

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
September 23, 1999**

CASE NO: TC-2000-56

Office of the Public Counsel

P.O. Box 7800
Jefferson City, MO 65102

Legal Department

Southwestern Bell Telephone Company
One Bell Center
St Louis, MO 63101

General Counsel

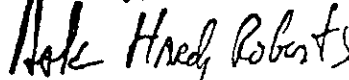
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Jim Levin, Director

Center for Dispute Resolution
206 Hulston Hall
Columbia, MO 65211

Enclosed find certified copy of a NOTICE in the above-numbered case(s).

Sincerely,



Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

Uncertified Copy:

Tom Cupples

211 Sutters Mill Road
St. Peter, MO 63376

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Tom Cupples,)	
)	
)	
Complainant,)	
v.)	<u>Case No. TC-2000-56</u>
)	
Southwestern Bell Telephone Company,)	
)	
Respondent.)	

NOTICE DIRECTING RESPONSE TO MEDIATION REQUEST

On July 26, 1999, Tom Cupples filed a complaint with the Missouri Public Service Commission against Southwestern Bell Telephone Company (SWBT) regarding a billing disagreement. The Commission issued its Notice of Complaint on August 20, 1999, providing 30 days for SWBT to file an answer, or, in the alternative to file a request for mediation. On September 15, 1999, SWBT filed its Request for Mediation. On September 20, 1999, SWBT also filed its Motion to Dismiss and in the Alternative Answer of Southwestern Bell Telephone Company. If Tom Cupples agrees to mediation of this dispute, then this proceeding will be stayed pending the mediation process.

Tom Cupples should accept or decline the request for mediation by writing to the Commission's Secretary at:

Secretary of the Public Service Commission
Post Office Box 360
Jefferson City, Missouri 65102-0360

If Mr. Cupples declines the mediation request or does not respond within 15 days of the date of this Order, the Commission will proceed

with this case by setting a prehearing conference and by requiring the parties to file a procedural schedule.

BY THE COMMISSION

A handwritten signature in cursive script that reads "Dale Hardy Roberts".

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 23rd day of September, 1999.

Thornburg, Regulatory Law Judge


**STATE OF MISSOURI
OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson
City,**

Missouri, this 23RD day of SEPTEMBER, 1999.





Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge