

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
August 15, 2000**

CASE NO: TD-2000-554

Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

James M. Fischer, P.C.
101 Madison Street, Suite 400
Jefferson City, MO 65101

General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
Al Mokry, President
Long Distance Network Operator Service,
Inc. d/b/a Assisted Operator Service, Inc.
2400 Lakeside Blvd., Suite 450
Richardson, TX 75082

Enclosed find certified copy of an ORDER the above-numbered case(s).

Sincerely,



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Cancellation of)	
the Certificate of Service Authority)	<u>Case No. TD-2000-554</u>
and Accompanying Tariff for Assisted)	
Operator Service, Inc.)	

ORDER CANCELING CERTIFICATE

On March 27, 2000, the Staff of the Missouri Public Service Commission (Staff) filed a motion to open a case and cancel the certificate of service authority for Assisted Operator Services, Inc. (AOSI). Staff's motion stated that the Commission granted AOSI a certificate of service authority to provide intrastate interexchange telecommunications services on May 21, 1993, in Case No. TA-93-235. The order provided that AOSI was required to "file a Missouri-specific annual report pursuant to Section 392.310, RSMo, and Section 392.390.1, RSMo." The terms of the certificate also require AOSI to keep the Commission informed of its current address and telephone number.

Staff stated that AOSI did not file an annual report for 1998. In addition, AOSI's 1999 annual report form was returned by the postal service as undeliverable. Staff contacted the Missouri Secretary of State's office and was informed that AOSI was administratively dissolved by the Missouri Secretary of State on May 27, 1994, due to its failure to file an annual report.

AOSI has not filed a formal request to cancel its certificate. However, Staff believes that AOSI has violated the terms of its certificate by its failure to file annual reports and its failure to keep the Commission informed of its current address and telephone number, and recommends that the Commission cancel AOSI's certificate of service authority.

Staff's motion states that the Commission has the authority to cancel a telecommunications corporation certificate pursuant to Section 392.410.5, RSMo Supp. 1999, which states, in part: "Any certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

On May 31, 2000, the Commission issued an Order Directing Filing, which directed Staff to give notice of its Motion to Cancel Certificate of Service Authority and Accompanying Tariff by mailing a copy thereof to AOSI and its attorney of record by certified United States Mail, return receipt requested. The Commission also directed Staff to file its pleading advising the Commission whether the same was delivered or was returned.

On August 2, 2000, the Commission issued a second Order Directing Filing, which directed Staff to file a pleading advising the Commission as to the status of its compliance with the Commission's Order of May 31, 2000.

Staff filed a Status Update on August 9, 2000. In the Update, Staff states that Staff gave notice, via certified United States Mail, return receipt requested, to Mr. Mokry and to AOSI's attorney of

Staff's motion recommending the Commission cancel AOSI's certificate of service authority and tariff. Subsequently, the United States Postal Service (USPS) returned the letter addressed to Mr. Mokry as undeliverable and marked "Unable to Forward." The USPS returned the receipt showing delivery of the letter addressed to AOSI's attorney.

The requirement for a hearing is met when the opportunity for hearing has been provided and no proper party has requested the opportunity to present evidence. State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission, 776 S.W.2d 494, 496 (Mo. App. 1989). AOSI did not respond to Staff's motion to cancel its certificate of service authority and no one has requested a hearing in this case. Therefore, the Commission may grant the relief requested based on Staff's motion.


Section 392.210, RSMo 1994, states, in part: "Every telecommunications company shall file with the commission an annual report . . . covering the yearly period fixed by the commission." Section 392.390.1, RSMo 1994, states, in part: "[A telecommunications company shall file] annual reports with the commission as required by the commission and in a form and at times prescribed by the commission." In addition, the terms of the certificate require AOSI to keep the Commission informed of its current address and telephone number.

AOSI has failed to file the required annual reports and, therefore, the certificate of service authority granted to AOSI in Case No. TA-93-235 will be canceled.

IT IS THEREFORE ORDERED:

1. That the certificate of service authority to provide intrastate interexchange telecommunications services granted to Assisted Operator Services, Inc., in Case No. TA-93-235, is canceled.
2. That this order shall become effective on August 25, 2000.
3. That this case may be closed on August 28, 2000.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Kevin A. Thompson, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to Section
386.240, RSMo 1994.

Dated at Jefferson City, Missouri,
on this 15th day of August, 2000.

**STATE OF MISSOURI
OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 15th day of Aug. 2000.



A handwritten signature in dark ink, reading "Dale Hardy Roberts". The signature is written in a cursive style with a horizontal line underneath the name.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge