

In The Matter of the Application of )  
 )  
 **Telcom Services Installation, Inc** ) Case No. DA-20\_\_ - \_\_  
 )  
 for Registration to Provide Interconnected )  
 Voice over Internet Protocol Service )

COMES NOW **Telcom Services Installation, Inc** (“Applicant”), pursuant to §392.550 RSMo 2010 (Cum. Supp.), and for its application to the Missouri Public Service Commission (“Commission”) states as follows:

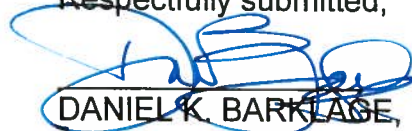
- E-Mail: [customerservice@tsi-global.com](mailto:customerservice@tsi-global.com)**

2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.

3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,



DANIEL K. BARKLAGE, MO #26496  
211 North Third Street  
St. Charles, Missouri 63301  
Telephone: (636) 949-2120  
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[dbarklage@barklage-brett.com](mailto:dbarklage@barklage-brett.com)

#### CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by electronic mail, on this 21 day of April, 2014, to the following parties:

General Counsel  
Missouri Public Service Commission  
PO Box 360  
Jefferson City, MO 65102

Office of Public Counsel  
PO Box 7800  
Jefferson City, MO 65102



## AFFIDAVIT

I, Robert Bray a natural person, do hereby swear and affirm that I am an officer or general partner of Telcom Services Installation, Inc ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant: \_\_\_\_\_

700 Fountain Lakes Blvd, St. Charles, MO 63301

Robert Bray, President

\_\_\_\_\_;

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service:

\_\_\_\_\_

All prefixes of Area Codes 314, 417, 636, 573

\_\_\_\_\_;

(3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;

(5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the

appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;

(6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;

(7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;

(8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

customerservice@tsi-global.com, 636-425-1350. Gloria Martin,  
Service Manager.


and

(9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:


- (a) Enables real-time, two-way voice communications;

- (b) Requires a broadband connection from the user's location;
- (c) Requires Internet protocol-compatible customer premises equipment; and
- (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Signature   
Printed Name Robert T. Bray  
(Title) President

State of MO  
County of Lincoln  
Subscribed and sworn before me this 13 day of March, 2014.

  
Notary Public

Notary Seal:

BONNIE LYNN  
Notary Public - Notary Seal  
STATE OF MISSOURI  
Lincoln County  
My Commission Expires: August 16, 2017  
Commission #13402338