

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY  
October 12, 2000**

**CASE NO: TC-2000-767**

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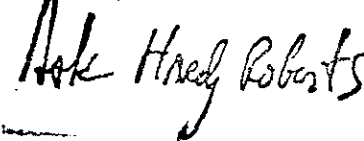
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**James M. Fischer**  
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Jefferson City, MO 65101

**Enclosed find certified copy of an ORDER in the above-numbered case(s).**

Sincerely,



**Dale Hardy Roberts**  
Secretary/Chief Regulatory Law Judge

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 12th  
day of October, 2000.

Stone County Emergency Services,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. TC-2000-767</u>
	)	
GTE Midwest Incorporated and	)	
Southwestern Bell Telephone Company,	)	
	)	
Respondents.	)	

**ORDER GRANTING MOTION TO OPEN STAFF MEMORANDUM  
TO PUBLIC INSPECTION**

On August 3, 2000, the Commission ordered Staff to investigate the complaint filed by Stone County Emergency Services (Stone County) against Southwestern Bell Telephone Company and GTE Midwest Incorporated. On September 29, the Staff of the Public Service Commission (Staff) filed a Staff Memorandum and Motion to Open Staff Memorandum to Public Inspection. Staff's memorandum contains the results of its investigation and recommends that the Commission take certain actions regarding Stone County's complaint.

4 CSR 240-2.070(10) provides that investigative reports prepared by Staff regarding complaints shall not be made public unless released in accordance with sections 386.480, 392.210(2) or 393.140(3), RSMo, or during the course of the hearing involving the complaint. Staff requests that the Staff Memorandum be opened to public inspection because of the safety issues in this case associated with an inadequate E-911 system. Staff suggests that the public, especially the citizens of Stone County, should

have access to the results of Staff's investigation for reasons of good public policy. 4 CSR 240-2.080(16) allows the other parties ten days in which to respond to Staff's motion. No such response has been filed.

After considering Staff's motion, the Commission concludes that the motion should be granted. The Staff's Memorandum filed on September 29 shall be made open for public inspection.

**IT IS THEREFORE ORDERED:**

1. That Staff's Motion to Open Staff Memorandum to Public Inspection is granted.
2. That Staff's Memorandum filed on September 29, 2000 is made open for public inspection pursuant to Section 386.480, RSMo 1994.
3. That this order shall become effective on October 12, 2000.

**BY THE COMMISSION**



**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

( S E A L )

Lumpe, Ch., Drainer, Schemenauer, and Simmons, CC., concur  
Murray, C., dissents

Woodruff, Senior Regulatory Law Judge

ALJ/Sec'y:

Woodruff/Boye

10-10  
Date Circulated

TC-2000-767  
CASE NO.

SL  
Lumpe, Chair

ndl p2  
Drainer, Vice Chair

cm NO  
Murray, Commissioner

AS  
Schemenauer, Commissioner

KS  
Simmons, Commissioner

10-12  
Agenda Date

Action taken:

4-1 AS

Must Vote Not Later Than

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and  
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,  
Missouri, this 12<sup>th</sup> day of Oct. 2000.



Dale Hardy Roberts

Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge