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December 7, 2000

**FILED**<sup>3</sup>

DEC 07 2000

The Honorable Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102-0360

Missouri Public  
Service Commission

Re: Cypress Communications Operating Company, Inc.; Interexchange Application  
Case No. TA-2000-830

Dear Judge Roberts:

Please find enclosed an original and five copies of a substitute sheet for the proposed tariff already on file in this matter:

Original Sheet #28.

This substitution sheet has been prepared in response to the recent suggestion of staff member, Art Kuss. I also have forwarded a copy of this substitute sheet to him for his records.

Thank you for your attention to this matter.

Sincerely,

NEWMAN, COMLEY & RUTH, P.C.

By:



Cathleen A. Martin  
martinc@ncrpc.com

CAM/slw  
Enclosures

cc: Office of Public Counsel  
General Counsel  
Gregory Fickling  
Alexander Stokas  
Art Kuss  
Chip Parker

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SECTION 3 -- EXPLANATION OF RATES

3.1 General

Company's charges for long distance services are based on call duration, without regard to distance, time of day, or day of the week. In addition, a monthly Presubscribed Interexchange Carrier Charge will apply as provided in 4.3, following.

All calls are billed in 30 second increments for the first minute and rounded to 6 second increments for subsequent minutes. Rates are stated per-minute, and will be pro-rated for the applicable billing increment.

3.2 Timing of Calls

The Customer's long distance usage charge is based on the actual usage of Cypress' network. Usage begins when the called party picks up the receiver. When the called party picks up, is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or to software utilizing audio tone detection. A call is terminated when either the calling or called party hangs up.

3.3 Uncompleted Call Crediting

If a Customer receives a bill for an uncompleted call, Cypress will reimburse the Customer for the full amount.

3.4 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 98 percent during peak use periods.

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Issued Date: June 19, 2000

Effective Date: August 3, 2000

Issued By: Robert W. McCarthy, Vice President, General Counsel and Assistant Secretary  
Cypress Communications Operating Company, Inc.  
15 Piedmont Center, Suite 100  
Atlanta, Georgia 30305

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