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October 24, 2000

VIA HAND DELIVERY

FILED

OCT 25 2000

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

Missouri Public
Service Commission

Re: Stone County Emergency Services v. GTE Midwest Incorporated (n/k/a Verizon) and
Southwestern Bell Telephone Company
Case No.: TC-2000-767

Dear Mr. Roberts:

On October 23, 2000, Stone County Emergency Services filed its response to the Staff Investigation. A typographical error is contained in the third sentence of paragraph 5 on page 2, which alters the meaning of the sentence, and which should be pointed out to the Commission. In that sentence, the word "inaccurate" is stated. The use of this word is incorrect. It should read "and accurate." Therefore, the corrected sentence should read as follows:

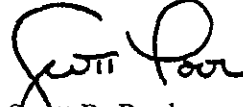
"But as it relates to complaints from Stone County Emergency Services about its lack of authority over, and inability to have timely and accurate changes made to the database, the Staff ignored such information and stated, 'developing correct MSAG and ALI databases is highly challenging.'"

I apologize for this typographical error and attach to this letter a corrected page 2, and request this page 2 be substituted in the previously filed response to Staff Report.

Thank you for your attention to this matter. Please do not hesitate to contact me with any questions.

Very truly yours,

GIBBS LAW OFFICE, P.C.



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SRP:ch
Enclosure

cc: James Fischer
Michael F. Dandino
Dana K. Joyce
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response to those errors, Stone County Emergency Services provides corrected information to GTE, but is first required to comply with numerous verification steps which are burdensome.

2. In response to these allegations, GTE requested the PSC Staff perform an investigation pursuant to 4 CSR 240-2.070(10). The conclusion of the Staff investigation may be summarized as follows:

As it relates to the above paragraphs A., B., and C., these problems were all verified but found to be the result of either errors in the MSAG data base or errors in the ALI data base. As the County is the entity responsible for assigning addresses to every building existing in that County for purposes of E-911 addressing, the Staff concluded these complaints to be the responsibility of Stone County Emergency Services.

3. The Staff further concluded that Stone County Emergency Services has not employed sufficient resources to "properly carry out its responsibility" in that it has failed to provide GTE "with the quality of database records that an E-911 system requires."

4. Finally, the Staff gratuitously stated "the County seems to be complaining about the work required to properly make the correction to the ALI database and GTE's efforts to make sure additional errors are not introduced."

5. In response to the foregoing findings, Stone County Emergency Services states as follows: First, the Staff found it is Stone County Emergency Services' responsibility to provide an addressing database. But as it relates to complaints from Stone County Emergency Services about its lack of authority over, and inability to have timely and accurate changes made to that database, the Staff ignored all such information and stated, "developing correct MSAG and ALI databases is highly challenging." Stone County Emergency Services agrees, and such databases are particularly