

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY**

**August 17, 2000**

**CASE NO: TC-2000-596**

**Office of the Public Counsel**

P.O. Box 7800

Jefferson City, MO 65102

**Paul G. Lane/Leo J. Bub**

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**Kevin Zarling**

AT&T Communications of the Southwest,  
Inc.

919 Congress, Suite 1500

Austin, TX 78701

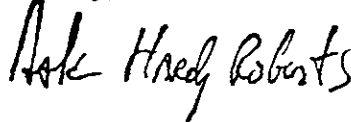
**Ray & Janet Heaton**

1317 Lexington

Mexico, MO 65265

**Enclosed find certified copy of an ORDER in the above-numbered case(s).**

**Sincerely,**



**Dale Hardy Roberts**

**Secretary/Chief Regulatory Law Judge**

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Ray and Janet Heaton,	)	
	)	
Complainants,	)	
	)	
vs.	)	<u><b>Case No. TC-2000-596</b></u>
	)	
Southwestern Bell Telephone Company and	)	
AT&T Communications of the Southwest, Inc.,	)	
	)	
Respondents.	)	

**ORDER DIRECTING FILING**

On June 29, 2000, the Staff of the Commission filed in the Letter File in this case a letter received from Complainants. The letter seems to indicate that Complainants believe the case has been settled. However, it is not entirely clear. Complainants will be ordered to file another letter, and serve copies on all parties, if Complainants do not consider the matter settled and are not willing to have the case closed. If Complainants are satisfied with the outcome and willing to have the case closed, they need not do anything.

**IT IS THEREFORE ORDERED:**

1. That Ray and Janet Heaton shall, if they wish this case to proceed further, file with the Commission a letter no later than August 28, 2000, and serve a copy of that letter on all parties.

2. That this order shall become effective on August 28, 2000.

**BY THE COMMISSION**

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

(S E A L)

Lewis Mills, Deputy Chief Regulatory Law  
Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 1994.

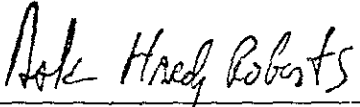
Dated at Jefferson City, Missouri,  
on this 17th day of August, 2000.

**STATE OF MISSOURI  
OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and  
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,  
Missouri, this 17<sup>th</sup> day of Aug. 2000.



  
\_\_\_\_\_  
Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge