

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

David A. Turner and Michele R. Turner,	)	
	)	
Complainants,	)	
	)	
v.	)	<u>Case No. WC-2000-474</u>
	)	
Warren County Water and Sewer Company,	)	
	)	
Respondent.	)	

ORDER DIRECTING FILING OF STAFF REPORT

David A. Turner and Michele R. Turner filed a formal complaint with the Missouri Public Service Commission (Commission) on February 2, 2000, against Warren County Water and Sewer Co., Inc. (Respondent). On February 15, 2000, the Commission issued a Notice of Complaint to the Respondent by certified mail requiring the Respondent to answer by March 16, 2000. Respondent failed to file an answer within thirty days and the Commission issued its Order of Default on March 30, 2000.

The complaint describes numerous problems the Complainants have had with installation and operation of the sewage system purchased from the Respondent. The allegations of the complaint were deemed admitted by the Commission's Order of Default issued on March 30, 2000. The Commission directs the Staff of the Missouri Public Service Commission to review the complaint, investigate any further necessary details and

report to the Commission any violations of statutes or regulations by the Respondent.

IT IS THEREFORE ORDERED:

1. That the Staff of the Missouri Public Service Commission shall conduct its own investigation, and report to the Commission any violations of statute or rule by Warren County Water and Sewer Company in relationship to the allegations of the complaint filed by David A. Turner and Michele R. Turner on February 2, 2000.

2. That the Staff of the Missouri Public Service Commission shall file its report with the Commission no later than 3 p.m. on July 24, 2000.

3. That this order shall become effective on June 19, 2000.

BY THE COMMISSION



Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

(S E A L)

Shelly A. Register, Regulatory Law Judge, by delegation of authority pursuant to 4 CSR 240-2.120(1), (November 30, 1995) and Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri, on this 8th day of June, 2000.

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COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION