

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY  
October 24, 2000**

**CASE NO: TC-2000-767**

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**Enclosed find certified copy of an ORDER in the above-numbered case(s).**

Sincerely,



**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 24th  
day of October, 2000.

Stone County Emergency Services,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. TC-2000-767</u>
	)	
GTE Midwest Incorporated and	)	
Southwestern Bell Telephone Company,	)	
	)	
Respondents.	)	

**ORDER GRANTING MOTION TO OPEN SUPPLEMENTAL  
STAFF MEMORANDUM TO PUBLIC INSPECTION**

On August 3, 2000, the Commission ordered Staff to investigate the complaint filed by Stone County Emergency Services (Stone County) against Southwestern Bell Telephone Company and GTE Midwest Incorporated. On September 29, the Staff of the Public Service Commission (Staff) filed a Staff Memorandum and Motion to Open Staff Memorandum to Public Inspection. Staff's memorandum contained the results of its investigation and recommended that the Commission take certain actions regarding Stone County's complaint. On October 12, the Commission issued an order that granted Staff's motion and opened the Staff Memorandum to public inspection.

On October 6, Staff filed a Supplemental Memorandum that addressed additional issues raised in the Amended Complaint filed by Stone County on September 22. Staff's Supplemental Memorandum was accompanied by a motion asking the Commission to open the Supplemental Memorandum to public inspection.

4 CSR 240-2.070(10) provides that investigative reports prepared by Staff regarding complaints shall not be made public unless released in accordance with sections 386.480, 392.210(2) or 393.140(3), RSMo, or during the course of the hearing involving the complaint. Staff requests that the Supplemental Staff Memorandum be opened to public inspection because of the safety issues in this case associated with an inadequate E-911 system. Staff suggests that the public, especially the citizens of Stone County, should have access to the results of Staff's investigation for reasons of good public policy. 4 CSR 240-2.080(16) allows the other parties ten days in which to respond to Staff's motion. No such response has been filed.

After considering Staff's motion, the Commission concludes that the motion should be granted. The Staff's Supplemental Memorandum, filed on October 6, shall be made open for public inspection.

**IT IS THEREFORE ORDERED:**

1. That Staff's Motion to Open Supplemental Memorandum to Public Inspection is granted.
2. That Staff's Supplemental Memorandum filed on October 6, 2000 is made open for public inspection pursuant to Section 386.480, RSMo 1994.
3. That this order shall become effective on November 3, 2000.

**BY THE COMMISSION**



**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

( S E A L )

Lumpe, Ch., Drainer, Schemenauer and Simmons, CC., concur  
Murray, C., dissents

Woodruff, Senior Regulatory Law Judge

ALJ/Sec'y:

Woodruff/Boye

10-17  
Date Circulated

TC-2000-767  
CASE NO.

SL  
Lumpe, Chair

nd  
Drainer, Vice Chair

Om NO  
Murray, Commissioner

AS  
Schemenauer, Commissioner

KS  
Simmons, Commissioner

10-24  
Agenda Date

Action taken:

4-1 AS

Must Vote Not Later Than \_\_\_\_\_

## STATE OF MISSOURI

### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and

I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,

Missouri, this 24<sup>th</sup> day of Oct. 2000.

Dale Hardy Roberts

Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge

