

University of Missouri-Columbia Community Mediation Service

Center for the Study of Dispute Resolution 206 Hulston Hall Columbia, Missouri 65211 Telephone (573)882-3645 Telefax [573]882-3343 FILED

DEC 8 1999

Missouri Public Service Commission

December 6, 1999

Honorable Dale Hardy Roberts Secretary Public Service Commission P.O. Box 360 Jefferson City, MO 65102

Re:

Said v. Southwestern Bell Telephone Company

Case No. TC-2000-36

Dear Judge Roberts:

The parties in the above-entitled case reached agreement in their mediation, held on December 3, 1999. Accordingly, I have instructed Ms. Said to contact your office and request that his case be dismissed.

Please contact me if you have any questions.

Yours very truly,

James Levin, Director

Mediation Clinic

JL:ms

cc: Mayada and Michael Said