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BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

| | | |
|--------------------------|---|---------------------------|
| House of Denmark, Inc., |) | |
| |) | |
| Complainant, |) | |
| |) | |
| v. |) | <u>Case No. WC-99-297</u> |
| |) | |
| St. Louis Water Company, |) | |
| |) | |
| Respondent. |) | |

NOTICE OF COMPLAINT

Richard T. Ciottone, Sr.
Vice President and General Counsel
St. Louis County Water Company
535 North New Ballas Road
St. Louis, Missouri 63141

CERTIFIED MAIL

On January 7, 199, House of Denmark, Inc. filed a complaint with the Missouri Public Service Commission against St. Louis County Water Company, a copy of which is enclosed. Pursuant to 4 CSR 240-2.070, the Respondent shall have 30 days from the date of this notice to file an answer or to file notification that the nature of the complaint has been satisfied.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer shall be due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the Complainant's address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 20th day of January, 1999.

Copy to: House of Denmark, Inc.

Thompson, Deputy Chief Regulatory Law Judge

RECEIVED
JAN 20 1999
COMMISSION OF GENERAL
PUBLIC SERVICE COMMISSION