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March 9, 2000

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Director, Utility Services

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DANA K. JOYCE
General Counsel

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

FILED²

MAR 09 2000

Missouri Public
Service Commission

RE: Case No. TD-2000- 554

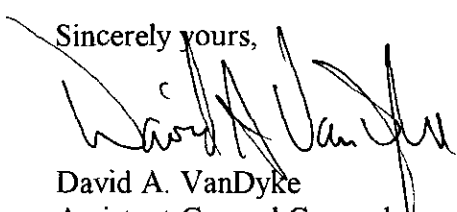
Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and fourteen (14) conformed copies of a **MOTION TO OPEN DOCKET AND CANCEL CERTIFICATE OF SERVICE AUTHORITY AND ACCOMPANYING TARIFF.**

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,


David A. VanDyke
Assistant General Counsel
(573) 751-7485
(573) 751-9285 (Fax)

DAV/lb
Enclosure
cc: Counsel of Record

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED²

MAR 09 2000

Missouri Public
Service Commission

In the Matter of the Cancellation of the)
Certificate of Service Authority and)
Accompanying Tariff for Assisted)
Operator Services, Inc.)

Case No. TD-2000- 554

**MOTION TO OPEN DOCKET AND CANCEL CERTIFICATE OF SERVICE
AUTHORITY AND ACCOMPANYING TARIFF**

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its Motion to Open Docket and Cancel Certificate of Service Authority and Accompanying Tariff, respectfully states as follows:

1. On May 21, 1993, the Missouri Public Service Commission (Commission) granted a certificate of service authority to provide intrastate interexchange telecommunications services to Assisted Operator Services, Inc. (AOSI) in Case No. TA-93-235. The Commission's Order in Case No. TA-93-235 states, "Applicant is required to file a Missouri-specific annual report pursuant to Section 392.310, RSMo, and Section 392.390.1.RSMo." The terms of the certificate also require the applicant to keep the Commission informed of its current address and telephone number.

2. AOSI did not file an annual report for 1998 as required by the Commission's Order. Additionally, AOSI's 1999 annual report form was returned by the post office as undeliverable. The Staff contacted the Missouri Secretary of State's office and was informed that AOSI was administratively dissolved by the Missouri Secretary of State on May 27, 1994 due to its failure to file an annual report.

3. AOSI has not filed a formal request to cancel its certificate. However, the Staff believes that AOSI has violated the terms of its certificate by its failure to keep the Commission informed of its current address and telephone number and its failure to file annual reports. The Commission has the authority to cancel a telecommunications corporation certificate pursuant to Section 392.410.5 RSMo (Supp. 1999), which provides:

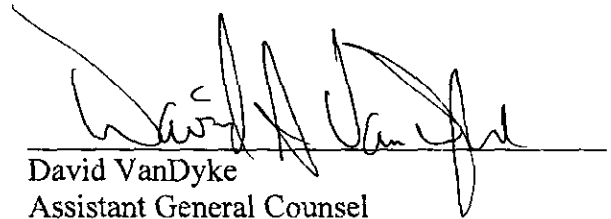
Any certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.

However, the Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no part requests such a hearing. State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission, 776 S.W.2d 494 (Mo. App. 1989).

WHEREFORE, the Staff recommends the Commission cancel the certificate of service authority and tariffs of AOSI.

Respectfully submitted,

DANA K. JOYCE
General Counsel

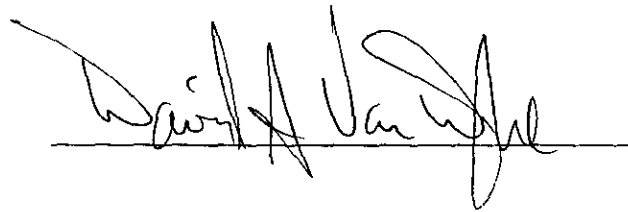
A handwritten signature in black ink, appearing to read "David VanDyke", is written over a horizontal line.

David VanDyke
Assistant General Counsel
Missouri Bar No. 46377

Attorney for the Staff of the
Missouri Public Service Commission
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 9th day of March 2000.

A handwritten signature in black ink, appearing to read "David VanDyke", is written over a horizontal line.

**Service List for
Case No. TD-2000-____
March 3, 2000**

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**Al Mokry, President
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