

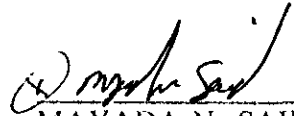
JUL 14 1999

Missouri Public
Service Commission

Disregarding Mrs. Said's objections, Southwestern Bell wrongly reported this disputed telephone bill as a "bad debt" which now appears on Mrs. Said's credit report. This has caused her many serious financial problems, both personally and in business.

4. Relief Sought: I hereby request Southwestern Bell immediately remove this reported "bad debt" from Mrs. Said's credit report.

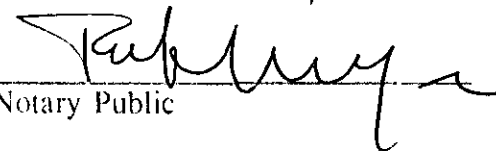
Dated: July 7, 1999



MAYADA N. SAID
3615 Bridgeton Valley Court
Bridgeton, MO 63044

STATE OF ILLINOIS)
) SS.
COUNTY OF ST. CLAIR)

Sworn and subscribed to before me this 7 day of July, 1999.



Notary Public