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May 2, 2000

BRIAN D. KINKADE
Executive Director

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Director, Research and Public Affairs

WESS A. HENDERSON
Director, Utility Operations

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

FILED³

MAY 02 2000

Missouri Public
Service Commission

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

RE: Case No. TD-2000-724

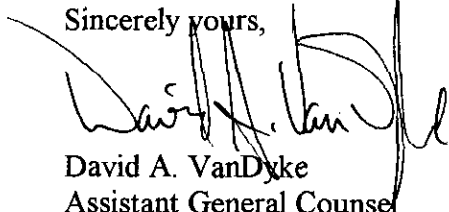
Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of a **MOTION TO OPEN CASE AND CANCEL CERTIFICATE OF SERVICE AUTHORITY AND ACCOMPANYING TARIFF.**

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,


David A. VanDyke
Assistant General Counsel
(573) 751-7485
(573) 751-9285 (Fax)

DAV/lb
Enclosure
cc: Counsel of Record

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

FILED³

MAY 02 2000

Missouri Public
Service Commission

In the Matter of the Cancellation of the)
Certificate of Service Authority and)
Accompanying Tariff for Executone)
Information Systems, Inc.)

Case No. TD-2000- 724

**MOTION TO OPEN CASE AND CANCEL CERTIFICATE OF SERVICE
AUTHORITY AND ACCOMPANYING TARIFF**

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its Motion to Open Case and Cancel Certificate of Service Authority and Accompanying Tariff, respectfully states as follows:

1. On April 6, 1993, the Missouri Public Service Commission (Commission) granted a certificate of service authority to provide interexchange telecommunications services to Executone Information Systems, Inc. (Executone) in Case No. TA-93-195. The Commission's Order in Case No. TA-93-195 states, "Applicant is required to file a Missouri-specific annual report pursuant to Section 392.210, RSMo, and Section 392.390.1 RSMo."

2. Executone has not filed a formal request to cancel its certificate. However, Executone did not file its annual report with the Commission in 2000. Furthermore, the Staff has received communication from Executone that it is no longer providing any regulated services within the State of Missouri.

3. The Commission has the authority to cancel a telecommunications corporation certificate pursuant to Section 392.410.5 RSMo (Supp. 1999), which provides:

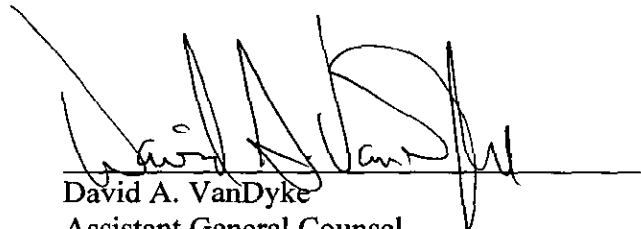
Any certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.

However, the Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no part requests such a hearing. State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Serv. Comm'n, 776 S.W.2d 494, 496 (Mo. App. 1989).

WHEREFORE, the Staff recommends the Commission cancel the certificate of service authority and tariff of Executone.

Respectfully submitted,

DANA K. JOYCE
General Counsel

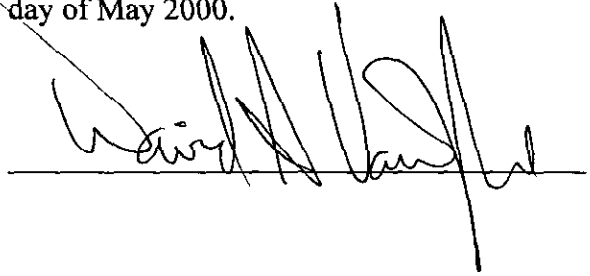
A handwritten signature in black ink, appearing to read 'David A. VanDyke', is written over a horizontal line.

David A. VanDyke
Assistant General Counsel
Missouri Bar No. 46377

Attorney for the Staff of the
Missouri Public Service Commission
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 2nd day of May 2000.

A handwritten signature in black ink, appearing to read "David A. [unclear]", is written over a horizontal line.

**Service List for
Case No. TD-2000-____
May 2, 2000**

**Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102**

**Karen A. Kaine
Executone Information Systems, Inc.
478 Wheelers Farms Road
Milford, CT 06460**