RATES – CONT'D**Advanced Custom Calling Feature**

	<u>Monthly Recurring Charges</u>	(L)
Caller ID	\$4.00	(R)
	<u>Non-Recurring Charges</u>	
Call Trace -- per successful activation	\$6.00	

Miscellaneous Services

	<u>Monthly Recurring Charges</u>	(R)
Vanity Numbers	\$1.50	

Collocation Services

	<u>Monthly Recurring Charges</u>	
<i>Collocation Services</i>		
Monthly Collocation Space Charge	\$300.00	
Monthly Digital Link	\$22.50	
	<u>Non-Recurring Charges</u>	
Installation Per Port	\$40.00	
Rack Installation Charge	\$500.00	(L)

(L) Indicates material has been relocated from Original Sheet 47

(R) Indicates rate reduction

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BASIC LOCAL EXCHANGE SERVICES

SECTION 4 – RATES – CONT'D**4.2 Customer Bills**

(L)

The Company shall be identified on each bill. The Customer shall be identified by name, address (or billing address if different), telephone or account number. A subscriber's bill will include an itemization of all charges and the type of service. The Customer will be informed as to how to pay their bill. Each bill will prominently display a toll-free number for service or billing inquiries, along with an address where the Customer may write. Where the Company uses a billing agent, the name of the billing agent will be provided. Each bill for telephone service will contain notations concerning the following areas:

1. due date of bill and total amount due and payable;
2. billing detail including the period of service covered by the bill;
3. any unpaid amounts from previous bills;
4. any credits or charges applied to the account during the current billing period;
5. late payment charge and when applied;
6. applicable taxes;
7. an explanation of any codes or abbreviations used;
8. network access for interstate calling;
9. network access for intrastate calling;
10. itemization of toll calls and toll billing details.

The Customer's bill will contain an itemized listing of the basic and optional services subscribed to and the monthly rate of each service.

A listing of current charges on a Customer's bill for local service shall include an itemization of all charges and the type of service, including all applicable local and state taxes, 911 surcharges, Federal End User and Telecommunications Relay charges.

Immediately following the section of the bill which includes toll charges shall be a statement that nonpayment of such charges may result in the disconnection of toll service and may be subject to collection action.

(L)

(L) Indicates material has been relocated from Original Sheet 48

BASIC LOCAL EXCHANGE SERVICES

SECTION 4 – RATES – CONT'D4.2 Customer Bills (Cont'd)

(L)

A listing of current charges on a Customer's bill shall include all interexchange services or toll calls which are provided by the Company. The detail portion of the toll bill shall include:

- A. The date and time of placement;
- B. The destination, including city and state;
- C. The telephone number called, including area code;
- D. The rate applied;
- E. The duration; and
- F. The total charge.

Detailed customer billing information required to appear on the Customer's bill shall be retained by the Company for at least eighteen months.

4.3 Late Payment Charges

Bills are due and payable on the due date of the monthly bill, but no less than twenty-one (21) days after the date of the postmark on the bill. Bills may be paid at company offices or authorized agents. Payment made in the Company's night depository shall be deemed received on the next full business day. A late payment charge, as described below, will be applied if payment is not received by the Telephone Company on or before the late payment date which will be prominently displayed on the Customer's bill. The Company shall credit payments within twenty-four (24) hours of receipt to avoid assessing late payment charges incorrectly.

A late payment charge of 1.5 percent is applied to each Customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The late payment charge is included in the total amount due on the current bill.

4.4 Returned Check Charges

A NSF charge of \$25.00 applies for any negotiable instrument returned by a bank, savings institution, or other eligible institution which is returned by that institution with one of the following instructions: non sufficient funds, uncollectible funds, account closed, account frozen, no account.

(L)

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BASIC LOCAL EXCHANGE SERVICES

SECTION 4 – RATES – CONT'D4.5 Telecommunications Relay Service

(L)

The Company through its agreements with Southwestern Bell will provide Telecommunications Relay Service to those customers with disabilities which prevent them from using standard telecommunication facilities.

4.6 Call Blocking Service

Call Blocking Service prevents access to services that accumulate charges on the Customer's bill. The Company offers the following Call Blocking Services at no charge to the Customer:

900/976 Block

3rd Party Block

Directory Assistance (411) Block

Collect Call Block

International Toll Block

4.7 Promotional Campaigns

The Company may, upon Commission approval, offer customer-specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

(L)

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