Exhibit No.:

Issues: NPA Relief; Number Conservation

Witness: Daniel M. Paul

Type of Exhibit: Direct Testimony

Sponsoring Party: Ameritech CellularTM

Case No. TO-2000-374

Date Testimony Prepared: May 10, 2000

CYBERTEL CELLULAR TELEPHONE COMPANY AND CYBERTEL RSA LIMITED PARTNERSHIP d/b/a AMERITECH CELLULARTM

TO-2000-374

DIRECT TESTIMONY

OF

DANIEL M. PAUL

FILED

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Missouri Public Service Commission

MAY, 2000

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CASE NO. TO-2000-374

DIRECT TESTIMONY

OF

DANIEL M. PAUL

1	Q.	Please state your name and business address.
2	A.	My name is Daniel M. Paul and my business address is 500 Maryville
3		Centre Drive, Suite 250, St. Louis, Missouri 63141.
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5	Q.	By who are you employed and in what position?
6	A.	I am employed by Ameritech Cellular TM ("Ameritech Cellular TM ") as a
7		Facilities Engineer. I am currently responsible for planning and ordering
8		network facilities. In the nearly 3 years I have been employed by
9		Ameritech Cellular TM and its predecessors, I have held positions in facility
10		design, billings and budget.
11		
12	Q.	Have you previously testified before this Commission?
13	A.	I was the witness for Ameritech Cellular TM in the presentation of the
14		technical committee number conservation reports filed in Case No. TO-
15		99-14.
16		
17	Q.	Does Ameritech Cellular TM provide wireless services within the St. Louis
18		metropolitan area and surrounding areas within the 314 and 636 NPAs?

1 Yes, we do. Pursuant to and under licenses granted by the Federal A. Communications Commission ("FCC"), Ameritech CellularTM operates as 2 3 the non-wireline cellular carrier for: (1) the St. Louis, Missouri cellular geographical service area; and (2) Missouri Rural Service Areas Nos. 8, 4 5 12, 18 and 19. 6 Does Ameritech CellularTM provide wireless service in the 816 NPA? 7 Q. 8 No, we do not. Thus, although my understanding is that this docket was A. 9 established to address NPA relief plans for the 314 and 816 area codes. 10 our participation is strictly limited to the relief plan to be formulated for the 314 NPA, and Ameritech CellularTM takes no position as to any relief 11 12 plan addressed in this docket for the 816 NPA. 13 314 NPA Relief Plan Has Ameritech CellularTM been involved in the formulation of NPA relief 14 Q. 15

- plans in the State of Missouri previous to this docket?
- Yes, we have. Ameritech Cellular's TM predecessors were involved in the Α. Missouri Public Service Commission ("Commission") dockets which addressed NPA relief efforts in the 314/573 NPAs (TO-95-289); the 816/660 NPAs (TO-96-1); and the 314/636 NPAs (TO-98-212). addition, we were participants in the technical committee proceeding which prepared and presented reports on number conservation measures in Missouri (TO-99-14).

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Q. What is Ameritech Cellular's position concerning the proposed relief plan submitted by the North American Numbering Plan Administrator, NeuStar, Inc. ("NANPA"), that a "retroactive" overlay be ordered for the 314/636 NPAs, and that a subsequent all-services overlay be ordered for the geographic area serving the 314/636 NPAs?

A.

A. Ameritech CellularTM supports the imposition of a retroactive overlay wherein codes from the 636 NPA would be available for use in both the existing 314 NPA and the existing 636 NPA, followed by a third NPA which would be overlaid within the geographic area constituting both the 314 and 636 NPAs.

Q. Why does Ameritech CellularTM support the retroactive overlay option versus the other alternatives described in NeuStar's Petition?

Implementing a retroactive overlay for the 314 NPA will provide for a more efficient use and allocation of the 636-NXX code resources by allowing those numbers to be allocated within either the existing 314 NPA or the 636 NPA created by this Commission in Case. No. TO-98-212. This alternative enables these limited number resources to be utilized wherever the need for numbers exists within either the 314 NPA or the 636 NPA, thus ignoring the geographic boundary previously established. By allowing the allocation of 636-NXX codes throughout the 314 and 636 NPAs, the Commission can insure that the 636-NXX codes can go to the area where numbers are needed most and demand is greatest, whether in

the 636 NPA or the 314 NPA, thus leading to a more efficient allocation of number resources.

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In addition, selection of the retroactive overlay will allow the Commission to avoid the unenviable task of carving a new NPA out of the existing 314 NPA. A further geographic split of the 314 NPA will split local calling scopes in the St. Louis area resulting in greater confusion among consumers even further. The geographic split previously ordered in Case No. TO-98-212 split local calling scopes in the St. Louis metropolitan As a result, some local calls now need 10 digit dialing to be completed, while other calls need only 7 digit dialing to be completed. As anticipated, this has lead to some consumer confusion when attempting to make local telephone calls as the dialing party must know whether the number is rated in the same area code as where the call is originating. If a consumer dials 7 digits and is incorrect, the call will not go through and he or she must redial the number with the appropriate area code, thus resulting in a total of 17 digits being dialed in order to place the call (the 7 digits misdialed plus the 10 digits correctly dialed). If a retroactive overlay is adopted by the Commission for the 314 and 636 NPAs, all local calls dialed within the geographic area covered by these 2 NPAs must use 10 digit dialing to be completed, a situation becoming more and more common around the country, and inevitable in the St. Louis metropolitan area. Although compared to the current state of affairs, an extra 3 digits will be required to complete some local calls, Ameritech CellularTM

Q.

believes this is superior to the state of confusion which exists today as to some local calling.

- Q. You refer to the retroactive overlay option as an "all services" overlay.

 Would you please explain what you mean?
- A. Yes. When NPAs began exhausting around the country, one of the relief options explored by the impacted parties was an overlay for specific services, such as wireless, i.e. only customers of the specific service would be issued the new NPA phone numbers. Attempts where made to implement this type of plan in the Chicago, Illinois area. However, the FCC ruled that a service-specific overlay was discriminatory and anticompetitive and, therefore, could not be implemented. This position was recently affirmed by the FCC in its recent Report and Order issued in its Numbering Resource Optimization docket (CC Docket No. 99-200). I am using the "all services" overlay designation to ensure that everyone understands the type of overlay Ameritech CellularTM is supporting. Thus, throughout my testimony, references to an "overlay" option means an "all services" overlay plan and not a "service-specific" overlay plan.
 - Some of the alternatives considered, and rejected, by the telecommunications industry in meetings prior to the formulation of the recommendation contained in NeuStar's Petition were further geographic splits of the current 314 NPA. What are some of the acknowledged problems associated with geographic splits?

A. With each geographic split, consumers are forced to change telephone numbers, change dialing patterns and learn new boundaries. Businesses will have to change their stationery, business cards and advertising, rendering obsolete any printed material which contains the old phone numbers. Customers will need to be notified of the change. Since split boundaries occur along telephone exchange boundaries and not along naturally occurring or man made lines, another geographic split may divide communities or areas having a common sphere of interest, as occurred in the first split of the 314 NPA.

Q. If a geographic split is ordered by the Commission, how will selection of that option, versus an overlay, impact the customer who has a cellular telephone?

A. If the rate center out of which the cellular customer's cellular phone is rated is in the area to which the new NPA will be assigned, then the customer must have the phone physically reprogrammed with the new area code. Thus, in addition to experiencing the problems associated with changing one's number, the cellular customer must also go through the inconvenience of having the cellular phone reprogrammed.

Number Conservation

- Q. Will the adoption of number conservation efforts by the Commission in this docket eliminate the need by the Commission to adopt a relief plan for the 314 NPA?
- A. No. On April 17, 2000, the North American Numbering Plan Code
 Administrator declared the 314 NPA to be in a jeopardy situation.

 Therefore, interim jeopardy procedures have been invoked and until a relief plan has been adopted and implemented, codes will be rationed according to a set of established procedures. As stated by the FCC in its

 Numbering Resource Optimization Report and Order:

[W]e have responded to requests by individual states by conditionally granting them authority to implement some of the following number conservation measures: thousands-block number pooling trials; NXX code rationing; reclamation of unused and reserved NXX codes and thousand blocks; auditing; and sequential numbering assignment. The grants of authority to the state public utility commissions, however, were not intended to allow the state commissions to engage in number conservation measures to the exclusion of, or as a substitute for, unavoidable and timely area code relief.

In the Matter of Numbering Resource Optimization, CC Docket No. 99-200, ¶7, (March 17, 2000)(emphasis added, footnotes omitted). While adoption of number conservation measures may delay the onset of jeopardy, adoption of conservation measures alone cannot substitute for the implementation, as soon as possible, of a relief plan for the 314 NPA. However, the implementation of certain number conservation measures may delay the need for an additional overlay of the 314/636 NPA further into the future.

- Q. Have industry representatives addressed number conservation issues for the Commission prior to this docket?
- A. Yes. A group of industry representatives developed and filed three reports with the Commission in Case No. TO-99-14 discussing the number conservation measures of rate center consolidation, sequential numbering assignments and number pooling. In addition, it should be noted that the FCC ordered the implementation of number pooling and sequential numbering assignment conservation measures in its Numbering Resource Optimization Report and Order.
- Q. Are any of the number conservation measures previously mentioned in this testimony impacted or affected by the Commission's selection of a geographic split versus an overlay relief option?
- A. To my knowledge, no. Since number conservation measures are not meant as a substitute for NPA relief measures but as an adjunct to the adoption of relief plans, I am not aware of any limitations upon the implementation of one or more number conservation efforts resulting from the selection of one NPA relief methodology over another. In other words, I do not believe that the Commission will be prohibited from pursuing number conservation measures solely because of the selection of a retroactive overlay versus further geographic split of the 314 NPA.

Q. Will you discuss the authority of the Commission to order number conservation measures in lieu of, or in conjunction with area code relief?

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Although this question strikes me as one of a legal nature and I have no A. formal legal training or education, I will answer it as best I can. It is my understanding that the Telecommunications Act of 1996 ("Act") provides that the FCC has exclusive jurisdiction over those portions of the North American Numbering Plan that pertain to the United States, but that nothing in the Act precludes the FCC from delegating to state commissions or other entities all or any portion of such jurisdiction. It is my further understanding that in the exercise of its delegating authority, the FCC has, after application for same, previously delegated to state commissions the right to pursue certain number conservation measures, such as thousands-block number pooling trials; NXX code rationing; reclamation of unused and reserved NXX codes and thousands-blocks; auditing; and sequential number assignment. In addition, it is my understanding that in its Numbering Resource Optimization Report and Order, the FCC delegated to state commissions certain rights and authorities in connection with: the process of resolving deficiencies with number usage forecast data and number utilization data reported to the NANPA (¶54); the frequency of reporting requirements (¶66); access to forecast and utilization data (¶s 75, 81); the right to affirm or overturn the NANPA's decision to withhold initial number resources based on noncompliance with FCC requirements (¶98); the ability to monitor

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number utilization using semi-annually reported data (¶106); the implementation of individual pooling trials, if requested of the FCC (¶128) subject to the guidelines set forth in said Report and Order (¶183, fn. 442); substitution of NPAs in the national 1000s-block number pooling rollout schedule (¶165); the ability to investigate and determine whether code holders have "activated" NXXs assigned to them within time frames specified in the FCC's Report and Order (¶237); and to direct the reclamation of unactived or unused thousands-blocks (¶238). To the extent this Commission undertakes these actions and/or pursues such number conservation measures within the guidelines and authorities established by the FCC in its Report and Order, Ameritech CellularTM supports the implementation of such measures.

Q. Would you please summarize your testimony?

> Ameritech CellularTM supports the implementation of a retroactive, all services overlay within the geographic regions encompassing the 314 NPA and 636 NPA, and the further overlay of an additional NPA over this same geographic region as recommended by NeuStar, the North American Numbering Plan Administrator. Ameritech CellularTM implementation by this Commission of number conservation measures delegated to it by the FCC, in strict compliance with the delegation guidelines found in the FCC's Numbering Resource Optimization Report and Order, with appropriate input and comment

1		telecommunications	industry	and	its	members.	Finally,	Ameritech
2		Cellular TM takes no p	oosition on	any	relie	f measures f	or the 816	NPA.
3								
4	Q.	Does that conclude y	our direct	testin	nony	at this time	?	
5	A.	Yes, it does.						

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

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In the Matter of the Petition of the North American Numbering Plan Administrator, on Behalf of the Missouri Telecommunications Industry, for Approval of NPA Relief Plan for the 314 and 816 Area Codes)) Case No. TO-2000-374)
AFFIDAVIT OF D	ANIEL M. PAUL
STATE OF MISSOURI)) SS COUNTY OF ST. LOUIS)	
I, Daniel M. Paul, of lawful age, b	eing duly sworn, depose and state:
1. My name is Daniel M. F Ameritech Cellular ^{TM.}	Paul. I am presently a Facilities Engineer for
2. I hereby swear and affirm testimony consisting of 11 pages to be present best of my knowledge and belief and that I have be	
	Daniel M. Paul Daniel M. Paul
Subscribed and sworn to before m	e this <u>B</u> day of May, 2000.
My Commission Expires: $\partial -15^{-}\partial \partial o 1$	Mary L. Tucker Notary Public Mary L. Tucker Notary Public-Notary Seal State of Missouri St. Louis County My Commission Exp. 02/15/2001