

Missouri Public Service Commission
Public Comments Report
S. K. & M. Water & Sewer Company
QS-2008-0008 & QW-2008-0009

Date : 3/6/2008

Company Name : S. K. & M. Water and Sewer Company-(Water)

| Item | First Name | Last Name | City | State | Public Comments | Office | Staff | Resolution |
|------------|-----------------|------------|------------|-------|--|--------|-------|----------------------------|
| P200800618 | Jeanette | Jarnot | Perryville | MO | customer is on a fixed income and it would be a hardship for her if company would receive a rate increase. | PSC | JMR | Letter sent March 5, 2008. |
| P200800544 | Randy | Peceau | Perryville | MO | this is a joke company asking for another rate increase they just hadj one in setember; they have done nothing to the system as it is. | PSC | JMR | Letter sent March 5, 2008. |
| E-mail | | Brian | | MO | See attached. | PSC | JMR | Replied via e-mail 1/15/08 |
| E-mail | Grace | Newcom | Perryville | MO | See attached. | PSC | JMR | Replied via e-mail 1/31/08 |
| E-mail | Dorothy | Ponder | Perryville | MO | See attached. | PSC | JMR | Replied via e-mail 1/15/08 |
| E-mail | John T. | Versheldon | Shakertown | MO | See attached. | PSC | JMR | Replied via e-mail 2/14/08 |
| Letter | Rick & Kathleen | Moll | Perryville | MO | See attached. | PSC | JMR | Letter sent March 5, 2008. |
| Fax | Mary Helen | Newell | | MO | See attached. | PSC | JMR | Letter sent March 5, 2008. |

Russo, Jim

From: KENNY LOFTON [lofton_72001@yahoo.com]

Sent: Monday, January 14, 2008 9:54 PM

To: Water.Sewer; mopco@ded.mo.gov

Subject: rising cost of water and sewer

I have a complaint with the continuous letters were getting on raising this bill now. The reference numbers to this matter are QS-2008-0008 AND QW-2008-0009. This is so ridiculous wanting to raise our rates approximately 45 to 65% again. Are we seriously going to hear this talk every year. Lets ask for 60% this year but only get 20% then ask again next year for 65% and only get 25% eventually they will get what they really wanted in the first place unless something is done to stop this nightmare. They got their increase last year surely we will not have to depend on having a hearing every time they feel the need for more money. I havent the time or the energy to fight people like this every year. Please put an end to this kind of nonsense. We got a new rate within the last year make it last 5 years at least and not cause all the headaches that is starting to do.

Thank you so much

Brian

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Russo, Jim

From: Grace Newcom [gmnewcom@hotmail.com]

Sent: Tuesday, January 29, 2008 6:47 PM

To: Water.Sewer

Subject: SK&MWater and Sewer Increase

Gentlemn,

I simply do not understand how SK&M Water and Sewer can ask for another increase after just receiving an increase - you would not allow them the increase they wanted initially, so they just keep asking????

Do we anticipate that every few months they will ask for more money, hoping that the consumer gets tired of telling you about the service we DO NOT RECEIVE and you grant them the increase?

I have had to have my sewer line cleaned out three times due to roots in SK&M's sewer line - NOT ON MY PROPERTY at my expense. They never do anything and never have to improve our water and sewer services. They add more consumers and incurr expenses with no thought to how to pay for it - lets just make everybody pay more.

The owner lives in New York and has local contractors to address problems at least that is what we are told - who knows who to call if the water does not work or you have problems.

WHEN DOES IT STOP!!!!

Grace Marie Newcom
2801 PCR 501
Perryville, MO 63775

573-513-7277

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Russo, Jim

From: DorothyP [gmapx8@sbcglobal.net]
Sent: Friday, January 11, 2008 3:31 PM
To: Water.Sewer
Subject: SK&M rate increase

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, Mo 65102

To Whom This Concerns:

Another rate increase?????????Didn't we go through this in 2006-2007. Unless there is a memory lapse....a rate increase went into affect just a few months ago. AS I recall the request was for almost a 100% rate increase per water and sewer. With still another rate increase now ,SK&M would achieve their original goal. Until I receive a 100% increase in my wages I do not consider this rate increase justified.

Sincerely,
Dorothy Ponder
200 Lynwood Drive
Perryville, Mo 63775
573-547-6360

1/14/2008

Russo, Jim

From: John and Amy Versheldon [javersheldon@sbcglobal.net]
Sent: Sunday, February 10, 2008 2:17 PM
To: mopco@ded.mo.gov; Water.Sewer
Subject: SK&M Water & Sewer Increase

Hello:

I am a resident of Shakertown in the county of Perry in Missouri and I am also a water and sewer customer of SK&M Water and Sewer. We went through this increase process last year when SK&M were asking for preposterous increases (roughly 90% overall) and they were granted some fairly generous increases but not nearly what they were asking for. Folks in my subdivision knew that the passing of Mike Sutterer would spur some kind of action from the family, it being common knowledge that the family preferred not to be burdened with the aging water and sewer facility. I figured that the Sutterer's were either trying to raise prices so much that the subdivision would band together and request to be annexed by Perryville or they were desperately trying to make the company more attractive to prospective buyers. But, that is my opinion, however close to the mark it may hit. It looks like from the letter that I received that they are trying to make up this year for what they were not granted in increases last year. They were asked point blank at the public hearing last year if they intended to raise prices every year and they responded that the process to request a rate increase was just too costly and time consuming to do every year. What a joke. I am whole-heartedly against the increase because it is not the fault of this subdivision that they went 20 plus years without reinvesting any money back into their business. I would be happy to have my comments added to the public record and I will gladly attend any public hearing on the matter if my work schedule allows. Thank you for your time and attention.

Sincerely,

John T. Versheldon, II

2/14/2008

January 21, 2008

Public Service Commission
ATTN: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

RECEIVED

FEB 04 2008

**UTILITY OPERATIONS
DIVISION**

Re: SK&M Water & Sewer Increase
QS-2008-0008 & QW-2008-0009

Dear Sir/Madam:

In reviewing the letter dated January 4, 2008, regarding the increase in our water rates of 46.93% and sewer rates of 64.65%, I believe I speak for a majority of the members when I say this is a **tremendous** increase and a majority of the owners cannot afford such a large increase in water and sewer rates.

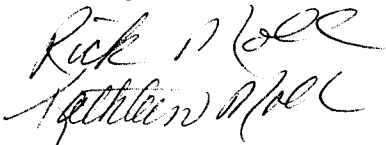
We realize that an increase is inevitable but most of the people in this area have a very limited income and there have been a few repossessed homes so its doubtful they can afford such an increase at this time. This will add even more hardship and financial burden on many families who live on a very limited income.

Most of us receive a 4 - 5% increase in our salaries per year – I know of no one who receives an increase in pay as suggested in this proposal.

We would very much appreciate your consideration in keeping this affordable to all concerned and make sure the water meets all standards. Sometimes our water tastes so much like chlorine we cannot drink it and at other times it does not. **I am very concerned about the quality of water we are drinking as this is so important to our health!**

Thank you for your consideration in this matter.

Sincerely,



Rick & Kathleen Moll
359 Outer Circle Dr
Perryville, MO 63775
(573) 547-5432

S K & M Water & Sewer Co.

I live in this household by myself
when you set up this ~~service~~
the way your letter said for cheaper
you are making single people in a household

Pay more

Have a family

doesn't sound right or fair either

I don't use the sewer system

as much as a family & it more
will use.

my sewer bill is 23.02
that you bill me

Mary Helen Newell

HAVE
A
NICE
DAY!

