

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
Complainant,)	
)	
vs.)	Case No: EC-2018-0371
)	
Union Electric Company, d/b/a)	
Ameren Missouri,)	
Respondent.)	

REQUEST FOR MEDIATION AND MOTION TO SUSPEND SCHEDULE

COMES NOW Union Electric Company, d/b/a Ameren Missouri (“Ameren Missouri” or “the Company”) and for its Request for Mediation and Motion to Suspend Schedule states as follows:

1. On June 11, 2018, Claude Scott (“Complainant”) filed a formal complaint against the Company.
2. On June 12, 2018, the Commission issued its Order Giving Notice of Contested Case and Directing Answer (“Order”), ordering respondent, Ameren Missouri to file an answer no later than July 12, 2018 and for Staff of the Commission to investigate and file a report no later than July 26, 2018. In its Order, the Commission also offered the parties mediation to resolve the Complaint as an alternative to the formal, evidentiary hearing procedure. When mediation is attempted, 4 CSR 240-2.125(2)(C) provides that “all other actions on the case shall cease and all time limitations shall be tolled pending the completion of the mediation process, except as otherwise provided by law.”
3. Recent discussions between Company personnel and the Complainant lead the Company to believe that the Complaint involves misunderstandings about how payments and budget billing arrangements have affected Complainant’s account balance and that the misunderstandings may be successfully resolved via face to face communication with Complainant together with the assistance of a mediator.
4. As a result, the Company desires to mediate the Complaint and desires that the schedule set forth in the Order be suspended, pending mediation.

WHEREFORE, Ameren Missouri respectfully requests mediation of the Complaint, and moves the Commission to suspend the schedule set forth in its Order, pending mediation.

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Entry of Appearance was served on the following parties via electronic mail (e-mail) or U.S. Mail on this 26th day of June, 2018.

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