

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
Jefferson City

April 5, 1988

CASE NO. TA-88-218

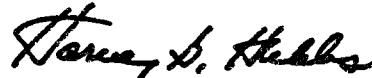
Jeffrey T. Smith, Patton, Boggs and Blow, 2550 M Street, N.W. Washington,  
D.C. 20037

James F. Bryan, Director, Telco & Regulatory Relations, Fourth Floor,  
6100 Executive Blvd., Rockville, MD 20852

Mark P. Johnson, Spencer, Fane Britt and Brown, 1400 Commerce Bank  
Building, 1000 Walnut Street, Kansas City, MO 64106-2140

Enclosed find certified copy of ORDER in the above-numbered case(s).

Sincerely,



Harvey G. Hubbs  
Secretary

uncertified copy:

Office of Public Counsel, P.O. Box 7800, Jefferson City, MO 65102  
To all telephone companies under the Public Service Commission's  
jurisdiction and all telecommunication applications pending.

Richard S. Brownlee, Attorney at Law, P.O. Box 1069, Jefferson City, MO 65102  
Lawrence Fogelson, Attorney at Law, Western Union Corporation, One Lake  
Street, Upper Saddle River, NJ 07458  
Patrick K. McMonigle, Attorney at Law, 4420 Madison Avenue, Kansas City  
Missouri 64111  
Steven J. Bratten, Attorney at Law, Hyder & Prenger, 202A East High  
Street, Jefferson City, MO 65101-3288  
W. Bevis Shock, Attorney at Law, 2115 S. Jefferson Avenue, St. Louis,  
Missouri, 63104  
Roy Morris, Deputy General Counsel, Allnet Communications Services, Inc.,  
1990 M Street, N.W., Suite 500, Washington, DC 20036  
Theodore C. White house, Willkie Farr & Gallagher, Three Lafayette  
Centre, 1155 21st Street, N.W., Washington, D.C. 20036  
Norman E. Beal, Hillix, Brewer, Hoffhaus, Whittaker, 27th Floor,  
Commerce Tower, P.O. Box 13367, Kansas City, MO 64199  
Philip R. Newmark, Attorney at Law, Suite 1910, 7777 Bonhomme, Clayton,  
Missouri, 63105  
Leland B. Curtis, Attorney at Law, 130 South Bemiston, Suite 200,  
Clayton, MO 63105  
C.K. Casteel, Jr., Senior Attorney, Southwest Division, 100 S. Fourth  
Street, Suite 1200, St. Louis, MO 63102  
Paul S. DeFord, Lathrop Koontz and Norquist, 2345 Grand Avenue, Suite 2600,  
Kansas City, MO 64108  
David C. Thompson, Owner, Thompson & Associates, 504 N.W. 88th Street,  
Kansas City, MO 64155  
Michael L. Ball, Donald Low & Eva Powers, Attorneys, 8140 Ward Parkway,  
Kansas City, MO 64114-2006  
Rochelle S. Hall, Bryan, Cave, McPheeters & McRoberts, 500 North  
Broadway, St. Louis, MO 63102  
Jeffrey T. Smith, Patton Boggs and Blow, 2550 M Street, N.W., Washington  
D.C. 20037  
Janet L. Madden, Attorney at Law, 8182 Maryland Avenue, 15th Floor,  
St. Louis, MO 63105  
Peter A. Fanchi, Attorney at Law, Thompson & Mitchell, One Mercantile  
Center, St. Louis, MO 63101

SERVICE -> T  
REVENUE CLASS -> A

ALTEL MISSOURI, INC.  
MART BUILDING BOX 2177  
LITTLE ROCK AR 72203

AT&T COMMUNICATIONS OF THE SOUTHWEST  
1100 W. 11TH ST. BOX 2433  
KANSAS CITY MO 64105

BOURBEUSE TELEPHONE COMPANY  
94 NO CLARK  
SULLIVAN MO 63080

CHARITON VALLEY TELEPHONE CORP  
PO BOX 407  
BUCKLIN MO 64631

CITIZENS TELEPHONE COMPANY OF MISSOURI  
1905 WALNUT PO BOX 737  
HIGGINSVILLE MO 64037

CONTEL OF MISSOURI, INC.  
PO BOX 307 1700 CONTINENTAL  
WENTZVILLE MO 63385

CONTEL SYSTEM OF MISSOURI  
PO BOX 307 1700 CONTINENTAL  
WENTZVILLE MO 63385

CONTINENTAL TELEPHONE COMPANY OF AR.  
PO BOX 307 1700 CONTINENTAL  
WENTZVILLE MO 63385

CONTINENTAL TELEPHONE COMPANY OF IOWA  
PO BOX 307 1700 CONTINENTAL  
WENTZVILLE MO 63385

CRAW-KAN TELEPHONE COOPERATIVE ASSOCI  
118 NORTH SUMMIT PO BOX 100  
GIRARD KS 66743

EASTERN MISSOURI TELEPHONE CO  
PO BOX 100, 1705 S. LILLIAN  
SOLIVAR MO 65613

ELLINGTON TELEPHONE COMPANY  
PO BOX 410 201 COLLEGE AVE  
ELLINGTON MO 63638

FIDELITY TELEPHONE COMPANY  
64 NORTH CLARK AVENUE  
SULLIVAN MO 63080

GOODMAN TELEPHONE COMPANY INC  
105 FIRST STREET  
GOODMAN MO 64643

GRANBY TELEPHONE COMPANY  
BOX 200  
GRANBY MO 64644

GRAND RIVER MUTUAL TELEPHONE CORP  
1001 KENTUCKY AVENUE  
PRINCETON MO 64673

GREEN HILLS TELEPHONE CORP  
PO BOX 186  
BRECKENRIDGE MO 64625

GTE NORTH INCORPORATED  
11 ELEVENTH AVENUE  
GRINNELL IA 50112

IAMO TELEPHONE COMPANY  
PO BOX 368  
COIN IA 51636

K L M TELEPHONE COMPANY  
PO BOX 30  
RICH HILL MO 64779

KINGDOM TELEPHONE COMPANY  
AUXVASSE MO 65231

LATHROP TELEPHONE COMPANY  
1001 KENTUCKY ST., PO BOX 1187  
PRINCETON MO 64673

LE-RU TELEPHONE CO INC  
PO BOX 147  
STELLA MO 64667

MARK TWAIN RURAL TELEPHONE COMPANY  
PO BOX 68  
HURDLAND MO 63547

MCDONALD COUNTY TELEPHONE COMPANY  
P. O. BOX 207  
PINEVILLE MO 64856

MID-MISSOURI TELEPHONE COMPANY  
PO BOX 28 216 ROE ST  
PILOT GROVE MO 65276

MISSOURI TELEPHONE COMPANY  
PO BOX 180, 1705 S. LILLIAN  
SOLIVAR MO 65613

NORTHEAST MISSOURI RURAL TELEPHONE CO  
ROUTE THREE  
GREEN CITY MO 63546

OREGON FARMERS MUTUAL TELEPHONE CO  
OREGON MO 64473

ROCK PORT TELEPHONE COMPANY  
187 OPP STREET  
ROCK PORT MO 64482

SENECA TELEPHONE COMPANY  
PO BOX 320  
SENECA MO 64868

SOUTHWESTERN BELL TELEPHONE CO  
100 N TUCKER, RM 1118  
ST LOUIS MO 63101

STEELVILLE TELEPHONE EXCHANGE INC  
PO BOX 370  
STEELVILLE MO 65565

STOUTLAND TELEPHONE COMPANY  
204 N. INDIANA ST, PO BOX 88  
ROACHDALE IN 46172

UNITED TELEPHONE CO OF MISSOURI  
GENERAL ACCT'G. 5454 W. 110TH  
OVERLAND PARK KS 66211

WEBSTER COUNTY TELEPHONE COMPANY  
BOX 307  
WENTZVILLE MO 63386

WESTERN UNION TELEGRAPH CO  
1 LAKE STREET  
UPPER SADDLE RIVER NJ 07458

SERVICE -> T  
REVENUE CLASS -> B

CHOCTAW TELEPHONE COMPANY  
PO BOX 62 221 WEST MAIN  
HALLTOWN MO 65664

HOLWAY TELEPHONE COMPANY  
PO BOX 4065 C/O CENTURY TELE  
MONROE LA 71211

MILLER TELEPHONE COMPANY  
BOX 7  
MILLER MO 65707

MO-KAN DIAL CO INC  
BOX 429, 112 S. BROADWAY  
LOUISBURG KS 66053

NEW LONDON TELEPHONE COMPANY  
RFD 1  
NEW LONDON MO 63459

ORCHARD FARM TELEPHONE COMPANY  
RT #1, BOX 263  
ST CHARLES MO 63301

WHEELING TELEPHONE COMPANY  
PO BOX 155  
BRECKENRIDGE MO 64625

SERVICE -> T  
REVENUE CLASS -> C

ALMA TELEPHONE COMPANY  
208 S. COUNTY ROAD  
ALMA MO 64001

FARBER TELEPHONE COMPANY  
MAIN & LINN  
FARBER MO 63346

NEW FLORENCE TELEPHONE COMPANY  
NEW FLORENCE MO 63363

SERVICE -> T  
REVENUE CLASS -> D

ALBERT COMMUNICATIONS SERVICE, INC.  
800 M. STREET, N. W.  
WASHINGTON DC 2

AMERICAN COMMUNICATIONS, INC.  
327 NORTH BROADWAY  
WICHITA KS 67202

EAGLE & WIRELESS COMMUNICATIONS, INC.  
1029 ALI VENUE  
VIENNA VA 22180

OLUMBIA TEL. INC.  
NE EAST BROADWAY  
OLUMBIA MO 65203

COM-LINK 21, INC.  
SUITE 220-635 MARYVILLE CTR DR  
ST. LOUIS MO 63141

COMMUNIGROUP OF K.C., INC.  
2503 FOXRIDGE DRIVE  
MISSION KS 66202

OMPUTE-A-CALL, INC.  
89 SOUTH AVENUE  
PRINGFIELD MO 65806

CONTACT AMERICA  
511 WASHINGTON STREET  
CHILLICOTHE MO 64601

DIAL U.S.  
1045 EAST TRAFFICWAY  
SPRINGFIELD MO 65802

IAL U.S.A.  
949 E. SUNSHINE 1-220  
PRINGFIELD MO 65804

DIRECTLINE AUSTIN, INC.  
300 SOUTH JEFFERSON, SUITE 512  
SPRINGFIELD MO 65809

ECONO-CALL, INC.  
204 SOUTH THIRD STREET  
BRANSON MO 65616

INTER-COMM TELEPHONE, INC.  
24 EAST 11TH STREET  
ANSAS CITY MO 64108

INTERNATIONAL TELECHARGE, INC.  
108 S. AKARD ST.  
DALLAS TX 75202

LDD, INC.  
324 BROADWAY - P.O. BOX 1608  
CAPE GIRARDEAU MO 63701

TS, INC.  
12 JOPLIN STREET  
OPLIN MO 64801

MCI TELECOMMUNICATIONS CORPORATION  
100 S. FOURTH ST., SUITE 1200  
ST LOUIS MO 63102

PEACE VALLEY TELEPHONE COMPANY  
PEACE VALLEY MO 65768

EPUBLIC TELCOM CORPORATION  
300 NORMAN CENTER DR, S 700  
LOOMINGTON MN 55437

SATELCO, INC.  
1 SATELCO PLAZA  
SAN ANTONIO TX 78205

TEL-CENTRAL OF JEFFERSON CITY, INC.  
130 EAST HIGH STREET  
JEFFERSON CITY MO 65101

ELECONNECT COMPANY  
65 50TH AVENUE, S.W.  
EDAR RAPIDS IA 52404

TRANSCALL AMERICA, INC.  
324 EAST 11TH STREET  
KANSAS CITY MO 64106

UNITED STATES TRANSMISSION SYSTEMS, I  
100 PLAZA DRIVE  
SECAUCUS NJ 07096

S SPRINT COMMUNICATIONS COMPANY  
330 SHAWNEE MISSION PARKWAY  
ESTWOOD KS 66205

VALU-LINE OF ST. JOSEPH, INC.  
202 NORTH 4TH STREET  
ST. JOSEPH MO 64501

WITEL NETWORK, INC.  
ONE WILLIAMS CTR.-PO BOX 21348  
TULSA OK 74121

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 5th  
day of April, 1988.

Case No. TA-88-218

In the matter of the application  
of American Operator Services, Inc.  
for a certificate of service authority  
to provide Intrastate Operator-Assisted  
Resold Telecommunications Services.

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ORDER AND NOTICE

On February 26, 1988, American Operator Services, Inc. (Applicant) filed an application with the Commission seeking authority to provide operator-assisted resale of intrastate telecommunications services in the State of Missouri.

This application is filed pursuant to Section 392.440, RSMo Supp. 1987, which provides that any company offering the resale of either local exchange or interexchange telecommunications service must first obtain a certificate of service authority. Section 392.440 further provides that the Commission shall approve such applications upon a showing of the Applicant and a finding by the Commission, after notice and hearing, that the grant of authority is in the public interest.

The Commission is of the opinion that proper parties should be given an opportunity to intervene in this matter. Applications to intervene shall be filed by the date set forth below with the Secretary of the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102 and copies sent to:

Mark P. Johnson, Esq.  
Spencer, Fane, Britt & Browne  
1400 Commerce Bank Building  
1000 Walnut Street  
Kansas City, Missouri 64106-2140

The Commission determines that the Secretary of the Commission shall send a copy of this Order to any person or entities known to the Telecommunications Department of the Public Service Commission to be rendering identical or similar

service within the State of Missouri, as well as to each telephone company rendering local exchange service and each provider of interexchange service within the State of Missouri. In addition, the Secretary shall send notice of this Order to the publisher of each newspaper located in the State as listed in the Newspaper Directory of the current Official Manual of the State of Missouri.

Any proper entity desiring to intervene in this proceeding shall file its application to intervene within thirty (30) days from the date of this Order.

The Commission determines that its Staff should be directed to inquire into Applicant's prior and proposed service offerings as to quality of service, customer relations, rates and billing process. Specifically, the Commission desires a report and recommendation from its Staff containing as a minimum information on:

1. Access to local emergency services for Applicant's end users;
2. Provision of notice to potential end users of the provider's name, rates and complaint procedures;
3. The procedure for billing end users including whether Applicant proposes to request the local exchange carrier to disconnect end users for nonpayment of AOS bills;
4. The proposed rates to be charged;
5. The manner of handling the end users' complaints; and
6. The quality of service the Applicant proposes to provide, such as the time necessary to process the end user's calls.

It is, therefore,

ORDERED: 1. That any interested party wishing to intervene or request a hearing in this case shall notify the Secretary of the Missouri Public Service Commission and the aforementioned party on or before the 5th day of May, 1988.

ORDERED: 2. That the Secretary of the Commission is directed hereby to send notice as stated herein.

ORDERED: 3. That the Commission's Staff is directed hereby to file its report and recommendation as to this application as outlined supra.

ORDERED: 4. That this Order shall become effective on the date hereof.

BY THE COMMISSION



Harvey G. Hubbs  
Secretary

(S E A L)

Steinmeier, Chm., Musgrave, Mueller,  
Hendren and Fischer, CC., Concur.

O'Donnell/Coffey

CASE NO.

TA-88-218

Chairman

Commissioner

Commissioner

Commissioner

Commissioner

3/1584c

A.A.

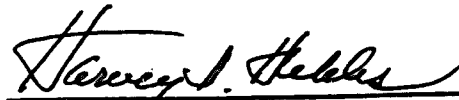
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STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of April, 1988.



Harvey G. Hubbs  
Secretary