

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI**

FILED²

JUL 07 2006

Missouri Public
Service CommissionName: Anthony Broughton
Complainant

vs.

Case No.

Company Name: KCP&L
Respondent**COMPLAINT**Complainant resides at 2200 E. 79th Street
(address of complainant)KCMO1. Respondent, KCP&L
(company name)of KCMO
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Utility Company disconnected my service
for outstanding bills of someone
else which I didn't have anything
to do with I live alone
and I pay my bill I am not responsible
for any one else bill. I resided in
another state

3. The Complainant has taken the following steps to present this complaint to the Respondent:

I provided KCPL with all info
that I have.

WHEREFORE, Complainant now requests the following relief:

I have provided all documentation
and pay my light bill. I really
would appreciate my lights
being connected.

6-30-06

Date

Anthony Broughton

Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

Attention: Anthony Broughton
816-931-4259

From: Michelle
Public Service Commission

4 pages



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

*Missouri Public Service Commission*POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>WESS A. HENDERSON
Executive DirectorDANA K. JOYCE
Director, Administration and
Regulatory PolicyROBERT SCHALLENBERG
Director, Utility ServicesWARREN WOOD
Director, Utility OperationsCOLLEEN M. DALE
Secretary/Chief Regulatory Law JudgeKEVIN A. THOMPSON
General Counsel

June 29, 2006

Mr. Anthony Broughton
2200 East 79th
Kansas City, MO 64114

Dear Mr. Broughton:

This letter is in response to the informal complaint against Kansas City Power & Light Company (Company) regarding the disputed charges the Company billed as a result of transferred bills. This letter serves as notification of your right to file a formal complaint with the Commission.

Since your complaint involves disputed charges, the nonpayment of which could subject your service to discontinuance, this letter also serves as notification of the Commission rules, which state that **if a formal complaint is not filed within thirty (30) days of the date of this letter**, your service may become subject to discontinuance by the Company. Additionally, failure to pay the amount of a bill, which is not in dispute, is grounds for an informal or formal complaint to be dismissed and your service may also be subject to discontinuance.

A formal complaint must be filed in written form **including an original or duplicate original and eight (8) copies** addressed to: **Secretary of the Missouri Public Service Commission, ATTN: Data Center, P.O. Box 360, Jefferson City MO 65102-0360**. After filing, the Commission will give the company thirty (30) days to either satisfactorily resolve the complaint or respond in writing with the company position. If the complaint is not settled and the company responds denying the allegations, the Commission may order the Staff to conduct an investigation and may schedule a hearing.

The hearing is very similar to a trial in a court of law. At the time of the hearing, state law requires that you present evidence, which will substantiate your claim against the

Mr. Anthony Broughton
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company. The company also will be given the opportunity to present evidence discounting your claims. All parties, including the Commission's Staff, will have the opportunity to cross-examine the other parties witnesses. Further, any person as defined in 4 CSR 240-2.010(11), other than an individual must be represented by an attorney.

Please note further filing requirements in the enclosed Chapter 2 - Rules of Practice and Procedure.

Sincerely,



Michelle Bocklage
Consumer Services Specialist

/mb

Enclosures: Chapter 2 - Rules of Practice and Procedure and Formal Complaint Form