STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 25th day of May, 2000.

Director of the Division of Manufactured Homes, Recreational Vehicles and Modular Units of the Public Service Commission,)))			
Complainant,)			
)	Case	No.	MC-2000-660
v.)			
Discount Manufactured Housing, Inc.,)			
Respondent.)			

MEDIATION REFERRAL ORDER

On May 17, 2000, Respondent filed its Request for Mediation. Complainant consented to mediation in a pleading also filed May 17, 2000.

IT IS THEREFORE ORDERED:

- 1. That this matter is referred to mediation.
- 2. That initial designated contacts for the mediation and subsequent matters are as follows:

COMPLAINANT:

Director of the Division
of Manufactured Homes,
Recreational Vehicles and
Modular Units
Public Service Commission
Post Office Box 360
Jefferson City, Missouri 65102-0360

RESPONDENT:

Daniel R. Carter

219 North Holden Street Warrensburg, Missouri 64093

MEDIATOR (S):

Jim Levin, Director, and [Law Student]

Center for Dispute Resolution

University of Missouri School of Law

206 Hulston Hall

Columbia, Missouri 65211

573/882-1630

573/882-3343 (fax)

COMMISSION:

Secretary

Missouri Public Service Commission

Post Office Box 360

Jefferson City, Missouri 65102-0360

- 3. That the Commission's Records Manager shall mail this Order to each party. The Records Manager shall mail this Order and copies of the Complaint, Respondent's Request for Mediation and Complaint's written consent to mediation to the Mediator.
- 4. That the Complainant and Respondent shall each individually contact the Mediator within 15 days of the effective date of this Order to obtain instructions from the Mediator, to review the Complaint and to schedule a MEDIATION CONFERENCE. Any mediation shall scheduled in the conference be Commission's offices Jefferson City, Missouri, or the offices of the mediator in Columbia, Missouri, unless the Mediator consents to a different location that is mutually agreed to by the parties.
- 5. That the process of mediation shall continue until the parties have reached a settlement, until any party is unwilling to proceed further, until the Mediator(s) determines that further efforts would be of no avail, or until the Commission remands this matter from mediation.

- 6. That the unexcused absence and failure of any party to attend any mediation conference will end the mediation process and cause a mandatory procedural schedule to be set by the Commission. Attendance will only be recognized if the party or representative attending has full authority to negotiate.
- 7. That the mediation process is voluntary and any party may notify the Secretary of the Commission by letter when the mediation process has ended.
- 8. That the mediation process is informal and any party may communicate with the Mediator individually without the presence of other parties. Information disclosed to the Mediator, including any settlement offer, is confidential and privileged and will not be disclosed to the Commission.
- 9. That each party shall advise the Commission in writing of the status of the mediation process by letter no later than the last day of each month beginning with the first full month after the effective date of this Mediation Referral Order.
- 10. Any proposed full or partial settlement agreement shall be in writing and shall be filed with the Secretary of the Commission for review and approval by the Commission. A settlement may be shielded from disclosure and filing with the Commission if the Commission is notified in writing that a settlement has been reached and the case is voluntarily dismissed.

11. This order shall become effective on June 6, 2000.

BY THE COMMISSION

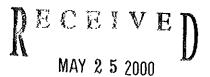
Lake Hred Roberts

Dale Hardy Roberts Secretary/Chief Regulatory Law Judge

(SEAL)

Lumpe, Ch., Crumpton, and Drainer, CC., concur Murray and Schemenauer, CC., absent

Hopkins, Senior Regulatory Law Judge



COMMISSION COUNSEL PUBLIC SERVICE COMMISSION