

**ATTACHMENT B**  
**CUSTOMER NOTICE**

Due to recent changes mandated by the Federal Communications Commission (FCC), BPS must raise its local service rates to \$10.00 per line, per month. Effective July 1, 2012, BPS Telephone Company's local rates will increase from \$ 6.50 to \$10.00 per month for residential service in the Parma exchange and from \$7.00 to \$10.00 for residential service in the Bernie and Steele exchanges. Since its startup in 1996, BPS Telephone Company has never increased the local rates. At the same time this change is implemented, Company will also offer the following calling features at no charge as part of its local service offering: Call Transfer, Speed Calling (8) and Automatic Call Back. If you have any questions, please contact our customer service office at 800-785-8630.