FILED

STATE OF MISSOURI PUBLIC SERVICE COMMISSION

AUG 2 4 1999

IN THE MATTER OF:	Missouri Public Service Commission
MAYADA N. SAID,	•) • • • • • • • • • • • • • • • • • • •
Complainant,	36
vs.) Docker No. <u>TC-2000-</u>
SOUTHWESTERN BELL TELEPHONE COMPANY,)) .)
Respondent.))

AMENDED COMPLAINT

For her complaint, Mayada N. Said, complainant, states under oath the following:

- 1. Name address of Complainant: Mayada N. Said at 3615 Bridgeton Valley Court,

 Bridgeton, Missouri 63044.
- 2. <u>Name and address of Respondent</u>: Southwestern Bell Telephone Company at P. O. Box 67208, Dallas, Texas 75267.
- 3. Nature of Complaint: Mrs. Said disputes the validity of the outstanding balance of \$680.44 for Account Number 314-770-2744 for OAN long distance charges+AT.T.

Mrs. Said and her husband, Michael, have made repeated telephone calls to Southwestern Bell objecting to any outstanding balance due in this account. Southwestern Bell's records will confirm those calls and their prompt and full payment of their prior telephone bills.

Disregarding Mrs. Said's objections, Southwestern Bell wrongly reported this disputed telephone bill as a "bad debt" which now appears on Mrs. Said's credit report. This has caused her many serious financial problems, both personally and in business.

4. Relief Sought: 1 hereby request Southwestern Bell immediately remove
reported "bad debt" from Mrs, Said's credit report. Dated: 8 17 99
MAYADA N. SAID 3615 Bridgeton Valley Court Circle Bridgeton, MO 63044
STATE OF ILLINOIS)
Sworn and subscribed to before me this day of August, 1999.
Notary Public
OFFICIAL SEAL ROBERT MAYS NOTARY FUBLIC, STATE OF ILLESOIS MY COMMISSION EXPIRES:04/29/00

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