

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Isabelle Condict)	
)	
	Complainant,)
v.)	Case No. GC-2008-0158
)	
Laclede Gas Company,)	
	Respondent.)

LACLEDE GAS COMPANY’S STATUS REPORT

COMES NOW Laclede Gas Company (“Laclede” or “Company”), and files this Status Report, stating as follows:

1. On November 13, 2007, Isabelle Condict (“Ms. Condict” or the “Customer”) filed a complaint against Laclede regarding Laclede’s reconciliation of an undercharge during a period when the meter at Ms. Condict’s home did not register usage. In the Complaint, Ms. Condict made a request that the charge for the period September 19, 2006-May 1, 2007 be based upon her usage from September 19, 2007-May 1, 2008, rather than on her usage from September 19, 2005-May 1, 2006. Ms. Condict maintained that, based on the circumstances at her home, her gas usage during 2006-07 would be more similar to the 2007-08 usage than to the 2005-06 usage.

2. In its December 17, 2007 Answer to the Complaint, Laclede reported that Ms. Condict’s Winter 2007 gas usage had already begun to show divergence from her 2005-06 usage pattern. Laclede represented that it would gather information over the winter of 2007-08, and based on that information, reduce its charge for the period September 19, 2006-May 1, 2007, if appropriate.

3. On January 7, 2008, the Commission issued its Order Directing Laclede to File a Status Report by May 1, 2008, after the Company had collected usage data for the winter of 2007-08.

4. For the period September 19, 2007-April 21, 2008, Ms. Conduct used 949 CCFs (hundred cubic feet) of gas. Adjusting for the slightly warmer winter in 2006-07, as compared to 2007-08, translates to estimated usage for the period September 19, 2006-May 1, 2007 of 928 CCF, a decrease of 18.7% from the usage previously billed by Laclede.

5. In accordance with Ms. Conduct's request and Laclede's representation, Laclede proposes to resolve this case by applying a credit of 214 CCF of gas to Ms. Conduct's account for the period September 19, 2006-May 1, 2007.

6. If Ms. Conduct declines to resolve her complaint on these terms, Laclede requests that the Commission set a prehearing conference and require the filing of a procedural schedule to administer this case.

WHEREFORE, Laclede respectfully requests that the Commission accept this Status Report.

Respectfully submitted,

/s/ Rick Zucker

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Certificate of Service

The undersigned certifies that a true and correct copy of the foregoing Status Report was served on the Complainant, the General Counsel of the Staff of the Missouri Public Service Commission, and the Office of Public Counsel on this 30th day of April 2008 by United States mail, hand-delivery, email, or facsimile.

/s/ Gerry Lynch