

Missouri American Water Annual Customer Notice

Infrastructure System Replacement Surcharge

The Infrastructure System Replacement Surcharge (ISRS) shown on your water bill helps fund necessary and ongoing improvements to the waterlines, hydrants and other components of our water system infrastructure. This system investment helps improve service reliability and fire protection, while enhancing the integrity of our water system.

In <MONTH> 2008, the Missouri Public Service Commission approved an ISRS surcharge. This surcharge adds an extra XX cents per month to the water bill of an average residential customer using 7,900 gallons of water per month. The surcharge rates are:

CUSTOMER RATE PER 100 CUBIC FEET OF WATER USED

	Rate
Residential, Commercial, and Other Public Authority	\$.00
Public Water Supply Districts	\$.00
Resale Customers	\$.00
Construction	\$.00
Large Users	\$.00

ISRS is being implemented pursuant to Sections 393.1000, 393.1003, 393.1006 RSMo; 4 CSR 240-2.060 (1) and 4CSR 240-3.650.

For additional information, please contact our Customer Service Center at 1-866-430-0820 or visit the St. Louis County page on the Missouri American Water website at www.mawc.com.

