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## BEFORE THE PUBLIC SERVICE COMMISSION

### OF THE STATE OF MISSOURI

In the Matter of the Application of	)	
CallManage, Inc., for a Certificate of	)	Case No. TA-2000-21
Service Authority to Provide Interexchange	)	Tariff No. 20000068
Telecommunications Services.	)	

# ORDER APPROVING INTEREXCHANGE CERTIFICATE OF SERVICE AUTHORITY AND ORDER APPROVING TARIFF

CallManage, Inc. (CallManage), applied to the Public Service Commission on July 13, 1999, for a certificate of service authority to provide intrastate interexchange telecommunications services in Missouri under Section 392.440, RSMo 1994<sup>1</sup>. CallManage asked the Commission to classify it as a competitive company and waive certain statutes and rules as authorized by Sections 392.361 and 392.420. CallManage is a Delaware corporation, with its principal office located at 460 Summer Street, Third Floor, Stanford, Connecticut 06901.

The Commission issued a Notice of Applications for Intrastate Certificates of Service Authority and Opportunity to Intervene on July 27, 1999, directing parties wishing to intervene to file their requests by August 11, 1999. The requirement for a hearing is met when the opportunity for hearing has been provided and no proper party has requested the opportunity to present evidence. State ex rel.

Rex Deffenderfer Enterprises, Inc. v. Public Service Commission,

<sup>&</sup>lt;sup>1</sup> All statutory references are to the Revised Statutes of Missouri 1994 unless otherwise indicated.

776 S.W.2d 494, 496 (Mo. App. 1989). Since no one has asked permission to intervene or requested a hearing, the Commission may grant the relief requested based on the verified application.

CallManage filed a proposed tariff in conjunction with its application with an effective date of August 27, 1999. CallManage's tariff describes the rates, rules, and regulations it intends to use, identifies CallManage as a competitive company, and lists the waivers requested. CallManage intends to provide interexchange telecommunications services including 1+, 800/888/877 services, directory assistance, debit card, and travel card services.

In its Memorandum filed on August 18, 1999, the Staff of the Commission stated that CallManage's proposed services are similar to existing interexchange telecommunications offerings. Staff recommended that the Commission grant CallManage a certificate of service authority, competitive status, and waiver of the statutes and rules listed in the Notice. Staff recommended that the Commission approve the proposed tariff to become effective on August 27, 1999.

The Commission finds that competition in the intrastate interexchange telecommunications market is in the public interest and CallManage should be granted a certificate of service authority. The Commission finds that the services CallManage proposes to offer are competitive and CallManage should be classified as a competitive company. The Commission finds that waiving the statutes and Commission rules set out in the ordered paragraph below is reasonable and not detrimental to the public interest.

The Commission finds that CallManage's proposed tariff details the services, equipment, and pricing it proposes to offer, and is similar to tariffs approved for other Missouri certificated interexchange carriers. The Commission finds that the proposed tariff filed on July 13, 1999, should be approved to become effective on August 27, 1999.

#### IT IS THEREFORE ORDERED:

- 1. That CallManage, Inc., is granted a certificate of service authority to provide intrastate interexchange telecommunications services in the state of Missouri, subject to all applicable statutes and Commission rules except as specified in this order.
- 2. That CallManage, Inc., is classified as a competitive telecommunications company. Application of the following statutes and regulatory rules shall be waived:

#### Statutes

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392.240(1) - ratemaking
392.270 - valuation of property (ratemaking)
392.280 - depreciation accounts
392.290 - issuance of securities
392.310 - stock and debt issuance
392.320 - stock dividend payment
392.340 - reorganization(s)
392.330, RSMo Supp. 1998 - issuance of securities,
debts and notes
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### Commission Rules

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4 CSR 240-10.020 - depreciation fund income
4 CSR 240-30.010(2)(C) - rate schedules
4 CSR 240-30.040 - Uniform System of Accounts
4 CSR 240-32.030(1)(B) - exchange boundary maps
4 CSR 240-32.030(1)(C) - record-keeping
4 CSR 240-32.030(2) - in-state record-keeping
4 CSR 240-32.050(3) - local office record-keeping
4 CSR 240-32.050(4) - telephone directories
4 CSR 240-32.050(5) - call intercept
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4 CSR 240-32.050(6)	- telephone number changes
4 CSR 240-32.070(4)	- public coin telephone
4 CSR 240-33.030	- minimum charges rule
4 CSR 240-33.040(5)	- financing fees

3. That the tariff filed by CallManage, Inc., on July 13, 1999, and assigned Tariff File No. 20000068, is approved to become effective on August 27, 1999. The tariff approved is:

# P.S.C. Mo. TARIFF No. 1 Original Sheet 1 through Original Sheet 32

- 4. That this order shall become effective on August 27, 1999.
- 5. That this case may be closed on August 30, 1999.

#### BY THE COMMISSION

Hole Hoed Roberts

Dale Hardy Roberts Secretary/Chief Regulatory Law Judge

(SEAL)

Vicky Ruth, Regulatory Law Judge, by delegation of authority pursuant to 4 CSR 240-2.120(1) (November 30, 1995) and Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri, on this 20th day of August, 1999.

