

APPENDIX CUSTOMIZED ROUTING-RESALE

This Appendix to Attachment 1: Resale contains provisions concerning customized routing of Directory Assistance, Operator Services and related Resale services.

1. CUSTOMIZED ROUTING OF CLEC DIRECTORY ASSISTANCE AND OPERATOR SERVICES

- 1.1 Where CLEC purchases Resale services, and elects to provide Directory Assistance and Operator Services to its Customers through its own Directory Assistance and Operator Services platforms, SBC MISSOURI will provide the functionality and features required to route all calls from CLEC Customers for Directory Assistance and Operator Services calls (1+411, 0+411, 0- and 0+ Local) to the CLEC designated trunks for the provision of CLEC Directory Assistance and Operator Services, in accordance with Section 1.2 of this Appendix.
- 1.2 Customized routing of Directory Assistance and Operator Services on those SBC MISSOURI switches with existing capabilities and capacity (e.g., by utilizing line class code or similar method) will be provided starting March 1, 1997, and implementation will be completed on all such switches by June 30, 1997. For those switches that lack the existing capability and/or capacity to support customized routing, SBC MISSOURI will develop alternative method(s) (e.g., AIN based method) of providing customized routing of Directory Assistance and Operator Services. SBC MISSOURI will complete implementation of said alternative method(s) by December 31, 1997. The schedule for development of alternative method(s) is dependent upon the ability of SBC MISSOURI's vendor to meet its current commitment; however, SBC MISSOURI will use its best efforts to manage the vendor to meet said date.
- 1.3 SBC MISSOURI is free to choose the methodology deployed in SBC MISSOURI's network to perform customized routing of Directory Assistance and Operator Services.
- 1.4 SBC MISSOURI will make available to CLEC the ability to route Directory Assistance and Operator Services calls dialed by CLEC Customers directly to the CLEC Directory Assistance and Operator Services platform.
- 1.5 SBC MISSOURI will provide the functionality and features within its local circuit switch (LS) providing the resold local service to route CLEC customer-dialed Directory Assistance local calls to CLEC designated trunks via Feature Group C signaling or as the Parties may otherwise agree, for direct-dialed calls (e.g., sent paid).
- 1.6 SBC MISSOURI will provide the functionality and features within its LS to route CLEC customer dialed 0/0+ local and IntraLATA calls to the CLEC designated trunks via Feature Group C signaling.
- 1.7 The Parties agree that, in the event of an emergency wherein a CLEC customer must reach a non-CLEC customer that has a non-published telephone number, the CLEC operator will contact SBC MISSOURI's operator and request the assistance of a supervisor as is done by SBC MISSOURI's operators.
- 1.8 SBC MISSOURI will provide the functionality and features within its LS providing the resold local service to route CLEC customer dialed 0- and 0+ local calls to the CLEC designated trunks via Modified Operator Signaling Services (MOSS) Feature Group C signaling. In all cases, SBC MISSOURI will provide post-dial delay at least equal to that provided by SBC MISSOURI for its end user Customers.
- 1.9 SBC MISSOURI will forward with all Directory Assistance and Operator Services calls from CLEC Customers all appropriate line data required by CLEC to identify the type of line. Such data shall include, but not be limited to, originating line number, 10 digits, line class code, and any other data elements required to allow CLEC to appropriately identify the originating line for purposes of call handling and recording.
- 1.10 All direct routing capabilities described herein will permit CLEC Customers to dial the same telephone numbers for CLEC Directory Assistance and Operator Services that similarly-situated SBC MISSOURI Customers dial for reaching equivalent SBC MISSOURI services.
- 1.11 The prices, terms and conditions for the provision of customized routing are contained Attachment 6: Unbundled Network Elements.

