

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 12th  
of October, 1999.

John McCullough, )  
 )  
 Complainant, )  
 )  
 v. ) Case No. GC-2000-197  
 )  
 Associated Natural Gas Company, )  
 a Division of Arkansas Western )  
 Gas Company, )  
 )  
 Respondent. )

ORDER OF DEFAULT

John McCullough filed a formal complaint with the Missouri Public Service Commission on August 30, 1999 against Associated Natural Gas Company, a Division of Arkansas Western Gas Company (ANG). Mr. McCullough alleges that ANG billed him \$13.70 for months in which he used no gas. Mr. McCullough's complaint also alleges that ANG told him that if he disconnected his service for the months that he did not use any gas, he would be charged a reconnect fee of \$37.50, plus \$13.70 for each month that he was disconnected. Mr. McCullough seeks relief from these charges.

On September 1, 1999, the Commission issued a Notice of Complaint to ANG by certified mail requiring ANG to answer within 30 days from the date of the notice (October 1, 1999). The Commission's records indicate

that ANG received the notice on September 7. Pursuant to 4 CSR 240-2.070(9) if the respondent in a complaint case fails to file an answer within the time period allowed, the respondent is in default and the allegations of the complaint are deemed admitted by the respondent. The Commission finds that ANG is in default and the allegations in the complaint are deemed admitted by ANG.

**IT IS THEREFORE ORDERED:**

1. That Associated Natural Gas Company, a Division of Arkansas Western Gas Company, is in default and that all allegations set forth in the complaint are deemed admitted.
2. That this order shall become effective on October 22, 1999.

**BY THE COMMISSION**



**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

( S E A L )

Lumpe, Ch., Crumpton, Murray,  
Schemenauer, and Drainer, CC., concur

Woodruff, Regulatory Law Judge

