Exhibit No.:Issue:PolicyWitness:Natelle DietrichSponsoring Party:MoPSC StaffType of Exhibit:Direct TestimonyCase No.:ER-2016-0179Date Testimony Prepared:December 9, 2016

MISSOURI PUBLIC SERVICE COMMISSION

COMMISSION STAFF DIVISION

DIRECT TESTIMONY

OF

NATELLE DIETRICH

UNION ELECTRIC COMPANY D/B/A AMEREN MISSOURI

CASE NO. ER-2016-0179

Jefferson City, Missouri December 2016

1	TABLE OF CONTENTS OF
2	DIRECT TESTIMONY
3	OF
4	NATELLE DIETRICH
5	UNION ELECTRIC COMPANY D/B/A AMEREN MISSOURI
6	CASE NO. ER-2016-0179
7	EXECUTIVE SUMMARY
8	OVERVIEW OF STAFF'S RECOMMENDED REVENUE REQUIREMENT

1	DIRECT TESTIMONY				
2	OF				
3	NATELLE DIETRICH				
4 5	UNION ELECTRIC COMPANY D/B/A AMEREN MISSOURI				
6	CASE NO. ER-2016-0179				
7	Q. Please state your name and business address.				
8	A. My name is Natelle Dietrich. My business address is 200 Madison St	eet,			
9	Jefferson City, MO 65101.				
10	Q. By whom are you employed and in what capacity?				
11	A. I am employed by the Missouri Public Service Commission ("Commission	on")			
12	as Commission Staff Director.				
13	Q. Please describe your education and relevant work experience.				
14	A. I received a Bachelor's of Arts Degree in English from the University	/ of			
15	Missouri, St. Louis, and a Master's of Business Administration from William We	ods			
16	University. During my tenure with the Commission, I have worked in many area	s of			
17	telecommunications regulation. In October, 2007, I became the Director of Ut	ility			
18	Operations. The division was renamed the Tariff, Safety, Economic and Enginee	ring			
19	Analysis Department in August 2011. In October 2015, I assumed my current positio	n as			
20	Commission Staff Director. In this position, I oversee all aspects of the Commission Staff				
21	My responsibilities include involvement in several activities related to implement	ting			
22	sound energy policy in Missouri. I was the lead director for the Commission's rulemak	ings			
23	on such things as the implementation of the Missouri Energy Efficiency Investment Act,	the			
24	Chapter 22 rewrite, and the Commission's renewable energy standard regulations. Rele	vant			

Direct Testimony of Natelle Dietrich

1	activities relate to oversight of Staff's analysis of and positions on renewable energy, energy			
2	efficiency, demand side management, demand response and smart grid. I was a member of			
3	the Missouri Delegation to the Missouri/Moldova Partnership through National Association of			
4	Regulatory Utility Commissioners ("NARUC") and the US Agency for International			
5	Development.			
6	I am a member of the NARUC Subcommittee on Rate Design and the Staff			
7	Subcommittee on Telecommunications. I serve on the Staff of the Federal/State Joint Board			
8	on Universal Service, serve as lead Staff for the Missouri Universal Service Board, and was a			
9	member of the Governor's MoBroadbandNow taskforce.			
10	Q. Have you previously testified before the Commission?			
11	A. Yes. My Case Summary is attached as Schedule ND-d1.			
12	EXECUTIVE SUMMARY			
13	Q. What is the purpose of your testimony?			
14	A. The purpose of my testimony is to sponsor the Staff's Revenue Requirement			
15	Report that is being filed concurrently with this testimony, provide an overview of Staff's			
16	revenue requirement calculation, and if requested at hearing, address questions of a general or			
17	policy nature regarding the work performed by, or the positions taken by Staff in this			
18	proceeding.			
19	Q. Is Staff filing anything other than your testimony and Staff's Revenue			
20	Requirement Report at this time?			
21	A. Yes. Staff is also separately filing its accounting schedules. On December 23,			
22	2016, Staff will file separately direct testimony and a report on its class cost-of-service and			
23	rate design analyses and recommendations, and a report addressing various issues raised by			

the Commission's Order Directing Consideration of Certain Questions in Testimony and the
 Commission's Order Directing Submittal of Infrastructure Efficiency Tariff.

3

Q. What did Staff review for Staff's Revenue Requirement Report?

A. Staff reviewed all the cost-of-service components (capital structure, return on
rate base, rate base, depreciation expense and operating expenses) that comprise Union
Electric Company d/b/a Ameren Missouri's ("Ameren Missouri") revenue requirement based
on the 12-months ending March 31, 2016.

8 Q. Based on Staff's review, what is Staff's recommendation concerning
9 Ameren Missouri's revenue requirement?

10 A. Staff recommends a return on equity ("ROE") of 8.75%, which is the upper 11 end of Staff's equity cost rate range of 7.9% to 8.85%. Staff's recommended increase in 12 revenue requirement is based upon an adjusted test year ending March 31, 2016, including 13 true-up estimates through January 1, 2017. Staff's recommended revenue requirement for 14 Ameren Missouri is \$52.0 million based upon Staff's ROE recommendation of 8.75%. 15 Staff's results that support its revenue requirement for Ameren Missouri are presented in 16 the Accounting Schedules that are separately filed as an exhibit in the case concurrently with 17 this testimony.

18

Q. What rate increase is Ameren Missouri requesting?

A. Ameren Missouri filed its Direct Testimony on July 1, 2016, requesting an
increase in its base gross annual electric revenues of \$206.4 million, or an expected increase
in rates of approximately 7.8%. For the average residential customer, this represents an
annual average change of \$99 or 8.29%. Ameren Missouri is requesting an ROE of 9.90%.

Direct Testimony of Natelle Dietrich

Q.

1

What does Ameren Missouri's cite as the reason(s) for the requested increase?

A. Ameren Missouri cites several factors for the requested increase, including
continued investment in generation and energy delivery systems, investments in projects
necessitated by North American Electric Reliability Corporation ("NERC") and Nuclear
Regulatory Commission ("NRC") requirements, the loss of load from Noranda Aluminum,
Inc., higher Midcontinent System Operator, Inc. ("MISO") transmission charges, higher
property taxes and other cost increases.

8

Q. Does Staff address other issues in its Cost-of-Service Report?

9 Yes. While Staff addresses several issues in its Cost-of-Service Report, a few A. 10 issues deserve emphasis here. Significant issues that are discussed in the Cost-of-Service 11 Report include: A difference between Ameren Missouri and Staff of \$77.8 million due 12 to differences in recommended ROE and capital structure; Payroll/Benefits/Severance, 13 approximately \$15.1 million, which reflects impacts of reduced employee counts on labor and 14 benefits costs and elimination of severance payouts that have been recovered through cost 15 savings; and, vegetation management and infrastructure inspection expenses of approximately 16 \$8.2 million. In Ameren Missouri's last rate case, Case No. ER-2014-0258, an Industrial 17 Aluminum Smelter ("IAS") rate schedule was created for the Noranda aluminum smelter 18 facility in New Madrid County. During the test period, there were exceptional changes in the 19 character of service taken at the New Madrid facility since Case No. ER-2014-0258. As 20 explained in the Cost-of-Service Report, Staff made adjustments accordingly, including 21 addressing Ameren Missouri's request to recover approximately \$81.47 million of total 22 estimated lost revenue through a ten-year amortization, or \$8.1 million annually.

Direct Testimony of Natelle Dietrich

1	It is important to note that on October 17, 2016, Staff filed its report in File No.			
2	EW-2016-0313, the Commission's working case to consider policies to improve electric			
3	utility regulation. Some of the issues identified and discussed in Staff's report are relevant			
4	to rate case p	ocessing and will	be addressed, as applicable, in Staff's rebuttal testimony in	
5	this case; however, Staff is committed to healthy utilities and continues to favor policies			
6	that would encourage capital investments and allow utilities to earn returns on those			
7	investments sooner.			
8	Q. How is Staff's Cost-of-Service Report organized?			
9	A.			
10		I. Executive		
11		II. Backgrour		
12		U	True-Up Period	
13			Considerations	
14		V. Rate of Re		
15		VI. Rate Base		
16		VII. Allocation	S	
17		VIII. Income Sta		
18		IX. Fuel Adjus	stment Clause	
19		X. Other Issu	es	
20	The R	te Base and Incom	e Statement sections of Staff's Revenue Requirement Report	
21	have numerous subsections which explain each specific adjustment Staff made to the EMS			
22	run Staff developed in this case. The Staff member responsible for writing each subsection of			
23	the report is identified at the end of the subsection. The affidavit of each Staff person who			
24	contributed to the report is included in an appendix to the report.			

1	Short forms used in Staff's Revenue Requirement Report and Class Cost-of-Service				
2	Report include:				
3 4 5 6 7 8	 "Commission" for the Missouri Public Service Commission; "Staff" for the Staff of the Missouri Public Service Commission; "Public Counsel" for the Office of the Public Counsel; "Ameren Missouri" for Union Electric Company d/b/a Ameren Missouri; "EMS" for Staff's revenue requirement model referred to as Exhibit Modeling System 				
9	OVERVIEW OF STAFF'S RECOMMENDED REVENUE REQUIREMENT				
10	Q.	How does one determine the revenue requirement for a regulated utility?			
11	А.	The revenue requirement1 for a regulated utility can be defined by the			
12	following formula:				
13		Revenue Requirement = Cost of Providing Utility Service			
14		or			
15		RR = O + (V - D)R where,			
16		RR = Revenue Requirement			
17		O = Operating Costs (Fuel, Payroll, Maintenance, etc.), Depreciation and Taxes			
18		V = Gross Valuation of Property Required for Providing Service			
19		D = Accumulated Depreciation Representing Recovery of Gross			
20		Property Investment			
21		V – D = Rate Base (Gross Property Investment less Accumulated			
22		Depreciation = Net Property Investment)			
23		(V - D)R = Return Allowed on Net Property Investment			
24	Q.	Does this conclude your testimony?			
25	А.	Yes.			

¹ Most properly, "revenue requirement" refers to the total cost for a utility to provide safe and reliable service. Commonly, in the context of Commission rate cases, the term "revenue requirement" is generally used to refer to the increase or decrease in revenue over the revenues produced from a utility's current rates.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

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In the Matter of Union Electric Company d/b/a Ameren Missouri's Tariffs to Increase Its Revenues for Electric Service

Case No. ER-2016-0179

AFFIDAVIT OF NATELLE DIETRICH

SS.

STATE OF MISSOURI)) COUNTY OF COLE)

COMES NOW NATELLE DIETRICH and on her oath declares that she is of sound mind and lawful age; that she contributed to the foregoing Direct Testimony; and that the same is true and correct according to her best knowledge and belief.

Further the Affiant sayeth not.

TELLE DIETRICH

JURAT

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Cole, State of Missouri, at my office in Jefferson City, on this $\underline{94}$ day of December, 2016.

D. SUZIE MANKIN Notary Public - Notary Seal State of Missouri **Commissioned for Cole County** My Commission Expires: December 12, 2016 Commission Number: 12412070

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ellankin

Notary Public

Natelle Dietrich Case Summary

Presented testimony or analysis through affidavits on the following cases and proceedings:

- Case No. TA-99-405, an analysis of the appropriateness of a "payday loan" company providing prepaid telecommunications service.
- Case No. TX-2001-73, In the Matter of Proposed New Rules on Prepaid Calling Cards.
- Case No. TO-2001-455, the AT&T/Southwestern Bell Telephone Company arbitration, which included issues associated with unbundled network elements.
- Case No. TX-2001-512, In the Matter of Proposed Amendments to Commission Rule 4 CSR 240-33.010, 33.020, 33.030, 33.040, 33.060, 33.070, 33.080, 33.110, and 33.150 (telecommunications billing practices).
- Case No. TO-2002-222, the MCI/SWBT arbitration.
- Case No. TR-2002-251, In the Matter of the Tariffs Filed by Sprint Missouri, Inc. d/b/a Sprint to Reduce the Basic Rates by the Change in the CPI-TS as Required by 392.245(4), Updating its Maximum Allowable Prices for Non-Basic Services and Adjusting Certain Rates as Allowed by 392.245(11) and Reducing Certain Switched Access Rates and Rebalancing to Local Rates as Allowed by 392.245(9).
- Case No. TX-2002-1026, In the Matter of a Proposed Rulemaking to Implement the Missouri Universal Service Fund End-User Surcharge.
- Case No. TX-2003-0379, In the Matter of Proposed Amendments to Commission Rule 4 CSR 240-3.545, formerly 4 CSR 240-30.010 (tariff filing requirements).
- Case No. TX-2003-0380, In the Matter of Proposed Amendments to Commission Rules 4 CSR 240-2.060, 4 CSR 240-3.020, 4 CSR 240-3.510, 4 CSR 240-3.520, and 4 CSR 240-3.525 (competitive local exchange carrier filing requirements and merger-type transactions).
- Case No. TX-2003-0389, In the Matter of Proposed Amendment to Commission Rules 4 CSR 240-3.530 and 4 CSR 240-3.535, and New Rules 4 CSR 240-3.560 and 4 CSR 240-3.565 (telecommunications bankruptcies and cessation of operation).
- Case No. TX-2003-0445, In the Matter of a Proposed New Rule 4 CSR 240-33.160 Regarding Customer Proprietary Network Information.
- Case No. TX-2003-0487, In the Matter of Proposed Commission Rules 4 CSR 240-36.010, 36.020, 36.030, 36.040, 36.050, 36.060, 36.070, and 36.080 (arbitration and mediation rules).
- Case No. TX-2003-0565, In the Matter of a Proposed Rulemaking to Codify Procedures for Telecommunications Carriers to Seek Approval, Amendment and Adoption of Interconnection and Resale Agreements.
- Case Nos. TX-2004-0153 and 0154, in the Matter of Proposed Rule for 211 Service (emergency and permanent rules).

- Case Nos. TO-2004-0370, IO-2004-0467, TO-2004-0505 et al, In the Matter of the Petition of various small LECs for Suspension of the Federal Communications Commission Requirement to Implement Number Portability.
- Case No. TX-2005-0258, In the Matter of a New Proposed Rule 4 CSR 240-33.045 (placement and identification of charges on customer bills).
- Case No. TX-2005-0460, In the Matter of the Proposed Amendments to the Missouri Universal Service Fund Rules.
- Case No. TO-2006-0093, In the Matter of the Request of Southwestern Bell Telephone, L.P. d/b/a SBC Missouri, for Competitive Classification Pursuant to Section 392.245.6, RSMo (2205) – 30-day Petition.
- Case Nos. TC-2005-0357, IR-2006-0374, TM-2006-0306, the complaint case, earnings investigation and transfer of assets case to resolve issues related to Cass County Telephone Company, LP, LEC Long Distance, FairPoint Communications, Inc., FairPoint Communications Missouri Inc. d/b/a FairPoint Communications and ST Long Distance Inc. db/a FairPoint Communications Long Distance.
- Case No. TC-2006-0068, FullTel, Inc., v. CenturyTel of Missouri, LLC.
- Case No. TX-2006-0169, In the Matter of Proposed New Rule 4 CSR 240-3.570 Regarding Eligible Telecommunications Carrier Designations for Receipt of Federal Universal Service Fund Support.
- Case No. TX-2006-0429, In the Matter of a Proposed Amendment to 4 CSR 240-3.545 (one day tariff filings).
- Case No. TX-2007-0086, In the Matter of a Proposed Rulemaking to Create Chapter 37 Number Pooling and Number Conservation Efforts
- Case No. TA-2009-0327, In the Matter of the Petition of TracFone Wireless, Inc. for Designation as an Eligible Telecommunications Carrier in the State of Missouri for the Limited Purpose of Offering Lifeline and Link Up Service to Qualified Households.
- Case No. RA-2009-0375, In the Matter of the application of Nexus Communications, Inc. dba TSI for Designation as an Eligible Telecommunications Carrier in the State of Missouri for the Limited Purpose of Offering Wireless Lifeline and Link Up Service to Qualifying Households.
- Case No. AX-2010-0061, Office of Public Counsel's Petition for Promulgation of Rules Relating to Billing and Payment Standards for Residential Customers.
- Case No. GT-2009-0056, In the Matter of Laclede Gas Company's Tariff Revision Designed to Clarify its Liability for Damages Occurring on Customer Piping and Equipment Beyond the Company's Meter.
- Case No. ER-2012-0166, In the Matter of Union Electric Company d/b/a Ameren Missouri's Tariffs to Increase Its Revenues for Electric Service. Energy Independence and Security Act of 2007 (EISA).
- Case No. ER-2012-0174, In the Matter of Kansas City Power & Light Company's Request for Authority to Implement A General Rate Increase for Electric Service. Energy Independence and Security Act of 2007 (EISA).

- Case No. ER-2012-0175, In the Matter of KCP&L Greater Missouri Operations Company's Request for Authority to Implement A General Rate Increase for Electric Service. Energy Independence and Security Act of 2007 (EISA).
- Case No. ER-2012-0345, In the Matter of Empire District Electric Company of Joplin, Missouri Tariff's Increasing Rates for Electric Service Provided to Customers in the Missouri Service Area of the Company. Energy Independence and Security Act of 2007 (EISA).
- File Nos. EO-2013-0396 and EO-2013-0431, In the Matter of the Joint Application of Entergy Arkansas, Inc., Mid South TransCo, LLC, Transmission Company Arkansas, LLC and ITC Midsouth LLC for Approval of Transfer of Assets and Certificate of Convenience and Necessity, and Merger and, in connection therewith, Certain Other Related Transactions; and In the Matter of Entergy Arkansas, Inc.'s Notification of Intent to Change Functional Control of Its Missouri Electric Transmission Facilities to the Midwest Independent Transmission System Operator Inc. Regional Transmission System Organization or Alternative Request to Change Functional Control and Motions for Waiver and Expedited Treatment, respectively.
- Case No. MX-2013-0432, In the Matter of a Proposed Rulemaking to Revise Manufactured Housing Rules Regarding Installation and Monthly Reporting Requirements.
- Case No. TX-2013-0324, In the Matter of a Proposed Rulemaking to the Missouri Universal Service Fund.
- Case No. EO-2014-0095, In the Matter of Kansas City Power & Light Company's Filing for Approval of Demand-Side Programs and for Authority to Establish Demand-Side Programs Investment Mechanism.
- Case No. EA-2014-0207, In the Matter of the Application of Grain Belt Express Clean Line LLC for a Certificate of Convenience and Necessity Authorizing It to Construct, Own, Operate, Control, Manage, and Maintain a High Voltage, Direct Current Transmission Line and an Associated Converter Station Providing an Interconnection on the Maywood - Montgomery 345 kV Transmission Line.
- Case No. ER-2014-0370, In the Matter of Kansas City Power & Light Company's Request for Authority to Implement a General Rate Increase for Electric Service.
- Case No. WR-2015-0301, In the Matter of Missouri-American Water Company's Request for Authority to Implement a General Rate Increase for Water and Sewer Service Provided in Missouri Service Areas.
- Case No. ER-2016-0156, In the Matter of KCP&L Greater Missouri Operations Company's Request for Authority to Implement a General Rate Increase for Electric Service.
- Case No. ET-2016-0246, In the Matter of the Application of Union Electric Company d/b/a Ameren Missouri for Approval of a Tariff Setting a Rate for Electric Vehicle Charging Stations.
- Case No. ER-2016-0285, In the Matter of Kansas City Power & Light Company's Request for Authority to Implement a General Rate Increase for Electric Service.
- Case No. EE-2017-0113, In the Matter of the Joint Application of Great Plains Energy Incorporated, Kansas City Power & Light Company and KCP&L Greater

Missouri Operations Company for a Variance from the Commission's Affiliate Transactions Rule, 4 CSR 240-20.015.

- Actively participated in or prepared comments on numerous issues on behalf of the Commission to be filed at the Federal Communications Commission.
- Prepared congressional testimony on behalf of the Commission on number conservation efforts in Missouri.
- A principal author on Missouri Public Service Commission Comments on the Reduction of Carbon Emissions in Missouri under Section 111(d) of the Clean Air Act.
- A principal author on Missouri Public Service Commission Comments on the Environmental Protection Agency's "Emission Guidelines for Existing Stationary Sources: Electric Generating Unity".

Commission Arbitration Advisory Lead Staff for the following cases:

- Case No. TO-2005-0336, Southwestern Bell Telephone, L.P., d/b/a SBC Missouri's Petition for Compulsory Arbitration of Unresolved Issues For a Successor Interconnection Agreement to the Missouri 271 Agreement ("M2A").
- Case No. IO-2005-0468, In the Matter of the Petition of Alma Telephone Company for Arbitration of Unresolved Issues Pertaining to a Section 251(b)(5) Agreement with T-Mobile USA, Inc.
- Case No. TO-2006-0147 et al, In the Matter of the Petition for Arbitration of Unresolved Issues in a Section 251(b)(5) Agreement with T-Mobile USA, Inc and Cingular Wireless.
- Case No. TO-2006-0299, Petition of Socket Telecom, LLC for Compulsory Arbitration of Interconnection Agreements with CenturyTel of Missouri, LLC and Spectra Communications, LLC, pursuant to Section 251(b)(1) of the Telecommunications Act of 1996.
- Case No. TO-2006-0463, In the Matter of the Petition for Arbitration of Unresolved Issues in a Section 251(b)(5) Agreement with ALLTEL Wireless and Western Wireless.
- Case No. TO-2009-0037, In the Matter of the Petition of Charter Fiberlink-Missouri, LLC for Arbitration of an Interconnection Agreement Between CenturyTel of Missouri, LLC and Charter Fiberlink-Missouri, LLC.