



**University of Missouri-Columbia**  
**Community Mediation Service**

Center for the Study of Dispute Resolution  
206 Hulston Hall Columbia, Missouri 65211  
Telephone (573)882-3645  
Telefax [573]882-3343

**FILED<sup>2</sup>**

NOV 03 1999

Missouri Public  
Service Commission

October 29, 1999

Office of Public Counsel  
P.O. Box 7800  
Jefferson City, MO 65102

Re: Cupples v. Southwestern Bell Telephone Company / TC-2000-56

Dear Sir or Ma'am:

In the above-mentioned case, Mr. Tom Cupples has failed to contact the Clinic and respond to the mediation request. Since Mr. Cupples was to make initial contact with us and we do not have his phone number to contact him regarding the mediation, we are now closing this case. If you have any questions, please do not hesitate to call the Clinic at 882-3645.

Very truly yours,

  
Mindy Rufenacht

cc: General Counsel, Missouri Public Service Commission  
Legal Department, Southwestern Bell Telephone Company

**RECEIVED**

NOV 03 1999

COMMISSION COUNSEL  
PUBLIC SERVICE COMMISSION



## School of Law

University of Missouri-Columbia

Center for the Study of Dispute Resolution

206 John K. Hulston Hall

Columbia, MO 65211

MISSOURI

GENERAL COUNSEL  
MISSOURI PUBLIC SERVICE COMMISSION  
P.O. BOX 360  
JEFFERSON CITY, MO 65102