

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
May 31, 2000**

CASE NO: TD-2000-554

Office of the Public Counsel
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General Counsel
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James M. Fischer, P.C.
101 West McCarty, Suite 215
Jefferson City, MO 65101

Al Mokry, President
Long Distance Network Operator Service,
Inc. d/b/a Assisted Operator Service, Inc.
2400 Lakeside Blvd., Suite 450
Richardson, TX 75082

Enclosed find certified copy of an ORDER the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, flowing style.

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Cancellation of)	
the Certificate of Service Authority)	<u>Case No. TD-2000-554</u>
and Accompanying Tariff for Assisted)	
Operator Services, Inc.)	

ORDER DIRECTING FILING

On March 9, 2000, the Staff of the Missouri Public Service Commission (Staff) filed a motion asking the Commission to cancel the certificate of authority and accompanying tariff of Assisted Operator Services, Inc. (AOSI). AOSI was originally granted a certificate of service authority by the Commission to provide intrastate interexchange telecommunications services on May 21, 1993, in case number TA-93-235.

In support of its motion, Staff states that AOSI did not file an annual report for 1998, as required by Sections 392.210 and 392.390.1, RSMo 1994, and that the company's 1999 annual report form was returned by the post office as undeliverable. Staff further states that it was informed by the Missouri Secretary of State's Office that AOSI was administratively dissolved on May 27, 1994, for failure to file an annual report. Staff argues that AOSI has violated the terms of its certificate by its failure to keep the Commission informed of its current address and telephone number and by its failure to file annual reports as required by law.

Staff states that the Commission has authority to cancel a telecommunications corporation's certificate pursuant to Section 392.410.5, RSMo Supp. 1999:

Any certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.

Staff's motion includes a certificate of service that recites that a copy of the motion was mailed or hand-delivered, on March 9, 2000, to AOSI's president at an address in Richardson, Texas, and to AOSI's attorney in Jefferson City, Missouri. The file includes no indication as to whether or not any copy was ever received, or whether any copy was returned by the post office as undeliverable. The Commission concludes that the record does not show that sufficient notice has been given to AOSI to permit the Commission to exercise its authority under Section 392.410.5, RSMo Supp. 1999.

IT IS THEREFORE ORDERED:

1. That the Staff of the Missouri Public Service Commission shall give notice of its Motion to Cancel Certificate of Service Authority and Accompanying Tariff by mailing a copy thereof to Assisted Operator Services, Inc., and its attorney of record by certified United States Mail, return receipt requested, and shall file its pleading in this case advising the Commission whether the same was delivered or was returned. The Staff shall further advise Assisted Operator Services, Inc., in its cover letter that Commission rules require that a response be filed within ten days.

2. That this order shall become effective on May 31, 2000.

BY THE COMMISSION

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Vicky Ruth, Regulatory Law Judge,
by delegation of authority pursuant
to 4 CSR 240-2.120(1), (November 30,
1995) and Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri,
on this 31st day of May, 2000.

**STATE OF MISSOURI
OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 31st day of May 2000.



A handwritten signature in dark ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge