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**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Keith Williams and Xenia Waymire,	)	
	)	
Complainants,	)	
	)	
v.	)	<u>Case No. EC-2000-19</u>
	)	
Union Electric Company, d/b/a AmerenUE,	)	
	)	
Respondent.	)	

**ORDER RESCHEDULING PREHEARING CONFERENCE**  
**AND REQUIRING FILING OF PROCEDURAL SCHEDULE**

Keith Williams and Xenia Waymire (Complainants) filed their formal complaint on July 7, 1999, seeking changes to billings for electrical services in 1998 and 1999, and in particular, seeking a reduction in any required deposit by respondent Union Electric Company, d/b/a AmerenUE (Ameren). Complainants stated that the deposits required are unreasonable and compromise their ability to retain service.

On July 21, 1999, the Commission issued its Notice of Complaint. On August 20, 1999, Ameren filed its answer, asserting that the billings and deposits in question were correct, were in compliance with the company's tariff and Commission rules, and that the company had acted prudently. On August 24, 1999, The Commission issued its Order Setting Prehearing Conference and Requiring Filing of Procedural Schedule. That order set a prehearing conference for September 17, 1999. An Order Changing Date of Prehearing Conference

was issued on September 3, 1999, and rescheduled the prehearing for September 23, 1999.

On September 22, 1999, Ameren's counsel contacted the Commission and indicated that Ameren had learned that Complainants had a new address and that Complainants asserted that they had not received notice for the prehearing conference scheduled for September 23, 1999. Ameren indicated no objection to rescheduling the prehearing conference. Therefore, the Commission will reschedule the prehearing conference.

In its filed answer, Ameren noted that due to the Complainants' relocation the specific account complained of had been credited properly and closed, and that it was no longer necessary to address any issues in the complaint. If this is the case, Complainants should promptly send a letter to the Secretary of the Commission dismissing their complaint.

In the event that Complainants do not voluntarily dismiss this case in a letter filed with the Secretary of the Commission, then a prehearing conference and procedural schedule are appropriate because this matter is at issue. The parties or their representatives should appear in person at the prehearing conference. The parties or their representatives should be prepared to discuss the nature of any discovery each will conduct and the time necessary to complete discovery and prepare for a hearing. The parties should be prepared to name all the witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; and the anticipated length of the hearing.

The parties or their representatives should also be prepared to discuss the current status of settlement negotiations. It is expected that the prehearing conference will provide an opportunity for the parties to further pursue settlement discussions.

The parties shall jointly file a proposed procedural schedule. The proposed procedural schedule shall establish dates for the close of discovery and the filing of a hearing memorandum. The hearing memorandum, in turn, shall succinctly set out the issues which the Commission must determine, the witnesses to be called on each day of hearing and the order thereof, and the page limitations of the post-hearing briefs as agreed by the parties. The proposed procedural schedule shall also establish dates for the hearing of this matter.

The Complainants are cautioned to apprise the Commission of any changes of address so long as this matter is pending. Further, the Complainants and Respondents are encouraged to discuss this matter to determine whether there is any basis for a compromise. Finally, Complainants are directed to contact the Commission should they decide to dismiss this matter voluntarily.

**IT IS THEREFORE ORDERED:**

1. That a prehearing conference shall be held on October 13, 1999, beginning at 10:00 a.m. The prehearing conference shall be held at the Commission's offices on the fifth floor of the Harry S Truman State Office Building, 301 West High Street, Jefferson City, Missouri. Anyone wishing to attend who has special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten (10) days before the prehearing

conference at: Consumer Services Hotline - 1-800-392-4211 or  
TDD Hotline - 1-800-829-7541.

2. That the parties shall jointly prepare and file a proposed  
procedural schedule no later than October 19, 1999.

3. That the records department shall use the following  
address for Keith Williams and Xenia Waymire:

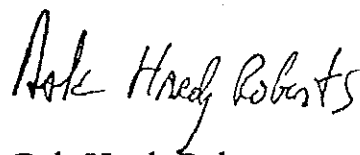
Xenia Waymire  
2286 Jackson Drive  
Arnold, Missouri 63010

4. That Keith Williams and Xenia Waymire may dismiss their  
complaint if the matters at issue have been resolved or the complaint  
abandoned by notifying the Secretary of the Commission in writing  
prior to the prehearing date at:

Dale Hardy Roberts, Secretary  
Missouri Public Service Commission  
Post Office Box 360  
Jefferson City, Missouri 65102

5. That this order shall become effective on October 5, 1999.

BY THE COMMISSION



Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge

( S E A L )

Keith Thornburg, Regulatory Law  
Judge, by delegation of authority  
pursuant to 4 CSR 240-2.120(1)  
(November 30, 1995) and  
Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri,  
on this 23rd day of September, 1999.

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COMMISSION COUNSEL  
PUBLIC SERVICE COMMISSION