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December 7, 2000

JEFFERSON CITY, MISSOURI 65102-0537

FILED³
DEC 0 7 2000

The Honorable Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

Missouri Public Service Commission

Re:

Cypress Communications Operating Company, Inc.; Interexchange Application

Case No. TA-2000-830

Dear Judge Roberts:

Please find enclosed an original and five copies of a substitute sheet for the proposed tariff already on file in this matter:

Original Sheet #28.

This substitution sheet has been prepared in response to the recent suggestion of staff member, Art Kuss. I also have forwarded a copy of this substitute sheet to him for his records.

Thank you for your attention to this matter.

Sincerely,

NEWMAN, COMLEY & RUTH, P.C.

athleen a. Martin

By:

Cathleen A. Martin martinc@ncrpc.com

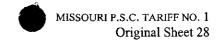
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cc:

Office of Public Counsel

General Counsel Gregory Fickling Alexander Stokas

Art Kuss Chip Parker 200001179



SECTION 3 - EXPLANATION OF RATES

3.1 General

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Company's charges for long distance services are based on call duration, without regard to distance, time of day, or day of the week. In addition, a monthly Presubscribed Interexchange Carrier Charge will apply as provided in 4.3, following.

All calls are billed in 30 second increments for the first minute and rounded to 6 second increments for subsequent minutes. Rates are stated per-minute, and will be pro-rated for the applicable billing increment.

3.2 <u>Timing of Calls</u>

The Customer's long distance usage charge is based on the actual usage of Cypress' network. Usage begins when the called party picks up the receiver. When the called party picks up, is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or to software utilizing audio tone detection. A call is terminated when either the calling or called party hangs up.

3.3 Uncompleted Call Crediting

If a Customer receives a bill for an uncompleted call, Cypress will reimburse the Customer for the full amount.

3.4 <u>Minimum Call Completion Rate</u>

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 98 percent during peak use periods.

Issued Date: June 19, 2000

Effective Date: August 3, 2000

Issued By:

Robert W. McCarthy, Vice President, General Counsel and Assistant Secretary

Cypress Communications Operating Company, Inc.

15 Piedmont Center, Suite 100 Atlanta, Georgia 30305

