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November 27, 2000

FILED²
NOV 27 2000
Missouri Public
Service Commission

The Honorable Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102-0360

Re: Cypress Communications Operating Company, Inc.; Interexchange Application
Case No. TA-2000-830

Dear Judge Roberts:

Please find enclosed an original and five copies of a substitute sheet for the proposed tariff already on file in this matter:

Original Sheet #16.

This substitution sheet has been prepared in response to the recent suggestion of staff member, Art Kuss. I also have forwarded a copy of this substitute sheet to him for his records.

Thank you for your attention to this matter.

Sincerely,

NEWMAN, COMLEY & RUTH, P.C.

By:

Cathleen A. Martin

Cathleen A. Martin
martinc@ncrpc.com

CAM/slw
Enclosures

cc: Office of Public Counsel
General Counsel
Gregory Fickling
Alexander Stokas
Art Kuss
Chip Parker

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SECTION 2 - REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Liability of Company (Cont'd)

- D. Company shall not be liable for any claims for loss or damages involving:
(Cont'd)
- 9. Any act or omission in connection with the provision of 911, E911, or similar services involving emergencies;
 - 10. Any noncompletion of calls due to network busy conditions;
 - 11. Any calls not actually attempted to be completed during any period that service is unavailable.

Issued Date: June 19, 2000

Effective Date: August 3, 2000

Issued By: Robert W. McCarthy, Vice President, General Counsel and Assistant Secretary
Cypress Communications Operating Company, Inc.
15 Piedmont Center, Suite 100
Atlanta, Georgia 30305

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