

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 25th
day of May, 2000.

Director of the Division of Manufactured)	
Homes, Recreational Vehicles and Modular)	
Units of the Public Service Commission,)	
)	
Complainant,)	
)	<u>Case No. MC-2000-660</u>
v.)	
)	
Discount Manufactured Housing, Inc.,)	
)	
Respondent.)	

MEDIATION REFERRAL ORDER

On May 17, 2000, Respondent filed its Request for Mediation.
Complainant consented to mediation in a pleading also filed May 17,
2000.

IT IS THEREFORE ORDERED:

1. That this matter is referred to mediation.
2. That initial designated contacts for the mediation and
subsequent matters are as follows:

COMPLAINANT:	Director of the Division of Manufactured Homes, Recreational Vehicles and Modular Units Public Service Commission Post Office Box 360 Jefferson City, Missouri 65102-0360
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RESPONDENT: Daniel R. Carter
219 North Holden Street
Warrensburg, Missouri 64093

MEDIATOR(S): Jim Levin, Director, and [Law Student]
Center for Dispute Resolution
University of Missouri School of Law
206 Hulston Hall
Columbia, Missouri 65211
573/882-1630
573/882-3343 (fax)

COMMISSION: Secretary
Missouri Public Service Commission
Post Office Box 360
Jefferson City, Missouri 65102-0360

3. That the Commission's Records Manager shall mail this Order to each party. The Records Manager shall mail this Order and copies of the Complaint, Respondent's Request for Mediation and Complaint's written consent to mediation to the Mediator.

4. That the Complainant and Respondent shall each individually contact the Mediator within 15 days of the effective date of this Order to obtain instructions from the Mediator, to review the Complaint and to schedule a MEDIATION CONFERENCE. Any mediation conference shall be scheduled in the Commission's offices in Jefferson City, Missouri, or the offices of the mediator in Columbia, Missouri, unless the Mediator consents to a different location that is mutually agreed to by the parties.

5. That the process of mediation shall continue until the parties have reached a settlement, until any party is unwilling to proceed further, until the Mediator(s) determines that further efforts would be of no avail, or until the Commission remands this matter from mediation.

6. That the unexcused absence and failure of any party to attend any mediation conference will end the mediation process and cause a mandatory procedural schedule to be set by the Commission. Attendance will only be recognized if the party or representative attending has full authority to negotiate.

7. That the mediation process is voluntary and any party may notify the Secretary of the Commission by letter when the mediation process has ended.

8. That the mediation process is informal and any party may communicate with the Mediator individually without the presence of other parties. Information disclosed to the Mediator, including any settlement offer, is confidential and privileged and will not be disclosed to the Commission.

9. That each party shall advise the Commission in writing of the status of the mediation process by letter no later than the last day of each month beginning with the first full month after the effective date of this Mediation Referral Order.

10. Any proposed full or partial settlement agreement shall be in writing and shall be filed with the Secretary of the Commission for review and approval by the Commission. A settlement may be shielded from disclosure and filing with the Commission if the Commission is notified in writing that a settlement has been reached and the case is voluntarily dismissed.

11. This order shall become effective on June 6, 2000.

BY THE COMMISSION

Dale Hardy Roberts

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Lumpe, Ch., Crumpton, and Drainer, CC., concur
Murray and Schemenauer, CC., absent

Hopkins, Senior Regulatory Law Judge

RECEIVED

MAY 25 2000

COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION