



Timber Creek Sewer Co., Inc.

P.O. Box 511 Platte City, MO 64079
(816) 858-3989

August 15, 2003

RECEIVED³

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*Records
Public Service Commission*

Executive Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

RE: Requests for an Increase in Sewer Rates
Sewer Utility Small Company Rate Increase Procedure
Mo. PSC Work No. QS-2004 0001 (sewer)

Gentlemen:

Please find enclosed copy of notice mailed to our Customers with reference to the above Rate Case.

This notice dated August 15, 2003 was mailed and postmarked on this date.

Please let me know if you have any questions.

Sincerely,

Willis C. Sherry
President

Cc: Public Counsel

 **Timber Creek Sewer Co., Inc.**
P.O. Box 511 Platte City, MO 64079
(816) 858-3989

August 15, 2003

Dear Customer:

On July 15, 2003, Timber Creek Sewer Company, Inc. (Company) submitted a request for permanent increases in its current sewer rates, under the Missouri Public Service Commission's (Commission) small sewer company rate increase procedure.

By its request, the Company is seeking an increase in its annual operating sewer service revenues of \$80,000 (an approximate 63.4% increase). The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return on investments. Additionally, the Company is requesting that its miscellaneous service charges and service connection fees updated.

The example bill shown below set out a comparison of the Company's current residential customer rates for sewer service as if they were increased by the requested percentage increases. No taxes or other charges are included in examples below.

Sewer Rates	
Current Monthly Rate	\$ 16.50
Proposed Increase Percentage	63.4 %
Proposed Monthly Bill (using 6,000 gallons)	<u>\$ 26.97</u>
Proposed Increase Amount	<u>\$ 10.47</u>

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase request, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel ***within 30 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MO 65102
Phone: 573/751-3437 or 800/392-4211
Fax: 573/751-1847

Office of the Public Counsel
Attn: Ruth O'Neill
P.O. Box 7800
Jefferson City, MO 65102
Phone: 573/751-1304
Fax: 573/751-5562

Upon completion of the Commission Staff's and the Public Counsel's investigations, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operation of its system, to the Commission Staff and the Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,

A handwritten signature in cursive script, reading "Willis C. Sherry".

Willis C. Sherry
President

TIMBER CREEK SEWER COMPANY, INC.



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P.O. Box 511 Platte City, MO 64079



Executive Secretary
Missouri Public Service Commission
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Jefferson City, Mo. 65102

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