

STATE OF

NEBRASKA

United States of America,
State of Nebraska } ss.



Department of State
Lincoln, Nebraska

I, John A. Gale, Secretary of State of Nebraska do hereby certify;

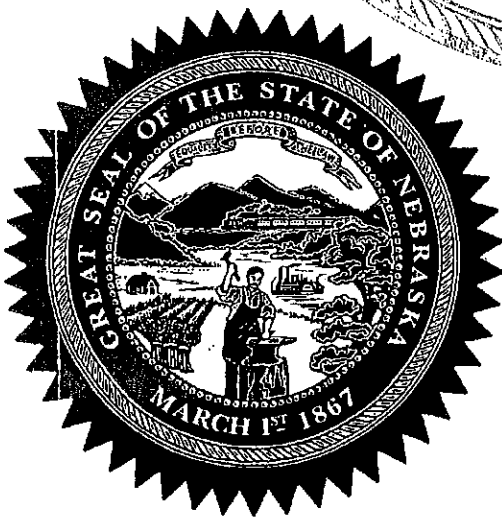
THE HAMILTON TELEPHONE COMPANY

was duly incorporated under the laws of this state on June 11, 1901
and do further certify that no occupation taxes assessed are unpaid
and no biennial reports are delinquent; articles of dissolution have not
been filed and said corporation is in existence as of the date of this
certificate.

In Testimony Whereof

I have hereunto set my hand and
affixed the Great Seal of the State
of Nebraska on March 7, 2012.

John A. Gale
SECRETARY OF STATE



This certificate is not to be construed as an endorsement,
recommendation, or notice of approval of the entity's
financial condition or business activities and practices.

STATE OF MISSOURI



Robin Carnahan
Secretary of State

CERTIFICATE OF AUTHORITY

WHEREAS,

THE HAMILTON TELEPHONE COMPANY
F01214857

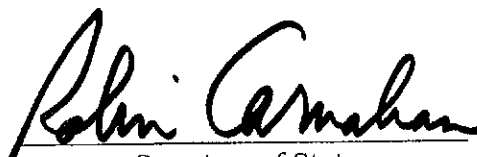
using in Missouri the name

THE HAMILTON TELEPHONE COMPANY

has complied with the General and Business Corporation Law which governs Foreign Corporations; by filing in the office of the Secretary of State of Missouri authenticated evidence of its incorporation and good standing under the Laws of the State of Nebraska.

NOW, THEREFORE, I, ROBIN CARNAHAN, Secretary of State of the State of Missouri, do hereby certify that said corporation is from this date duly authorized to transact business in this State, and is entitled to all rights and privileges granted to Foreign Corporations under the General and Business Corporation Law of Missouri.

IN TESTIMONY WHEREOF, I hereunto
set my hand and cause to be affixed the
GREAT SEAL of the State of Missouri.
Done at the City of Jefferson, this
19th day of March, 2012.


Secretary of State



Appendix C – Managerial and Technical Information

Hamilton Relay is managed to ensure that every employee has the necessary skills to perform their job in a manner that exceeds relay requirements and meets the high quality standards set by Hamilton. Hamilton's size ensures that senior management will be involved in all phases of the management of Relay Missouri.

Following is a list of the senior management personnel who will be involved with the operation of Relay Missouri.

Phillip C. Nelson	President of The Hamilton Telephone Company Chief Operating Officer
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Phil Nelson is the president and one of the owners of Hamilton Telecommunications. He has been closely involved in the development of Hamilton Relay and continues to monitor its operations. Mr. Nelson perpetuates an open channel of communication with employees and each state's regulatory bodies concerning the ongoing operation of each relay service. Mr. Nelson, a graduate of the University of Nebraska, has been with Hamilton Telecommunications since 1967, serving as Hamilton's President since 1985.

John Nelson	Vice President of Hamilton Telecommunications President of Hamilton Relay, Inc. Planning and coordination for relay service.
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In 1998, John Nelson returned to Hamilton Telecommunications from a position as System Administrator in Breckenridge, Colorado. Mr. Nelson has extensive experience in the support and maintenance of telecommunications equipment, along with strong skills in software development and troubleshooting. Mr. Nelson was the on-site technical backbone of the Louisiana Relay Center for four years before moving to Aurora, Nebraska where he joined Hamilton's Senior Management team in May, 2002. An active board member and Vice President for Hamilton's parent company, Mr. Nelson holds overall responsibility for relay at the senior management level. In addition he provides support and direction to members of the Hamilton management team and to members of technical staff.

Appendix C – Managerial and Technical Information

(continued)

Gary Warren President of Services Corporation
Oversees all aspects of services and corporate development.

Gary Warren assists in the general management of Hamilton Telecommunications with a particular emphasis in development of new projects. Mr. Warren, a University of Nebraska Law School graduate, has been at Hamilton since 1988. He has served on several relay industry teams on a national basis, including the TRS Coin-Sent-Paid team, and completed eight years of service on the National Exchange Carrier Association (NECA) Relay Advisory Council, the last two years of which he served as chairman. With a past capacity for overall responsibility of relay, Hamilton continues to employ Mr. Warren's expertise in the relay industry.

Dixie Ziegler Vice President of Relay Services
Oversees all aspects of Relay Services and manages relay operations. Primary contact throughout the relay contract.

Dixie Ziegler is Hamilton's Vice President of Relay Services. With the Company since 1994, Dixie has a strong background in communication and management. Ms. Ziegler is responsible for the start up of relay services, contract management, technical development, marketing and all operations. She represents Hamilton's relay service on a national level, analyzes potential markets for new and existing products and services, and delivers new products and services to the telecommunications marketplace. She was elected to serve a second term as a council member on the NECA Relay Advisory Council and was appointed by Chairman Powell to serve a second term as a member on the Consumer Advisory Committee (CAC) of the Federal Communications Commission. In addition, Ms. Ziegler was selected by the Chair of the Consumer Advisory Committee to serve as the TRS Subcommittee Chair. Ms. Ziegler is a Dana College graduate with a Bachelor of Science degree in marketing and communications.