

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Heather Corcoran,)	
)	
Petitioner,)	
)	
v.)	Case No. TC-2004-0243
)	
SBC Missouri,)	
)	
Respondent.)	

REQUEST FOR MEDIATION

COMES NOW Southwestern Bell Telephone, L.P., d/b/a SBC Missouri ("SBC Missouri"), and pursuant to the Missouri Public Service Commission's ("Commission's") December 4, 2003, Notice of Complaint, respectfully requests that the above-referenced case be referred to a neutral third-party mediator for mediation pursuant to the provisions of 4 CSR 240-2.125.

The case involves the claim of Ms. Heather Corcoran that she has been billed by SBC Missouri for long distance calls to O'Fallon, Illinois, not made by her. According to the Complaint, the amount in controversy is approximately \$479.94. The nature of the Complaint and the relatively low amount in controversy are such that mediation would be beneficial.

WHEREFORE, SBC Missouri respectfully requests that the Commission enter an order directing that the above-referenced matter proceed by mediation.

Respectfully submitted,

Southwestern Bell Telephone, L.P.,
d/b/a SBC Missouri

BY 

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CERTIFICATE OF SERVICE

The undersigned certifies that a copy of this document was served on all counsel of record by electronic mail on January 5, 2004.


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