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BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Keith Williams and Xenia Waymire,)	
)	
Complainants,)	
)	
v.)	<u>Case No. EC-2000-19</u>
)	
Union Electric Company, d/b/a AmerenUE,)	
)	
Respondent.)	

**ORDER SETTING PREHEARING CONFERENCE
AND REQUIRING FILING OF PROCEDURAL SCHEDULE**

Keith Williams and Xenia Waymire (Williams-Waymire), complainants, filed their formal complaint on July 7, 1999, seeking changes to billings for electrical services in 1998 and 1999, and in particular, seeking a reduction in any required deposit by respondent Union Electric Company, d/b/a AmerenUE (Ameren). Williams-Waymire stated that the deposits required are unreasonable and compromise their ability to retain service.

On July 21, 1999, the Commission issued its Notice of Complaint. On August 20, 1999, Ameren filed its answer, asserting that the billings and deposits in question were correct, were in compliance with the company's tariff and Commission rules, and that the company had acted prudently.

In addition, Ameren noted that the complainants had relocated and that the account complained of had been credited properly and closed and that it was no longer necessary to address any issues in

the complaint. If this is the case, complainants Williams-Waymire should promptly send a letter to the Secretary of the Commission dismissing their complaint.

In the event that Williams-Waymire do not voluntarily dismiss this case in a letter filed with the Secretary of the Commission, then a prehearing conference and procedural schedule are appropriate because this matter is at issue. The parties or their representatives should appear in person at the prehearing conference. The parties or their representatives should be prepared to discuss the nature of any discovery each will conduct and the time necessary to complete discovery and prepare for a hearing. The parties should be prepared to name all the witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; and the anticipated length of the hearing.

The parties or their representatives should also be prepared to discuss the current status of settlement negotiations. It is expected that the prehearing conference will provide an opportunity for the parties to further pursue settlement discussions.

The parties shall jointly file a proposed procedural schedule. The proposed procedural schedule shall establish dates for the close of discovery and the filing of a hearing memorandum. The hearing memorandum, in turn, shall succinctly set out the issues which the Commission must determine, the witnesses to be called on each day of hearing and the order thereof, and the page limitations of the post-hearing briefs as agreed by the parties. The proposed procedural schedule shall also establish dates for the hearing of this matter.

IT IS THEREFORE ORDERED:

1. That a prehearing conference shall be held on September 17, 1999, beginning at 10:00 a.m. The prehearing conference shall be held at the Commission's offices on the fifth floor of the Harry S Truman State Office Building, 301 West High Street, Jefferson City, Missouri. Anyone wishing to attend who has special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten (10) days before the prehearing conference at: Consumer Services Hotline - 1-800-392-4211 or TDD Hotline - 1-800-829-7541.

2. That the parties shall jointly prepare and file a proposed procedural schedule no later than September 24, 1999.

3. That Keith Williams and Xenia Waymire may dismiss their complaint if the matters at issue have been resolved by notifying the Secretary of the Commission in writing prior to the prehearing date at:

Dale Hardy Roberts, Secretary
Missouri Public Service Commission
Post Office Box 360
Jefferson City, Missouri 65102

4. That this order shall become effective on September 3, 1999.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Keith Thornburg, Regulatory Law
Judge, by delegation of authority
pursuant to 4 CSR 240-2.120(1)
(November 30, 1995) and
Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri,
on this 24th day of August, 1999.

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COUNSEL
PUBLIC SERVICE COMMISSION