

NOTICE RE: LOCAL PUBLIC HEARING

March 5, 2011

ERZOLO, TONY
115 OXFORD LN
BRANSON MO 65616

NOTICE OF LOCAL PUBLIC HEARING REGARDING PROPOSED RATE INCREASE

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of Tri States Utility Inc. (Company). The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rates and charges, and to bring service-related problems to the Commission's attention.

The local public hearing will be held March 15, 2011 at Branson City Hall, City Council Chambers, 110 West Maddux Street, Branson, Missouri 65616. The night's activities will begin with an informal question-and-answer session starting at 6:00 p.m. – with the local public hearing starting at 6:30 p.m. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person that needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on March 14, 2011.

As the Company notified you by a letter dated January 28, 2011, the Company has filed revised tariff provisions to implement new rates for its water services and to reflect a change in the design of its customer rates. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 6,000 gallons of water, is set out at the end of this notice.

Any customer that has questions about the local public hearing, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding service-related problems should contact the Commission Staff and/or the OPC no later than the end of business on March 14, 2011. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2011-0037.

Public Service Commission
Phone: 800/392-4211
Fax: 573/751-1847 (Attn: Water/Sewer Dept)
E-Mail: pscisd@psc.mo.gov


Office of the Public Counsel
Phone: 866/922-2959
Fax: 573/751-5562 (Attn: Water/Sewer Dept.)
E-Mail: mopco@ded.mo.gov

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows, and please also note that this information will be updated as the case moves forward.

- * Go to <http://www.psc.mo.gov>
- * On that page, click on the "EFIS" button near the top on the right side of the page
- * On the next page, after reading the disclaimer, click on "I agree to terms above"
- * On the next page, click on "Resources" near the top right of the page
- * On the next page, click on "Case Information"
- * On the next page, click on "Case Filing/Submission"
- * On the next page, click "Yes" when asked if you want to display the unsecured information
- * On the next page, check the box to the left of "Case No."; enter WR-2011-0037 in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- * On the next page, click on "WR-2011-0037" and this will bring up a screen that contains all of the documents that have been filed in the case to date
- * To view a document, click on the number in the left column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 334-4189.

Sincerely,



Cece Garceau
 Office Manager

<u>Type of Charge 5/8" Meter</u>	<u>Current Rates Nov - April*</u>	<u>Current Rates May - Oct*</u>	<u>Proposed Rates Year Round</u>
Monthly Minimum Charge	\$6.60	\$6.60	\$7.45
Usage per 1,000 gallons	\$ 1.87	\$ 3.58	\$ 3.19
Total Monthly Bill (at 6,000 gallons usage)	\$14.08	\$20.92	\$26.59

<u>Type of Charge 3/4" Meter</u>	<u>Current Rates Nov - April*</u>	<u>Current Rates May - Oct*</u>	<u>Proposed Rates Year Round</u>
Monthly Minimum Charge	\$11.43	\$11.43	\$8.20
Usage per 1,000 gallons	\$ 1.87	\$ 3.58	\$ 3.19
Total Monthly Bill (at 6,000 gallons usage)	\$18.91	\$25.75	\$27.34

*The current monthly minimum customer charge includes 2,000 gallons. The proposed minimum customer charge does not include any gallons.