

**BEFORE THE PUBLIC SERVICE COMMISSION  
STATE OF MISSOURI**

**NOTICE OF APPLICATION  
FOR "2-1-1" DIALING ACCESS TO INFORMATION AND REFERRAL SERVICES  
AND DESIGNATION AS HOLDER OF THE "2-1-1" ACCESS NUMBER**

YOU ARE NOTIFIED THAT the Heart of America United Way, Inc. ("HAUW"), a nonprofit corporation organized and existing under the laws of the State of Missouri, has applied to the Commission for:

- 1) An order that officially designates 2-1-1 in Missouri for access to community information and referral ("I & R") and volunteer services; and
- 2) An order that:
  - a. Designates HAUW as the holder of the 2-1-1 number to serve telephone exchanges in the counties of Andrew, Bates, Buchanan, Caldwell, Cass, Clay, Clinton, DeKalb, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray and Saline, on a pilot basis, with the opportunity to serve other counties in the future; and
  - b. Provides that all 2-1-1 calls be routed directly to HAUW or its designated call centers, at least for purposes of the pilot program described in its application.

HAUW requests these orders pursuant to Sections 386.250 (2) and 386.320, RSMo, 2000; and in accordance with the Federal Communications Commission's decision in its Third Report and Order on Reconsideration released July 31, 2000 in CC Docket 92-105.

In its order, the Federal Communications Commission ("FCC") designated the abbreviated dialing code 2-1-1 for community I&R's nationwide. The intent is to provide callers with direct access to organizations capable of making referrals to services "...such as housing

assistance, counseling and hospice services that are not currently available through the 911 emergency code or the 311 police non-emergency code.” In addition to creating a simple, easy-to-remember method for getting information on a wide range of services, the use of 2-1-1 may have other favorable effects on the coordination of local volunteer work and service delivery.

Although the FCC order does not specify the extent of state regulatory oversight for 2-1-1 activities, it does:

“...direct that, when a provider of telecommunications services receives a request from an entity (*e.g.*, the United Way) to use 211 for access to community information and referral services, the telecommunications provider must: (1) ensure that any entities that were using 211 at the local level prior to the effective date of this Order relinquish use of the code for non-compliant services, and (2) take any steps necessary (such as reprogramming switch software) to complete 211 calls from its subscribers to the requesting entity in its service area.”

Thus, at the very least, the Missouri Public Service Commission must review a tariff submitted by a local exchange company responding to an I&R’s request for 2-1-1 dialing access and determine if the tariff is in the public interest.

If the Commission’s Staff makes a favorable recommendation and no request for hearing is filed, the Commission may act upon a verified application without hearing. *State ex rel. Deffenderfer Enterprises, Inc. v. P.S.C.*, 776 S.W.2d 494 (Mo. App. 1989).

If you wish to intervene, you may file a written application to intervene within **30 DAYS**. An application to intervene shall state the proposed intervenor's interest in the case and reasons for seeking intervention, and shall state whether the proposed intervenor supports or opposes the relief sought or is unsure of the position it will take. An entity other than a natural person must be represented by an attorney licensed to practice in Missouri. Address your application to intervene to the Secretary of the Missouri Public Service Commission, Post Office Box 360, Jefferson City, Missouri 65102, and serve copies on the applicant's attorney, Mark W. Comley, Newman, Comley & Ruth, P.C., P.O. Box 537, Jefferson City, MO 65102-0537, on the General Counsel, Public Service Commission, P.O. Box 360, Jefferson City, MO 65102-0360, on the Office of the Public Counsel, P.O. Box 7800, Jefferson City, MO 65102-7800, and on all intervenors. You may obtain a copy of HAUW's application filed with the Commission by sending a written request to the Secretary at the above address or by accessing the Commission's Electronic Filing and Information System at [www.state.mo.us](http://www.state.mo.us).

**BY THE COMMISSION**

( S E A L )

**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

Dated at Jefferson City, Missouri,  
on this \_\_\_ day of \_\_\_, 200\_.

**Electronic access instructions  
for  
HAUW's Application in Case No. AO-2004-0036**

**This application is in .pdf format. You must have Adobe Reader to view this document. You may download Adobe Reader by clicking on the Get Acrobat-Adobe Reader icon on the Commission's web site and following the instructions.**

1. Access Missouri Public Service Commission's web site at [www.psc.state.mo.us](http://www.psc.state.mo.us) .
2. Click "EFIS" icon on right side of Commission's home page.
3. Under Disclaimer click on the acknowledgement "I agree to terms above".
4. Click on "Resources" near top right side of page.
5. Click on "Case Information".
6. Click on "Case Filing/Submission".
7. Under "Select minimum of three criterion", select "Case No.".
8. In the Case No. box, type in the following case number: ao-2004-0036
9. Hit "Search" button at bottom of screen.
10. You will receive "Case Filings/Submission Search Results". To view Application, click on Item No. 1.
11. A box will appear in upper left hand corner, click on application (public).
12. To view this document, enlarge the box by maximizing screen size. You can either click on the maximum button or drag the lower right hand corner of the box. You should now be able to see the application.

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P.O. Box 206  
Savannah, MO 64485

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Cummings  
Bates County Courthouse  
1 N. Delaware  
Butler, MO 64730

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III  
Buchanan County Courthouse  
411 Jules, Room 122  
St. Joseph, MO 64501

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Caldwell County Courthouse  
49 E. Main Street, P.O. Box 67  
Kingston, MO 64650

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Mallory  
Cass County Courthouse  
102 E. Wall Street  
Harrisonville, MO 64701

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Administration Building; 1 Courthouse  
Square  
Liberty, MO 64068

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207 N. Main, P.O. Box 245  
Plattsburg, MO 64477

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(Dick) Lippold  
DeKalb County Courthouse  
109 W. Main Street, P.O. Box 248  
Maysville, MO 64469

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Henry County Courthouse  
100 W. Franklin street  
Clinton, MO 64735

Presiding Commissioner Bill Brenner  
Johnson County Courthouse  
300 N. Holden  
Warrensburg, MO 64093

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Strodtman  
Lafayette County Courthouse  
1001 Main Street, Room 104  
Lexington, MO 64067

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Pettis County Courthouse  
415 S. Ohio  
Sedalia, MO 65301

Presiding Commissioner Betty Knight  
Platte County Administration Bldg.  
415 Third Street, Suite 105  
Platte City, MO 64079

Presiding Commissioner Jeff Adams  
Ray County Courthouse  
Richmond, MO 64085

Presiding Commissioner Becky Plattner  
Saline County Courthouse  
101 E. Arrow, Room 101  
Marshall, MO 65340

County Executive Katheryn Shields  
Jackson County Courthouse  
415 E. 12th Street  
Kansas City, MO 64106

## DIRECTORY OF MAYORS

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903 W. Main Street  
Blue Springs, MO 64015

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City of Grandview  
1200 Main Street  
Grandview, MO 64030

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111 E. Maple  
P.O. Box 1019  
Independence, MO 64050

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414 E. 12th Street  
Kansas City, MO 64106

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207 S.W. Market Street  
P.O. Box 1600  
Lee's Summit, MO 64063

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10000 E. 59th Street  
Raytown, MO 64133

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7010 N. Holmes  
Gladstone, MO 64188

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101 E. Kansas  
Liberty, MO 64069

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402 Court Street  
Savannah, MO 64485

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101 N. Lyons  
P.O. Box 420  
Butler, MO 64730

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1100 Frederick Avenue  
St. Joseph, MO 64501

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30 W. Main Street  
P.O. Box 102  
Kingston, MO 64650

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300 E. Pearl  
Box 367  
Harrisonville, MO 64701

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114 Maple Street  
Plattsburg, MO 64477

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City of Maysville  
209 W. Main  
P.O. Box 470  
Maysville, MO 64469

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105 E. Ohio  
Clinton, MO 64735

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102 S. Holden  
Warrensburg, MO 64093

## DIRECTORY OF MAYORS

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919 Franklin  
Lexington, MO 64067

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2nd & Osage  
P.O. Box 1707  
Sedalia, MO 65302

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400 Main  
Platte City, MO 64079

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City of Richmond  
303 S. Thornton  
Richmond, MO 64085

Mayor Connie Latimer  
City of Marshall  
214 N. Lafayette  
Marshall, MO 65340

## COUNTY LIBRARIES

Ms. Kim Hammentree  
Director  
Breckenridge Public Library  
P.O. Box 164  
Breckenridge, MO 64625

Ms. Linda Tomlin  
Director  
Cameron Public Library  
312 N. Chestnut Street  
Cameron, MO 64429

Ms. Tiffiney Houchin  
Director  
Hamilton Public Library  
312 N. Davis  
Hamilton, MO 64644

Mr. Paul White  
Director  
Mid-Continent Public Library  
Administrative Office  
15616 E. 24 Hwy.  
Independence, MO 64050

Mr. Jason Alexander  
Director  
Ray County Library  
Administrative Office/Main Library  
219 S. College  
Richmond, MO 64085

Ms. Tina Myrick  
Director  
Robertson Memorial Library  
19 W. 20th Street  
Higginsville, MO 64037

Ms. Dorothy Sanborn Elliott  
Director  
River Bluffs Regional Library  
927 Felix Street  
St. Joseph, MO 64501-2799

Ms. Linda Hunter  
Director  
Butler Public Library  
100 W. Atkinson  
Butler, MO 64730

Ms. Jo Irwin  
Director  
Cass County Library  
Administrative Office  
400 E. Mechanic  
Harrisonville, MO 64701

Mr. Joseph Green  
Director  
Kansas City Public Library  
Main Library  
311 E. 12th Street  
Kansas City, MO 64106

Mr. John Jasumback  
Branch Manager  
Mid-Continent Public Library  
Antioch Branch  
6060 N. Chestnut  
Gladstone, MO 64419

Ms. Mary Ann Bedwell  
Director  
Rich Hill Memorial Library  
P.O. Box 32  
514 E. Walnut  
Rich Hill, MO 64779

Ms. Susan Bonett  
Director  
Trails Regional Library  
P.O. Box 498  
125 N. Holden Street  
Warrensburg, MO 64093

Mr. Karl Brockfeld  
Director  
Marshall Public Library  
214 N. Lafayette  
Marshall, MO 65340



**COUNTY LIBRARIES**

Ms. Linda Allcorn  
Director  
Boonslick Regional Library  
Administrative Office  
219 W. Third Street  
Sedalia, MO 65301-4596

Ms. Elizabeth A. Caskell  
Director  
Henry County Library  
123 E. Green Street  
Clinton, MO 64735-1462

**STATE SOCIAL SERVICE AGENCIES**

Mr. Richard C. Dunn  
Director  
Missouri Department of Health & Senior Services  
920 Wildwood  
P.O. Box 570  
Jefferson City, MO 65102-0570

Missouri Department of Health & Senior Services  
Northwestern District Health Office  
3717 South Whitney  
Independence, MO 64055

Department of Mental Health  
Regional Administrator  
821 East Admiral Blvd.  
Kansas City, MO 64106

Mr. Steve Roling  
Director  
Missouri Department of Social Services  
221 West High Street  
P.O. Box 1527  
Jefferson City, MO 65102-1527

Dorn Schuffman  
Director  
Missouri Department of Mental Health  
1706 East Elm Street  
P.O. Box 687  
Jefferson City, MO 65102-0687

Department of Social Services  
Division of Family Services  
Independence, MO 64055

Department of Social Services  
Division of General Services  
615 East 13th Street  
Kansas City, MO 64106

Family Services Division of Area 5 Office  
615 East 13th Street  
Kansas City, MO 64106

State Emergency Management Agency  
Kansas City Armory  
7600 Ozark Road  
Kansas City, MO 64129-3221

Mr. Jerry B. Uhlmann  
Director  
State Emergency Management Agency  
2302 Militia Drive  
P.O. Box 116  
Jefferson City, MO 65102

### Social Services

Abs Support Svc Inc  
20002 Missouri City Rd  
Liberty, MO 64068

Aclu  
1010 W 39th St  
Kansas City, MO 64101

Advancement For The Disabled  
607 N Ridgeview Dr  
Warrensburg, MO 64093

Aids Hotline  
2400 Troost Ave # 3100  
Kansas City, MO 64101

Aids Resource Team  
1904 Riata Rd  
Warrensburg, MO 64093

Allen-Chapel Child Care Food  
4125 Benton Blvd  
Kansas City, MO 64101

Alzheimer's Association  
401 N 9th St  
St Joseph, MO 64501

American Cancer Society  
1100 Pennsylvania Ave # 3201  
Kansas City, MO 64101

American Cancer Society  
3931 Sherman Ave  
St Joseph, MO 64506

American Cancer Society  
406 E 9th St  
Trenton, MO 64683

American Cancer Society Hope  
1130 Pennsylvania Ave  
Kansas City, MO 64101

American Lung Assn  
2007 Broadway St  
Kansas City, MO 64101

American Red Cross  
208 Emerson St  
Warrensburg, MO 64093

American Red Cross  
211 W Armour Blvd  
Kansas City, MO 64101

American Red Cross  
116 N 16th St  
Bethany, MO 64424

American Red Cross  
401 N 12th St  
St Joseph, MO 64501

American Red Cross  
2733 Cantrell Rd  
Harrisonville, MO 64701

American Red Cross  
101 S 2nd St  
Clinton, MO 64745

American Red Cross  
112 W 4th St  
Sedalia, MO 65301

American Red Cross  
156 W North St  
Marshall, MO 65340

Area Agency On Aging  
200 Life Care Ln  
Carrollton, MO 64633

Arthritis Foundation  
3420 Broadway St # 105  
Kansas City, MO 64101

Assistance League-Kansas City  
6101 N Chestnut Ave  
Gladstone, MO 64118

Asthma & Allergy Foundation  
9140 Ward Pkwy # 120  
Kansas City, MO 64101

Bacchus Foundation  
4800 Belleview Ave  
Kansas City, MO 64101

Big Brothers & Big Sisters  
3908 Washington St  
Kansas City, MO 64101

Birth Right  
6309 Walnut St  
Kansas City, MO 64101

Birthright Inc  
211 W 6th St  
Sedalia, MO 65301

Birthright Of St Joseph  
1018 N 19th St  
St Joseph, MO 64501

Bishop Sullivan Ctr  
6435 E Truman Rd  
Kansas City, MO 64101

Blue Hills Family Life Ctr  
5447 Troost Ave  
Kansas City, MO 64101

Brain Injury Assn Of Kansas  
1100 Pennsylvania Ave  
Kansas City, MO 64101

Budget & Financial  
Management  
PO Box 414711  
Kansas City, MO 64101

Caldwell Victims Advocate  
49 E Main St  
Kingston, MO 64650

Carrollton Housing Authority  
107 N Monroe St  
Carrollton, MO 64633

Casa  
PO Box 1371  
Sedalia, MO 65301

Casa Project Of Jackson  
County  
2546 Holmes St  
Kansas City, MO 64101

Catholic Charities  
1112 Broadway St  
Kansas City, MO 64101

Catholic Charities  
1302 Faraon St  
St Joseph, MO 64501

Catholic Charities Restorative  
207 W Linwood Blvd  
Kansas City, MO 64101

Catholic Charities-  
Warrensburg  
118 Hout St # F  
Warrensburg, MO 64093

Caudell Specialize Ctr  
909 W 23rd St S  
Independence, MO 65050

Center-Developmentally Dsbld  
1010 W 39th St  
Kansas City, MO 64101

Charles Street House  
225 S 36th St  
St Joseph, MO 64506

Child Nutrition Svc  
5726 N Broadway St  
Kansas City, MO 64101

Children's Advocacy Ctr  
3502 Frederick Ave  
St Joseph, MO 64506

Chillicothe Area Habitat  
610 Park Ln  
Chillicothe, MO 64601

City Union Mission  
1100 E 11th St  
Kansas City, MO 64101

Clay County Clothes Closet  
3939 N Cleveland Ave  
Kansas City, MO 64101

Clay County Dfs  
7000 Liberty Dr  
Liberty, MO 64068

Clay Platte Ray Mental Health  
1170 W 152 Hwy  
Liberty, MO 64068

Community Assistance Council  
10901 Blue Ridge Blvd  
Kansas City, MO 64101

Community Clothes Closet  
251 SE M 13 Hwy  
Warrensburg, MO 64093

Community Food Pantry  
808 N Walnut St  
Cameron, MO 64429

Community Of Christ  
600 Broadway St # 430  
Kansas City, MO 64101

Community Of Svc League  
800 S Hardy Ave  
Independence, MO 65050

Community Service Ctr  
1415 S Odell Ave  
Marshall, MO 65340

Community Services League  
200 SW 10th St  
Blue Springs, MO 64014

Community Services League  
1001 S Sibley St  
Buckner, MO 64016

Community Services League  
509 N Capelle St  
Grain Valley, MO 64029

Community Services League 300 W Maple Ave Independence, MO 65050	Copp 2432 Chelsea Ave Kansas City, MO 64101	Court Appointed Special 625 E 26th St Kansas City, MO 64101
Della Lamb Community Svc 500 Woodland Ave Kansas City, MO 64101	Dismas House Of Kansas City 3124 Forest Ave Kansas City, MO 64101	Don Bosco Community Ctr 1444 E 8th St Kansas City, MO 64101
East Area Community Coalition 3802 Agnes Ave Kansas City, MO 64101	East Side Human Resource 18th & Sylvania St Joseph, MO 64501	East Side Human Resource Ctr 409 S 18th St St Joseph, MO 64501
East Side Outreach 1925 Hardesty Ave Kansas City, MO 64101	Easter Seals 5025 Northrup Avenue Kansas City, MO 64101	Economic Opportunity Corp 118 W Main St Maysville, MO 64469
Economic Opportunity Corp 117 W Maple St Plattsburg, MO 64477	Economic Opportunity Corp 817 Monterey St St Joseph, MO 64501	Economic Opportunity Corp 1801 Angeliqne St St Joseph, MO 64501
Economic Opportunity Corp 200 Cherokee St St Joseph, MO 64504	Emergency Assistance Program 4115 E 43rd St Kansas City, MO 64101	Episcopal Social Svc 11 E 40th St Kansas City, MO 64101
Faith Inc 1007 S 2nd St Clinton, MO 64745	Families & Friends 1510 E 17th St Trenton, MO 64683	Family Resource Ctr 4900 Swope Pkwy Kansas City, MO 64101
First Christian Church 1112 E 10th St Kansas City, MO 64101	First Steps 1302 Faraon St St Joseph, MO 64501	Foster Family Ministries 3210 Michigan Ave Kansas City, MO 64101
Foster Grandparent Program 1812 N Main St Higginsville, MO 64037	Fountain Of Life Outreach Ctr 10300 E Kentucky Ave Independence, MO 65050	Front Porch Alliance 3210 Michigan Ave Kansas City, MO 64101
G & M Svc 206 E Daniel St Albany, MO 64402	G & M Svc 203 S Polk St Albany, MO 64402	Gallatin Lions Community Bldg 801 W Grand St Gallatin, MO 64640

Gciu Local Health & Welfare  
818 Grand Blvd # 400  
Kansas City, MO 64101

Good Samaritan Project  
3030 Walnut St  
Kansas City, MO 64101

Governor's Committee-Dsblty  
4731 Cochise Dr  
Independence, MO 65050

Grandview Assistance Program  
1121 Main St  
Grandview, MO 64030

Grandview Youth Court  
907 E 135th St  
Grandview, MO 64030

Greater Kansas City  
Foundation  
1014 W 39th St  
Kansas City, MO 64101

Greater Kc Affiliate  
1111 Main St  
Kansas City, MO 64101

Green Hills Community Action  
108 S 16th St  
Bethany, MO 64424

Green Hills Community Action  
511 Elm St  
Chillicothe, MO 64601

Green Hills Community Action  
Clay St & Jackson St  
Gallatin, MO 64640

Green Hills Community Action  
1506 Oklahoma Ave  
Trenton, MO 64683

Green Hills Women's Shelter  
PO Box 278  
Trenton, MO 64683

Guadalupe Center  
1015 Avenida Cesar E Chavez  
Kansas City, MO 64101

Guadalupe Ctr Inc  
2641 Belleview Ave  
Kansas City, MO 64101

Gudalupe Center Inc  
2600 Belleview Ave  
Kansas City, MO 64101

Habitat For Humanity  
4701 Deramus Ave  
Kansas City, MO 64101

Habitat For Humanity  
200 Cherokee St  
St Joseph, MO 64504

Habitat For Humanity Of  
Saline  
25 N Bell Ave  
Marshall, MO 65340

Habitat For Humanity-Carroll  
205 N Folger St  
Carrollton, MO 64633

Harold Thomas Ctr-Rcncltn  
3210 Michigan Ave  
Kansas City, MO 64101

Harrison County Health Dept  
1700 Bethany Ave  
Bethany, MO 64424

Harvesters  
1811 N Topping Ave  
Kansas City, MO 64101

Hawthorne Place Family Ctr  
743 Dover Dr  
Independence, MO 65050

Head Start  
817 Monterey St  
St Joseph, MO 64503

Head Start  
3005 S 36th Pl  
St Joseph, MO 64503

Head Start  
3303 Frederick Ave  
St Joseph, MO 64506

Head Start Ctr  
353 Buckner Ct  
Sedalia, MO 65301

Head Start Ctr  
314 S Washington Ave  
Sedalia, MO 65301

Head Start For Andrew County  
8995 State Route T  
Amazonia, MO 64421

Head Start-Hosea  
6408 Gordon Ave  
St Joseph, MO 64504

Health Midwest Office Facility  
2114 E Meyer Blvd  
Kansas City, MO 64101

Healthy Families Mid America  
610 S Commercial Ave # 1  
Smithville, MO 64089

Healthy Start-United Way  
1101 Mcgee St  
Kansas City, MO 64101

Heart Of America Family Svc  
3217 Broadway St # 150  
Kansas City, MO 64101

Heart Of America Family Svc  
1829 Madison Ave  
Kansas City, MO 64101

Heart Of America Family Svc  
3100 NE 83rd St # 1401  
Kansas City, MO 64101

Heart Of America Indian Ctr  
600 W 39th St  
Kansas City, MO 64101

Heartland Food Ctr  
1600 Genessee St  
Kansas City, MO 64101

Hearts 'n Hands Help Agency  
Sedalia, MO 65301

Help Svc Of Carroll County  
12 S Monroe St  
Carrollton, MO 64633

Helping Hand Of Goodwill  
440 SW Ward Rd  
Lees Summit, MO 64063

Hillcrest Ministries  
401 N Spring St  
Independence, MO 65050

Homeless Information Ctr  
600 E 11th St  
Kansas City, MO 64101

Hope Community Ctr  
212 W 2nd St  
Holden, MO 64040

Hope House For Battered  
Women  
PO Box 520409  
Independence, MO 65050

Housing Information Ctr  
3810 Paseo Blvd  
Kansas City, MO 64101

Ican  
14300 E 32nd St S  
Independence, MO 65050

Impact Ministry  
208 NW 15th St  
Blue Springs, MO 64014

In As Much Ministry  
1838 W State Route 152  
Liberty, MO 64068

Industrial Service Contractors  
607 N Ridgeview Dr  
Warrensburg, MO 64093

In-Home Svc  
505 S Lexington St  
Harrisonville, MO 64701

Inter-Serv  
200 Cherokee St  
St Joseph, MO 64504

Inter-Serv In Home Svc  
1412 N 3rd St  
St Joseph, MO 64505

Jackson County Health Dept  
313 S Liberty St  
Independence, MO 65050

Jackson County United Way  
3210 S Lees Summit Rd  
Independence, MO 65050

Jewish Family & Children's  
Svc  
8080 Ward Pkwy # 350  
Kansas City, MO 64101

Job Search Program  
3200 Wayne Ave  
Kansas City, MO 64101

Kansas City Community  
Kitchen  
415 W 13th St  
Kansas City, MO 64101

Kansas City Corrective Trng  
3100 Main St # 308  
Kansas City, MO 64101

Kansas City Neighborhood Inc  
2732 Troost Ave  
Kansas City, MO 64101

Kansas City Regional Ctr  
821 Admiral Blvd  
Kansas City, MO 64101

Kansas City Welfare Rights  
1216 Brooklyn Ave  
Kansas City, MO 64101

Kendallwood Hospice  
811 N Woodbine Rd  
St Joseph, MO 64506

Lacomo Apartments South  
1400 Elm St  
Higginsville, MO 64037

Lee's Summit Social Svc  
108 SE 4th St  
Lees Summit, MO 64063

Lexington Head Start Ctr  
624 S 20th St  
Lexington, MO 64067

Linc Inc  
4012 Troost Ave  
Kansas City, MO 64101

Livingston County New  
Horizons  
920 Clinefelter St  
Chillicothe, MO 64601

Lupus Foundation Of America  
1012a Main St  
Grandview, MO 64030

March Of Dimes  
4050 Pennsylvania Ave # 141  
Kansas City, MO 64101

March Of Dimes  
1414 Mansfield Rd  
St Joseph, MO 64504

Mattie Rhodes Counseling &  
Art  
1740 Jefferson St  
Kansas City, MO 64101

Mattie Rhodes Northeast  
5001 Independence Ave  
Kansas City, MO 64101

Mc Cue-Parker Ctr  
3151 Olive St  
Kansas City, MO 64101

Meals On Wheels  
1806 W 11th St  
Sedalia, MO 65301

Meals On Wheels-  
Independence  
409 N Liberty St  
Independence, MO 65050

Medassist Inc  
8108 NW Harden Dr  
Kansas City, MO 64101

Metro Social Svc  
101 W Linwood Blvd  
Kansas City, MO 64101

Metropolitan Lutheran  
Ministry  
4545 Benton Blvd  
Kansas City, MO 64101

Metropolitan Lutheran  
Ministry  
3031 Holmes St  
Kansas City, MO 64101

Mid America Assistance  
1 W Armour Blvd  
Kansas City, MO 64101

Midland Empire Resources  
3715 Beck Rd # 403  
St Joseph, MO 64506

Midwest Bioethics Ctr  
1025 Jefferson St  
Kansas City, MO 64101

Misourri Valley Head Start  
868 S Brunswick Ave  
Marshall, MO 65340

Missouri Baptist Disaster Rlf  
225 Drake Rd  
Marshall, MO 65340

Missouri Family Svc  
525 Jules St  
St Joseph, MO 64501

Missouri Head Start Ctr  
Walnut Hills  
Carrollton, MO 64633

Missouri Protection &  
Advocacy  
3100 Main St # 305  
Kansas City, MO 64101

Missouri Valley Head Start Ctr  
1220 N Miami Ave  
Marshall, MO 65340

Missouri Valley Human Action  
201 E Franklin St # 18  
Richmond, MO 64085



Missouri Valley Human Corp  
802 State Route 13  
Lexington, MO 64067

Missouri Valley Human  
Resource  
330 E Gay St  
Warrensburg, MO 64093

Missouri Valley Human  
Resource  
606 E Benton St  
Carrollton, MO 64633

Missouri Valley Human  
Resource  
505 S Kentucky Ave # A  
Sedalia, MO 65301

Mocsa  
3217 Broadway St # 500  
Kansas City, MO 64101

Move Up  
3330 Troost Ave  
Kansas City, MO 64101

Mpact-Missouri Parents Act  
1 W Armour Blvd # 302  
Kansas City, MO 64101

Muscular Dystrophy Assn  
3800 S Elizabeth St  
Independence, MO 65050

Myasthenia Gravis Foundation  
2300 E Meyer Blvd  
Kansas City, MO 64101

Myasthenia Network  
2716 Southwest Trl  
St Joseph, MO 64506

National Federation-The Blind  
3821 E Truman Rd  
Kansas City, MO 64101

National Rural Health Assn  
1 W Armour Blvd # 203  
Kansas City, MO 64101

Native American Health  
6025 Prospect Ave  
Kansas City, MO 64101

New Life Evangelistic Ctr  
609 Forest Ave  
Kansas City, MO 64101

Northwest Missouri  
Community  
1203 N 6th St  
St Joseph, MO 64501

Odessa Community Svc  
212 S 2nd St  
Odessa, MO 64076

Old Northeast Inc  
6612 Independence Ave  
Kansas City, MO 64101

Open Door Benevolent Mnstrs  
111 W 6th St  
Sedalia, MO 65301

Open Door Food Kitchen  
510 Edmond St  
St Joseph, MO 64501

Open Door Food Kitchen  
510 Edmond St  
St Joseph, MO 64501

Open Options Inc  
3217 Broadway St  
Kansas City, MO 64101

Osalen Services  
1734 E 63rd St # 448  
Kansas City, MO 64101

Outreach Centers  
505 S Lexington St  
Harrisonville, MO 64701

Ozanam Pathways Program  
3632 Wyandotte St  
Kansas City, MO 64101

Palestine Neighborhood Dev  
3449 Indiana Ave  
Kansas City, MO 64101

Palestine Outreach Ctr  
3100 E 31st St  
Kansas City, MO 64101

Paraclete Manor Social Svc  
4725 Prospect Ave  
Kansas City, MO 64101

Parents As Teachers  
202 N Hillcrest St  
Maysville, MO 64469

Pathways Community  
Behavioral  
204 E Market St  
Warrensburg, MO 64093

Pathways Community  
Behavioral  
204 E Market St  
Warrensburg, MO 64093

Pathways Supports Inc  
5120 Blue Ridge Blvd  
Raytown, MO 64129

Paws With A Cause  
2005 NW 9th St  
Blue Springs, MO 64014

People Helping People  
800 NE Tudor Rd  
Lees Summit, MO 64063

Pettis County Community  
515 S Kentucky Ave  
Sedalia, MO 65301

Pettis County Health Ctr  
911 E 16th St  
Sedalia, MO 65301

Pickwick Plaza Apartments  
933 Mcgee St  
Kansas City, MO 64101

Platte House  
30 Orourke Dr  
Platte City, MO 64079

Pleasant Hill Head Start  
402 S State Route 7  
Pleasant Hill, MO 64080

Prison Patch  
1500 3rd St  
Chillicothe, MO 64601

Progressive Community Svc  
1025 N 22nd St  
St Joseph, MO 64506

Rainbow Center-  
Communicative  
3420 NW Kingsridge Dr  
Blue Springs, MO 64014

Rainbow Options  
405 NW 5th St  
Blue Springs, MO 64014

Rape Crisis Line  
3217 Broadway St  
Kansas City, MO 64101

Raymore Head Start  
303 S Washington St  
Raymore, MO 64083

Raytown Emergency  
Assistance  
7218 Maple Ave  
Raytown, MO 64129

Resource Development  
Institute  
601 Walnut St  
Kansas City, MO 64101

Restart Inc  
918 E 9th St  
Kansas City, MO 64101

Retired Senior Volunteer Prog  
206 S Baird St  
Clinton, MO 64745

Ronald Mc Donald House  
2501 Cherry St  
Kansas City, MO 64101

Rsvp  
1015 W Royle St  
Richmond, MO 64085

Safe Haven  
Chestview St  
Richmond, MO 64085

Safe Haven  
3100 NE 83rd St  
Kansas City, MO 64101

Salvation Army  
6111 E 129th St  
Grandview, MO 64030

Salvation Army  
207 W Main St  
Richmond, MO 64085

Salvation Army  
1310 E 10th St  
Kansas City, MO 64101

Salvation Army  
16200 E US Highway 40  
Kansas City, MO 64101

Salvation Army  
3013 E 9th St  
Kansas City, MO 64101

Salvation Army  
5100 E 24th St  
Kansas City, MO 64101

Salvation Army  
7014 N Park Ave  
Kansas City, MO 64101

Salvation Army  
101 W Linwood Blvd  
Kansas City, MO 64101

Salvation Army  
1110 E Truman Rd  
Kansas City, MO 64101

Salvation Army  
500 W 39th St  
Kansas City, MO 64101

Salvation Army  
6618 E Truman Rd  
Kansas City, MO 64101

Salvation Army  
618 S 6th St  
St Joseph, MO 64501

Salvation Army  
449 Elm St  
Chillicothe, MO 64601

Salvation Army  
14704 E Truman Rd  
Independence, MO 65050

Salvation Army Auto Donation  
1310 E 10th St  
Kansas City, MO 64101

Salvation Army Thrift Store  
1310 E 10th St  
Kansas City, MO 64101

Salvation Army Thrift Store  
810 N 22nd St  
St Joseph, MO 64506

Salvation Army Thrift Store  
606 Jackson St  
Chillicothe, MO 64601

Samaritan Center  
209 S Center St  
Clinton, MO 64745

Samuel G Smith Family Svc  
321 S Oak St  
Stanberry, MO 64489

Save Inc  
3000 Harrison St  
Kansas City, MO 64101

Second Harvest Food Bank  
915 Douglas St  
St Joseph, MO 64505

Senior Citizen's Ctr  
106 N Ohio  
King City, MO 64463

Seton Center  
2816 E 23rd St  
Kansas City, MO 64101

Share & Care Ctr  
1835 S 2nd St  
Clinton, MO 64745

Sickle Cell Disease Assn  
1734 E 63rd St # 600e  
Kansas City, MO 64101

Sids Resources Inc  
3822 Summit St  
Kansas City, MO 64101

Smith Family Svc  
321 S Oak St  
Stanberry, MO 64489

Social Services Dept Aging Div  
106 W Young Ave  
Warrensburg, MO 64093

Social Services Dept Aging Div  
106 W Young Ave  
Warrensburg, MO 64093

Special Neighbors Inc  
12200 E 32nd St S  
Independence, MO 65050

Special Neighbors Inc  
1217 W Truman Rd  
Independence, MO 65050

Specialized Support Svc  
2820 Faraon St  
St Joseph, MO 64501

Specialized Support Svc Inc  
6220 Blue Ridge Cut Off  
Raytown, MO 64129

St James Social Svc Agency  
3934 Troost Ave  
Kansas City, MO 64101

St Joseph State Hospital  
427 E Jackson St  
Chillicothe, MO 64601

St Monica Social Ministry  
1600 Paseo Blvd  
Kansas City, MO 64101

Stanberry Headstart  
811 N Willow St  
Stanberry, MO 64489

Startright Teen Mom's  
600 W Mechanic Ave  
Independence, MO 65050

Survival Adult Abuse Inc  
137 E Culton St  
Warrensburg, MO 64093

Swope Parkway Health Ctr  
3801 Blue Pkwy  
Kansas City, MO 64101

Triality Inc  
920 Kent St  
Liberty, MO 64068

Tri-County Health Dept  
302 N Park St  
Stanberry, MO 64489

Ucp Of Greater Kansas City  
3217 Broadway St # 100  
Kansas City, MO 64101

Ucp Of Greater Kansas City  
1044 Main St  
Kansas City, MO 64101

Ufww & Employers Food Trade  
301 E Armour Blvd # 302  
Kansas City, MO 64101

United Cerebral Palsy  
106 E 31st Ter  
Kansas City, MO 64101

United Cerebral Palsy  
3303 Frederick Ave  
St Joseph, MO 64506

United Services Comm Action  
3200 Wayne Ave  
Kansas City, MO 64101

United Services Comm Actn  
Agcy  
3675 S Noland Rd # 100  
Independence, MO 65050

United Services Community  
6323 Manchester Ave  
Kansas City, MO 64101

United Services Of Greater Kc  
412 Aller St  
Platte City, MO 64079

United Services Of Greater Kc  
235 Main St  
Platte City, MO 64079

United Svc Of Greater Kc  
218 South St # 209  
Excelsior Springs, MO 64024

United Way  
123 E Gay St  
Warrensburg, MO 64093

United Way  
1080 Washington St  
Kansas City, MO 64101

United Way  
3100 NE 83rd St  
Kansas City, MO 64101

United Way  
118 S 5th St  
St Joseph, MO 64501

United Way  
3210 S Lees Summit Rd  
Independence, MO 65050

United Way  
123 E 3rd St  
Sedalia, MO 65301

United Way  
102 E Arrow St  
Marshall, MO 65340

United Way Community  
Program  
1021 Pennsylvania Ave  
Kansas City, MO 64101

West Central Missouri  
124 Cunningham Pkwy  
Belton, MO 64012

West Central Missouri Action  
404 S Lincoln Rd  
Harrisonville, MO 64701

West Central Mo Community  
Actn  
1003 Clark St  
Clinton, MO 64745

West Central Mo Head Start  
1003 Clark St  
Clinton, MO 64745

West Central Mo Outreach Ctr  
1661 N 2nd St  
Clinton, MO 64745

Westport Allen Ctr  
4106 Central St  
Kansas City, MO 64101

Westport Cooperative Svc  
201 Westport Rd  
Kansas City, MO 64101

Westport Crime Prevention  
3215 Main St  
Kansas City, MO 64101

Westport Day Care  
500 W 39th St  
Kansas City, MO 64101

Whatsoever Community Ctr  
1201 Ewing Ave  
Kansas City, MO 64101

Whole Person  
411 E 23rd St S  
Independence, MO 65050

Whole Person Inc  
301 E Armour Blvd # 430  
Kansas City, MO 64101

Window  
2747 Penn St  
St Joseph, MO 64507

Women's Christian Assn  
8150 Wornall Rd  
Kansas City, MO 64101

Women's Employment Network  
1734 E 63rd St # 300  
Kansas City, MO 64101

Ymca  
1051 Washington St  
Kansas City, MO 64101

Ymca  
3800 E Linwood Blvd  
Kansas City, MO 64101

Ymca  
3100 Broadway St # 1020  
Kansas City, MO 64101

Ymca  
3100 NE 83rd St # 1501b  
Kansas City, MO 64101

Ymca  
10301 E State Route 350  
Raytown, MO 64129

Ymca  
9501 SE Hillyard Rd  
Easton, MO 64443

Ymca  
1725 Locust St  
Chillicothe, MO 64601

Ymca  
14001 E 32nd St S  
Independence, MO 65050

Ymca Of Blue Springs  
1300 SE Taylor Rd  
Blue Springs, MO 64014

Youth Volunteer Corps  
3100 Broadway St  
Kansas City, MO 64101

Ywca  
304 N 8th St  
St Joseph, MO 64501

ILECS with territory which falls within HAUW application territory

CenturyTel

SBC MO

Lathrop Telephone Co.

Green Hills Telephone Corp.

Sprint Missouri

Mid-Missouri Telephone Co.

Alma Telephone Co.

Citizens Telephone Co.

Cass County Telephone Co.

Mo-Kan Dial, Inc.

Craw-Kan Telephone Coop

Alltel Communications, Inc.

## **2003 United Way Member Agencies**

AIDS Council of Greater Kansas City

Alphapointe Association for the Blind

American Cancer Society

American Diabetes Association

American Heart Association, Greater Kansas City Division

American Red Cross, Greater Kansas City Chapter

American Red Cross, Wyandotte County Chapter

Andrew Drumm Institute

Associated Youth Services

Bethel Neighborhood Center

Big Brothers Big Sisters of Greater Kansas City

Boy Scouts of America, Heart of America Council

*Boys and Girls Clubs of Eastern Jackson County*

Boys and Girls Clubs of Greater Kansas City

Bristol Hill Evening Care Center

Cabot Westside Clinic

Camden Point Athletic Association

Camp Fire USA

Cancer Action, Inc.

CASA, Inc. (Johnson County Court Appointed Special Advocates)

CASA Project of Jackson County (Court Appointed Special Advocates)

Catholic Charities of Kansas City-St. Joseph

Catholic Charities-Catholic Community Services

Child Abuse Prevention Association

Children's Center for the Visually Impaired

Children's Mercy Hospital

Children's Place

Children's TLC

CLASP

Community Disability Network

Community Mediation Center

Community Services League

Compassionate Friends

Comprehensive Mental Health Services

Concerned Care

Crittenton

De La Salle Education Center

Della Lamb Community Services

Don Bosco Community Center

Duchesne Clinic

Economic Opportunity Foundation

El Centro, Inc.

Epilepsy Foundation for Heart of America

Family Literacy Center

Farley Athletic Association

Franklin Children's Center, Inc.

Genesis School

Gillis

Girl Scouts of Mid-Continent Council, Inc.



Good Samaritan Project

Grandview Assistance Program

Guadalupe Center, Inc.

Harvesters, The Community Food Network

Head Start of Shawnee Mission, Inc.

Health Partnership Clinic of Johnson County

Heart of America Family Services

Health Partnership Clinic of Johnson County

Helping Hand of Goodwill Industries

Hope Haven of Cass County

Hope House

I Can Ride

Independence Meals on Wheels

Jackson County 4-H/University Outreach & Extension

Jewish Community Center of Greater Kansas City (The)

Jewish Family & Children Services

Jewish Vocational Service

Johnson County Christmas Bureau

Johnson County Housing Coalition

Kansas Children's Service League

Kansas City Community Gardens, Inc.

Kansas City Free Health Clinic

Kansas City Neighborhood Alliance

Kansas Legal Services

Kaw Valley Center

KCK Huggers/Special Olympics

KCMC Child Development Corp./Carver Center

KEYS Youth Services, Inc.

Lee's Summit Cares

Lee's Summit Social Services

Lee's Summit Underwater Rescue & Recovery

Legal Aid of Western Missouri

Lifeskills Management Center

Marillac

Maternal & Child Health Coalition of Greater Kansas City

Mattie Rhodes Counseling & Art Center

Mental Health Association of the Heartland

Metropolitan Council on Child Care

Metropolitan Lutheran Ministry

Metropolitan Organization to Counter Sexual Assault (MOCSA)

Mid America Assistance Coalition, Inc.

Midwest WholeChild Development Group

Minute Circle Friendly House

Missouri Association for Social Welfare

Move Up

Mt. Carmel Community Outreach Ministries

Myasthenia Gravis Association

National Council on Alcoholism & Drug Dependency, Kansas City Area

National Kidney Foundation of Kansas and Western Missouri

NEWHOUSE

Niles Home for Children

Northland Family Counseling Center

Northwest Communities Development Corporation

Nutra-Net, Inc.

Olathe Meals-On-Wheels

Operation Breakthrough

Ozanam

Partnership for Children

Platte Senior Services, Inc.

Rainbow Center for Communicative Disorders

Raytown Emergency Assistance Program

Rehabilitation Institute

Renaissance West, Inc.

reStart, Inc.

Ruby Avenue Community Services

Rose Brooks Center

Safehome, Inc.

The Salvation Army

The Salvation Army/Crossroads

The Salvation Army (Johnson County)

The Salvation Army (Wyandotte County)

Samuel U. Rodgers Community Health Center, Inc.

Shepherd's Center of Raytown

Shepherd's Center of the Northland

Sherwood Center for the Exceptional Child

**Spofford**

Stop Violence Coalition, Inc.

**Sunflower House**

**Sunshine Center School**

Swope Parkway Health Center (includes Northland Health Clinic)

Swope Ridge Geriatric Center

**Synergy Services/Safehaven**

TLC for Children and Families

TMC Behavioral Health Network

TNC Community

Tri-County Mental Health Services

Turner House, Inc.

**UCP of Greater Kansas City**

**United Community Services of Johnson County**

United Inner City Services

**United Services Community Action Agency**

Urban League of Greater Kansas City, Missouri, Inc.

Vaughn Trent Community Services

Visiting Nurse Association Corporation

Volunteer Center of Johnson County

West Central Missouri Community Action Agency

Whatsoever Community Center

Whole Person, The

Women's Employment Network

Working Families' Friend

Wyandot Center for Behavioral Healthcare

Young Men's Christian Association of Greater Kansas City (YMCA)

Young Women's Christian Association of Wyandotte County

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\* COMMUNITY HEALTH CHARITIES ORGANIZATIONS - RECEIVE DESIGNATED FUNDS ONLY:

Community Health Charities of Kansas and Missouri\*

Alliance for Epilepsy Research\*

Alliance for the Mentally Ill of Greater Kansas City\*

Alzheimer's Association, Heartland Chapter\*

America Society of Lymphology\*

American Lung Association of Kansas\*

American Lung Association of Western Missouri\*

American Stroke Foundation\*

Amyotrophic Lateral Sclerosis Association, Keith Worthington Chapter\*

Arthritis Foundation, Western Missouri - Kansas City Chapter\*

Asthma and Allergy Foundation of America\*

Brain Injury Association of Kansas and Greater Kansas City\*

Easter Seals, Kansas City Region\*

Fibromyalgia Coalition International\*

Heart of America Bone Marrow Donor Registry, Inc.\*

Joshua Child and Family Development Center\*

Juvenile Diabetes Research Foundation International/Kansas City Chapter\*

Kansas City Hospice\*

Leukemia Society of America, Mid-America Chapter\*

Lupus Foundation of America Inc., Kansas City Chapter\*

*March of Dimes, Kansas and Western Missouri Chapter\**

*Midwest Christian Counseling Center\**

*Midwest Ear Institute\**

*Missouri Hospice Organization\**

*NAMI of Greater Kansas City*

*National Multiple Sclerosis Society, Mid-America Chapter\**

*Northland Therapeutic Riding Center\**

*Nova Center\**

*Parkinson's Disease Association of Greater KC\**

*Sickle Cell Disease Association of America, Kansas City Chapter/Uriel E. Owens Chapter\**

*Sudden Infant Death Syndrome Resources, Inc.\**

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**OTHER AREA UNITED WAYS:**

**Bi-County United Way of Cass & Jackson Counties**

**Northland United Way Services**

**United Way of Johnson County**

**United Way of Wyandotte County**

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**HOME**

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