

Taneycomo Highlands INC.
HC-2 Box 2086
Shell Knob, MO. 65747
417-858-2254
E-Mail: judygurney@msn.com

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*Records
Public Service Commission*

November 28, 2005

Dear Customer:

On November 08, 2005 Taneycomo Highlands INC. submitted a request for permanent increases in its current sewer rates to the Missouri Public Service Commission, Under the provisions of the commissions small company rate increase procedure.

By its request, the company is seeking increases in its customer rates intended to generate an increase in its annual sewer operating revenues of \$9,250. (approximately 212.44%). The company believes this increase in its operating revenues is necessary due to increases in operation and maintenance expenses; Increases in the commissions annual utility assessment; And increases in the Department Of Natural Resources annual sewer discharge permit fees. In its request, the company recognized that changes to its general business practices, Customer service practices, and general tariff provisions and the design of its customer rates, might occur. Set out at the end of this notice is a table that includes a comparison of the company's current customer rates and the current rates increased by 212.44%. A Monthly bill comparison is also shown.

In the near future, The staff of the Public Service Commission will conduct an independent audit of the company's books and records, and an investigation of the company's business and system operations. Based upon the audit and investigation, the commission staff will develop its positions regarding the company's requested increase in its annual operating revenues. Additionally, the commission staff will develop positions regarding the need for changes in the company's general tariff provisions, business operations and system operations in the design of the company's customer rates.

The office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the commission, may also conduct its own audit and investigation, but, at a minimum will review the results of the commission staff's audit and investigation.

Initial Notice re: Rate increase request, 11-08-2005

Any customer who has questions or comments regarding the company's rate increase request, or who has comments regarding recent service related problems, should contact the commission staff and/or the OPC, within 30 days of the date of this notice. To do so, Please use the mailing addresses, telephone numbers, fax numbers, or E-Mail addresses shown below, and please also include a reference to request #QS-2006 xxx. As a part of their investigation into the company's rate increase request, The commission staff and the OPC will review all Customer comments they receive in response to this notice.

Public Service Commission

ATTN: Water/ Sewer

P.O. BOX 360

Jefferson City, MO 65102

PH: 800-392-4211

Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office Of the Public Counsel

ATTN: Lewis Mills

P.O. BOX 2230

Jefferson City, MO. 65102

PH: 573-751-4857

Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

Upon completion of the commission staff's and the OPC's investigations the company may be required to send out a second customer notice regarding the results of the investigations. Additionally the OPC may request that the commission hold a local public hearing. However, Neither a second customer notice nor a local public hearing will happen automatically. Therefore, Please take the time now to express your views about the company's rate increase request, and its business and system operations, to the commission staff and the OPC.

Regardless, of whether the company sends out a second notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the public service commission.

If you have questions about this notice, or about anything else with which I can be of assistance, Please feel free to contact me at the telephone number listed at the top of the first page of this notice.

Sincerely,

Judith Gurney
Judith Gurney

Vice President

Type of Charge	Current Rate	Rates Increased by 212.44%
Monthly	\$18.14	\$56.67