



January 08, 2020

Dear Valued Customer,

In October, we told you about a proposed agreement between Ameren Missouri and Three Rivers Electric Cooperative to better serve customers of both companies. We promised to keep you informed throughout the process. Today, we are honoring that promise with information about a public meeting where you can speak directly to us.

On Wednesday, February 12<sup>th</sup>, we will hold an open house for customers directly impacted by the proposed change. We hope you can join us at Best Western at 1937 Christy Dr. in Jefferson City from 3 – 7 p.m. to speak directly with leaders of both utilities to better understand why we are proposing this agreement.

The reason we are reaching out to you is because you currently live in an area served by either Ameren Missouri or Three Rivers Electric Cooperative. In fact, our two companies serve some of the same towns and areas. This means there are locations that have two sets of electric infrastructure to serve customers of each company. Providing the maintenance and upkeep for two sets of infrastructure can be costly on customers. In an emergency, it can also cause confusion for first responders and no one wants that. That's why both companies are working to find a solution to streamline electric service, safely serve customers and improve service and reliability.

We are considering an agreement that would exchange 256 Ameren Missouri customers with 261 Three Rivers Electric Cooperative customers. You live in an area where we are proposing this exchange occur. You will still get the same safe and reliable service you have always known with very similar total costs of service.

This entire process is subject to review and approval by the Missouri Public Service Commission, which (among other things) is responsible for resolving electric service territory matters. This means that an agreement must align with the public interest for the Missouri Public Service Commission to approve it. In October, we filed a notice with the Missouri Public Service Commission that we would, within six months, file an application for approval of this agreement. Before we move forward with that application, we want to talk with you. That's why we are hosting a public meeting next month where you and your neighbors can speak to leaders of both companies. We look forward to meeting you. In the meantime, if you have questions, please feel free to reach out to us.

Sincerely,

A handwritten signature in black ink that reads "Chip Webb". The signature is written in a cursive, slightly slanted style.

Chip Webb  
Central Division Director  
Ameren Missouri  
573.681.7100

A handwritten signature in black ink that reads "Roger Kloeppe". The signature is written in a cursive, slightly slanted style.

Roger Kloeppe  
CEO and General Manager  
Three Rivers Electric Cooperative  
573.644.9000