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2. That the Staff of the Missouri Public Service Commission shall be available at the City Council Chambers in the City of Ozark, Missouri, starting at 5:00 p.m. on February 14, 2000, in order to answer questions from members of the public. At that time, Quail Run Water & Land Company shall have an opportunity, if it desires, to make an informational presentation or to answer questions or both.

3. That anyone wishing to attend who has special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least five (5) days before the local public hearing at: Consumer Services Hotline - 1-800-392-4211 or TDD Hotline - 1-800-829-7541.

4. That Quail Run Water & Land Company shall give notice of the date, time and location of the local public hearing, as well as the total amount and percentage of the proposed increase, to each affected customer, either by billing insert, billing imprint, or separate mailing, not later than 10 days before the date of the hearing. Each notice shall include the following information:

Office of the Public Counsel
Attn: Shannon Cook
P.O. Box 7800
Jefferson City, MO 65102
Phone: 573-751-1304
Fax: 573-751-5562
e-mail: mopco@mail.state.mo.us

Missouri Public Service Commission
Attn: Water & Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847

5. That the Commission's Public Information Office shall provide notice of the local public hearing to the newspapers serving the service area of Quail Run Water & Land Company, as shown in the *Official Manual of the State of Missouri*, as well as to other media serving that area, and request that the same be published seven and three days before the date set herein for the local public hearing.

6. That the notice referred to in Ordered Paragraphs 4 and 5, above, shall include the time of the informal Staff presentation as well as the local public hearing by the Commission.

7. That this order shall become effective on January 14, 2000.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Kevin A. Thompson, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to 4 CSR
240-2.120(1), (November 30, 1995)
and Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri,
on this 14th day of January, 2000.