


### Customer Bill Examples

Costs from the implementation of the MEEIA 2024-26 Plan are recovered through Rider – Energy Efficiency Investment Charge ("EEIC") and are specified in a line item on customers' energy statements. EEIC reflects costs incurred to provide customers with energy efficiency programs enabled by the Missouri Energy Efficiency Investment Act. This charge can fluctuate and will remain on the monthly energy statement beyond the implementation dates of the program. Below are examples of residential and business customer energy statements to illustrate placement.

### Residential Customer Sample Energy Statement



Ways to Reach Us

- Pay by phone: 1.866.268.3729
- Pay by mail: PO Box 88068, Chicago, IL 60680-1068
- Pay online or manage your account: AmerenMissouri.com
- Customer Service: 1.800.552.7583

SAMPLE OF RESIDENTIAL ENERGY STATEMENT

*FOCUSED ENERGY. For Life.*

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**Current Charge Detail for Statement 11/19/2020**

Winter Elec Energy Chg 0-750 kWh-Residential	\$60.30
Winter Elec Energy Chg > 750 kWh-Residential	\$4.90
Electric Customer Charge - Residential	\$9.06
Renewable Energy Adjustment	\$0.37
Fuel Adjustment Charge	\$1.59
<b>Energy Efficiency Investment Charge</b>	<b>\$3.32</b>
St. Louis City Municipal Charge - Service	\$3.18
<b>Amount Due</b>	<b>\$79.54</b>

**AMOUNT DUE \$79.54** ← Total Amount Due

**Due Date: 12/11/2020**

Account Number: 1234567890  
 Customer Name: JOHN DOE  
 Service Address: 1234 MAIN STREET

Previous Statement: \$49.13  
 Last Payment - 10/26/2020: \$49.13

Service

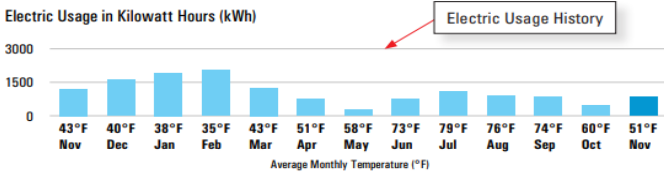
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**Electric Service from 10/18/2020 - 11/17/2020 30 Days**

Meter Number	Current Reading	Previous Reading	Current Usage	Reading Type
E 52680072	0111043	010202	841 kWh	Actual

**Electric Service Details November Statement**

Electric Usage in Kilowatt Hours (kWh)



Average Monthly Temperature (°F)

**Electric Usage Summary (kWh)**

So far this year, you're using **5.3% more** than last year

5.3%  
USAGE

2019	10,527 kWh
2020	11,080 kWh

Usage from Jan-Nov for 2019 & 2020

**Keep Warm And Get Cash Back**

Control your energy use and save with a new heat pump that keeps you warm in the winter and cool in the summer.

- Up to \$900 cash back on an air-source heat pump
- Up to \$1,800 cash back on a geothermal system

Start saving now. For more details, visit [AmerenMissouriSavings.com/Comfort](http://AmerenMissouriSavings.com/Comfort)

Energy Saving Tips

>> See reverse for messages



Check if you have address changes on back.

JOHN DOE  
 1234 MAIN STREET  
 ANYTOWN, USA 12345-6789

Please return this portion with your payment.

AMOUNT DUE	Due Date
\$79.54	December 11, 2020
Delinquent Amount After Due Date	Account Number
\$80.78	1234567890
Amount Enclosed: \$ <input style="width: 100px;" type="text"/>	

Remittance Address →

**AMEREN MISSOURI**  
 PO BOX 88068  
 CHICAGO IL 60680-1068

4220000 001666&031707 000&07&0 00079540 00079540

### Business Customer Sample Energy Statement



■ AmerenMissouri.com  
 ■ 1.877.426.3736  
 ■ PO Box 88068 Chicago, IL 60680-1068   
 Ameren payment processing center

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**Electric Service Details** Service from 03/15/2018 - 04/16/2018 (32 days)

**Electric Meter Read**

METER NUMBER	SERVICE FROM - TO	NO. DAYS	USAGE TYPE	READING TYPE	CURRENT READING	PREVIOUS READING	READING DIFFERENCE	MULTIPLIER	USAGE
75145508	03/15 - 04/16	32	Total kWh	Actual	2779.0000	2586.0000	193.0000	576.0000	111168.0000
75145508	03/15 - 04/16	32	Peak kW	Actual	0.6720	0.0000	0.6720	576.0000	387.0720

**Usage Summary**

Total kWh	111168.0000	Peak kW	387.1000
Total Billing Demand	387.1000	October Winter Base kW	316.8000
Winter Base Demand	316.8000	Base kWh Ratio	0.8183
Base kWh (HUD)	90969.0000	Seasonal kWh (HUD)	20199.0000

**Rate 3M Large General Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Seasonal Energy Charge	20,199.00	kWh	@ \$ 0.03890000	\$785.74
Demand Charge	387.10	kW	@ \$ 2.00000000	\$774.20
Base Energy Charge / Hours Used	47,520.00	kWh	@ \$ 0.06850000	\$3,160.08
Base Energy Charge / Hours Used	43,449.00	kWh	@ \$ 0.04940000	\$2,146.38
Customer Charge				\$95.07
Fuel Adjustment Charge	111,168.00	kWh	@ \$ 0.00027000	\$30.02
Energy Efficiency Program Charge	111,168.00	kWh	@ \$ 0.00020000	\$22.23
Energy Efficiency Investment Charge	111,168.00	kWh	@ \$ 0.00448600	\$498.70
<b>Total Service Amount</b>				<b>\$7,512.42</b>
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Missouri State Sales Tax	\$7,512.42		@ \$ 0.04225000	\$317.40
Missouri Local Sales Tax	\$7,512.42		@ \$ 0.05454000	\$409.73
St. Louis City Municipal Charge - Service	\$7,512.42		@ \$ 0.11111000	\$834.70
<b>Total Tax Related Charges</b>				<b>\$1,561.83</b>
<b>Total Electric Charges</b>				<b>\$9,074.25</b>

Questions? Contact Ameren Missouri at 1.877.426.3736 or visit AmerenMissouri.com.

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**Address Changes or Corrections**

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City, State, Zip \_\_\_\_\_  
 Phone Number \_\_\_\_\_

**AmerenMissouri.com/WaysToPay**

	<b>ONLINE</b> E-CHECK		<b>PHONE</b> 866.266.3729		<b>IN PERSON</b> FIND A PAY STATION AT AMERENMISSOURI.COM/ PAYSTATION
	<b>ONLINE</b> CREDIT CARD		<b>MAIL</b> STUB & CHECK		