

DS

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service
Commission held at its office
in Jefferson City on the 12th
day of October, 1999.

Frank E. Dilley,)
)
Complainant,)

v.)

Case No. EC-2000-63 DS

Union Electric Company,)
doing business as AmerenUE,)
)
Respondent.)

Marshall E. Humphreys, III,)
)
Complainant,)

v.)

Case No. EC-2000-64 DS

Union Electric Company,)
doing business as AmerenUE,)
)
Respondent.)

Donald L. Hibler,)
)
Complainant,)

v.)

Case No. EC-2000-70 DS

Union Electric Company,)
doing business as AmerenUE,)
)
Respondent.)

Quentin Lupardus,)
)
Complainant,)

v.)

Case No. EC-2000-71 DS

Union Electric Company,)
doing business as AmerenUE,)
)
Respondent.)

John J. Williams, II,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Georgette A. Patterson,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Donald D. Patterson,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

William W. Patterson,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Joseph P. Aleksaites,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Case No. EC-2000-72 DS

Case No. EC-2000-73 "

Case No. EC-2000-74 "

Case No. EC-2000-75 "

Case No. EC-2000-76 "

Mildred Aleksaites,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-77</u> //
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
Herbert Nixdorf,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-78</u> //
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
Linda Sue Nixdorf,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-79</u> //
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
Joann Jeffries,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-80</u> //
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
James Aleksaites,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-81</u> //
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)

Betty J. Drace,)	
)	
)	Complainant,
)	
v.)	<u>Case No. EC-2000-82</u> \
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	Respondent.
)	
James M. Myers,)	
)	
)	Complainant,
)	
v.)	<u>Case No. EC-2000-83</u> \
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	Respondent.
)	
Lucretia Drace,)	
)	
)	Complainant,
)	
v.)	<u>Case No. EC-2000-84</u> \
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	Respondent.
)	
David & Brenda Haley,)	
)	
)	Complainant,
)	
v.)	<u>Case No. EC-2000-86</u> \
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	Respondent.
)	
Paul & Rebecca Young,)	
)	
)	Complainant,
)	
v.)	<u>Case No. EC-2000-87</u> \
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	Respondent.

Sharon Abbott,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-88)

Gene S. Bax,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-89 "

Robert J. Sparrow,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-90 "

Pauline Hensley,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-93 "

Douglas Zeigenbein,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-96 "

Paul R. Patterson,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-97

Jimmy J. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-99

Dustin J. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-100 //

Stephanie S. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-101 *BS*

James A. Pankey,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-104 //

Deitra Brouk,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-132</u>)
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
)	
Kenneth & Marilyn Carico,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-136</u>)
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
)	
Lloyd E. Reed,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-137</u>)
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
)	
Randolph E. Shipp,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-138</u>)
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)
)	
Eddie Reed,)	
)	
	Complainant,)
)	
v.)	<u>Case No. EC-2000-139</u>)
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
	Respondent.)

James & Melissa Carico,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Tammy Byrd,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Steve Byrd,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Buster McGowin,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Myna McGowin,)
)
 Complainant,)
)
 v.)
)
 Union Electric Company,)
 doing business as AmerenUE,)
)
 Respondent.)

Case No. EC-2000-147 DS (

Case No. EC-2000-149 H

Case No. EC-2000-150 H

Case No. EC-2000-151 H

Case No. EC-2000-152 H

Steven D. Patterson,)	
)	
)	
)	
v.)	<u>Case No. EC-2000-174</u> DS
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	
Respondent.)	
)	
Ruby Otto,)	
)	
)	
)	
v.)	<u>Case No. EC-2000-183</u> V
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	
Respondent.)	
)	
Lonnie Jeffries,)	
)	
)	
)	
v.)	<u>Case No. EC-2000-184</u> V
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	
Respondent.)	
)	
James & Rita Jeffries,)	
)	
)	
)	
v.)	<u>Case No. EC-2000-201</u>
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
)	
Respondent.)	

**ORDER CONSOLIDATING CASES AND
DIRECTING A STAFF INVESTIGATION**

Between August 2, 1999, and September 1, 1999, 48 persons filed 43 formal complaints against Union Electric Company, doing business as AmerenUE (UE). The complaints were very similar and, in

many cases, consisted of identical photocopies. Each of these complaints contended that UE had provided unreliable service in that repeated service interruptions had occurred. Each complaint requested that UE be ordered to upgrade its transmission equipment serving these Complainants. The Complainants all reside in Miller County, Missouri, in the vicinity of Tuscumbia. The Commission issued a Notice of Complaint in each of these cases and invited the parties to consider mediation. However, none of the parties opted for mediation and, on September 22, 1999, UE filed its Answer in each case.

Together with its Answer, UE filed a Motion to Consolidate on September 22, 1999. More than ten days have elapsed and no objection has been filed. Therefore, the Commission will grant the motion to consolidate. Case No. EC-2000-63 shall be the lead case and the style shall be "Frank E. Dilley, et al., Complainants, v. Union Electric Company, doing business as AmerenUE, Respondent."

To assist the Commission in the resolution of this matter, the Staff of the Missouri Public Service Commission (Staff) shall investigate the circumstances of each Complaint, and of UE's Answer, and shall file its written report herein no later than December 6, 1999, together with its recommendation, if any, as to the resolution of this matter.

IT IS THEREFORE ORDERED:

1. That Cases EC-2000-63, EC-2000-64, EC-2000-70, EC-2000-71, EC-2000-72, EC-2000-73, EC-2000-74, EC-2000-75, EC-2000-76, EC-2000-77, EC-2000-78, EC-2000-79, EC-2000-80, EC-2000-81, EC-2000-82, EC-2000-83, EC-2000-84, EC-2000-86, EC-2000-87, EC-2000-88, EC-2000-89,

EC-2000-90, EC-2000-93, EC-2000-96, EC-2000-97, EC-2000-99, EC-2000-100, EC-2000-101, EC-2000-104, EC-2000-132, EC-2000-136, EC-2000-137, EC-2000-138, EC-2000-139, EC-2000-147, EC-2000-149, EC-2000-150, EC-2000-151, EC-2000-152, EC-2000-174, EC-2000-183, EC-2000-184, EC-2000-201 are consolidated for all purposes. Case No. EC-2000-63 shall be the lead case and the style shall be "Frank E. Dilley, et al., Complainants, v. Union Electric Company, doing business as AmerenUE, Respondent."

2. That the Staff of the Missouri Public Service Commission (Staff) shall investigate the circumstances of each Complaint, and of UE's Answer, and shall file its written report herein no later than December 6, 1999, together with its recommendation, if any, as to the resolution of this matter.

3. That this order shall become effective on October 22, 1999.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Lumpe, Ch., Crumpton, Drainer,
Murray, and Schemenauer, CC., concur.

Thompson, Deputy Chief Regulatory Law Judge