

Cricket Communication/Cricket Wireless logo

IMPORTANT LIFELINE INFORMATION

{Customer Name}
{Mailing Address 1} Wireless Number(s): {Wireless Number}
{Mailing Address 2}
{City, MN Zip}
Dear {Customer Name},

May 15, 2015

We're writing to let you know that **as of July 31, 2015, Cricket will no longer provide Lifeline discounts in Missouri through the federal Lifeline program.** Cricket is discontinuing its participation in the federal Lifeline program as it prepares to shut down its "old" Cricket CDMA network in Missouri.

As part of shutting down Cricket's "old" network, Cricket plans on terminating **your current service for mobile number [Tel. No.] on [add dates between August 15 and September 14, depending on billing cycle].** We'll contact you again in the near future to provide more information about Cricket's "old" network shutdown. In the meantime, as an existing Cricket Lifeline customer, you'll continue to receive your Lifeline Credit on your current Cricket rate plan.¹

We hope you'll stay with Cricket and enjoy the unparalleled benefits of Cricket's "new" 4G network and rate plans. All you need is a compatible GSM phone and one of Cricket's new rate plans. These new plans don't include a Lifeline discount, but we encourage you to check out the great values they offer.

- **Plans start at \$25/month** – Taxes and fees included and **no Lifeline paperwork needed to qualify**
- Plans provide **unlimited talk and text** – And they include nationwide GSM coverage and no roaming charges

It's your choice! You can go with one of Cricket's new rate plans or you may decide to move to another service provider that still offers Lifeline discounts.

If you'd like to receive Lifeline discounts from another service provider, visit lifelinesupport.org.

If you choose to remain a Cricket customer, act before your current service terminates on [*insert dates between August 15 and September 14, depending on billing cycle*]. **Visit your nearest Cricket retail store** to switch to a new GSM phone and rate plan—or learn more about switching to Cricket at <http://cricketwireless.com/switch>.

¹ You will continue to receive a Lifeline discount equivalent until your service on the "old" network is terminated unless your service is suspended or you change your current rate plan.

Lifeline Relinquishment Sunset Letter

- **Talk, text and share** with reliable nationwide coverage and fast 4G LTE speeds.
- **Enjoy simple, affordable**, unlimited plans with all taxes and fees included.
- **Earn a new free smartphone** every year with our Cricket rewards program.
- **Choose from** a great selection of the best phones and top brands—all at great prices.

We look forward to continuing to serve your wireless needs.

Sincerely,

Cricket Wireless