



October 14, 2019

Dear Valued Customer,

You currently live in an area served by either Ameren Missouri or Three Rivers Electric Cooperative. In fact, our two companies serve some of the same towns and areas. This means there are locations that have two sets of electric infrastructure to serve customers of each company. Providing the maintenance and upkeep for two sets of infrastructure can be costly on customers. In an emergency, it can also cause confusion for first responders and no one wants that. That's why both companies are working to find a solution to streamline electric service, safely serve customers and improve service and reliability.

We are considering an agreement that would exchange 254 Ameren Missouri customers with 261 Three Rivers Electric Cooperative customers. You live in an area where we are proposing this exchange occur. You will still get the same safe and reliable service you have always known with very similar total costs of service.

This entire process is subject to review and approval by the Missouri Public Service Commission, which (among other things) is responsible for resolving electric service territory matters. This means that an agreement must align with the public interest for the Missouri Public Service Commission to approve it. This week, we filed a notice with the Missouri Public Service Commission that we are working on an agreement to present to them for approval. Before we move forward, we want to talk with you. Soon we will host public meetings where customers and members of the community can speak to leaders of both companies. Once those meetings are scheduled, we will mail you the dates, times and locations. In the meantime, if you have questions, please feel free to reach out to us.

Sincerely,

A handwritten signature in black ink that reads "Chip Webb".

Chip Webb
Central Division Director
Ameren Missouri
573.681.7100

A handwritten signature in black ink that reads "Roger Kloeppel".

Roger Kloeppel
CEO and General Manager
Three Rivers Electric Cooperative
573.644.9000